

**SPLIT TYPE**  
**ROOM AIR CONDITIONER**  
**Floor Ceiling type**  
**Slim Duct type**  
**Duct type Mini Duct type**  
**Cassette type**  
**INVERTER**

# SERVICE INSTRUCTION

## Models

## Indoor unit

## Outdoor unit

AU\* G12LVLB  
AU\* G14LVLB  
AU\* G18LVLB

AO\* G12LALL  
AO\* G14LALL  
AO\* G18LALL

AR\* G12LLTB  
AR\* G14LLTB  
AR\* G18LLTB

AB\* G18LVTB

AR\* G12LSLAP  
AR\* G14LSLAP  
AR\* G18LSLAP

*Refrigerant*  
**R410A**

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# ***FLOOR CEILING / SLIM DUCT MINI DUCT / CASSETTE type INVERTER***

## **1 . DESCRIPTION OF EACH CONTROL OPERATION**

# 1-1. COOLING OPERATION

## 1-1-1 COOLING CAPACITY CONTROL

A sensor (room temperature thermistor) built in the indoor unit will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation frequency of the compressor.

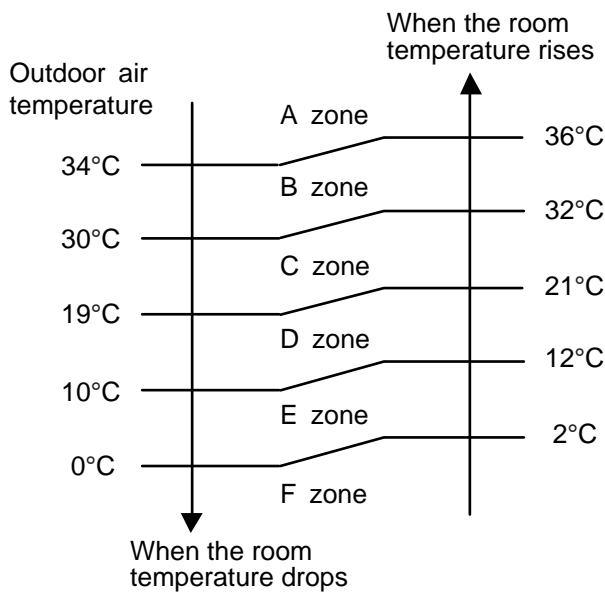
The maximum frequency is limited in the range shown in Figure 1 based on the fan speed mode and the outdoor temperature.

- \* If the room temperature is 2 degC higher than a set temperature, the compressor operation frequency will attain to maximum frequency.
- \* If the room temperature is 2.5 degC lower than a set temperature, the compressor will be stopped.
- \* When the room temperature is between +2 degC to -2.5 degC of the setting temperature, the compressor frequency is controlled within the range shown in Table1.

( Table 1 : Compressor Frequency Range )

	minimum frequency	maximum frequency
AO*G14/18LALL	18rps	113rps
AO*G12LALL	18rps	80rps

( Fig. 1 : Limit of Maximum Frequency based on Outdoor Temperature )



Fan speed mode		Hi	Me	Lo	Quiet
		AO*G14/18LALL	A zone	113rps	66rps
B zone	113rps		66rps	54rps	34rps
C zone	80rps		54rps	45rps	34rps
D-F zone	54rps		45rps	38rps	24rps
AO*G12LALL	A zone	80rps	49rps	42rps	34rps
	B zone	80rps	49rps	42rps	34rps
	C zone	80rps	49rps	42rps	34rps
	D-F zone	49rps	38rps	30rps	22rps

## 1-2. HEATING OPERATION

### 1-2-1 HEATING CAPACITY CONTROL

A sensor (room temperature thermistor) built in the indoor unit will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation frequency of the compressor.

- \* If the room temperature is lower 3 degC than a set temperature, the compressor operation frequency will attain to maximum frequency.
- \* If the room temperature is higher 2.5 degC than a set temperature, the compressor will be stopped.
- \* When the room temperature is between +2.5 degC to -3 degC of the setting temperature, the compressor frequency is controlled within the range shown in Table2.

( Table 2 : Compressor Frequency Range )

	minimum frequency	maximum frequency
AO*G14/18LALL	18rps	120rps
AO*G12LALL	18rps	120rps

## 1-3. DRY OPERATION

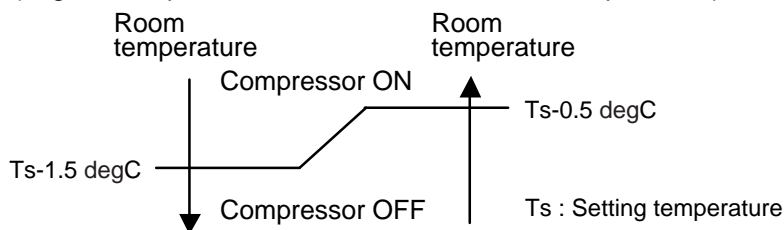
### 1-3-1 INDOOR UNIT CONTROL

The compressor rotation frequency shall change according to set temperature and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the Fig 2.

( Table 3 : Compressor frequency )

	Operating frequency
AO*G14/18LALL	34rps
AO*G12LALL	34rps

( Fig.2 : Compressor Control based on Room Temperature )



## 1-4. AUTO CHANGEOVER OPERATION

When the air conditioner is set to the Auto mode by remote controller, operation starts in the optimum mode from among the Heating, Cooling, Dry and Monitoring mode. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 18°C and 30°C in 1°C steps.

- ① When operation starts, indoor fan and outdoor fan are operated for around 2 minutes (AB type, AR type), or 3 minutes (AU type). Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below. **<Monitoring mode>**

( Table 4 : Operation mode selection table )

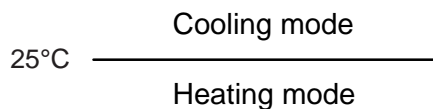
Room temperature (TR)	Operation mode
$TR > Ts + 2^{\circ}\text{C}$	Cooling (Automatic dry)
$Ts + 2^{\circ}\text{C} \geq TR \geq Ts - 2^{\circ}\text{C}$	*Middle zone
$TR < Ts - 2^{\circ}\text{C}$	Heating

TR : Room temperature  
Ts : Setting temperature

\*If it's Middle zone, operation mode of indoor unit is selected as below.

- (1). Same operation mode is selected as outdoor unit.  
If outdoor unit is operating in Cooling, Dry, and Heating mode, indoor unit will be operated by the same operation mode.
- (2). Selected by the outdoor temperature.  
If outdoor unit is operating in other than Cooling, Dry, and Heating mode, indoor unit will be operated according to the outdoor temperature as below.

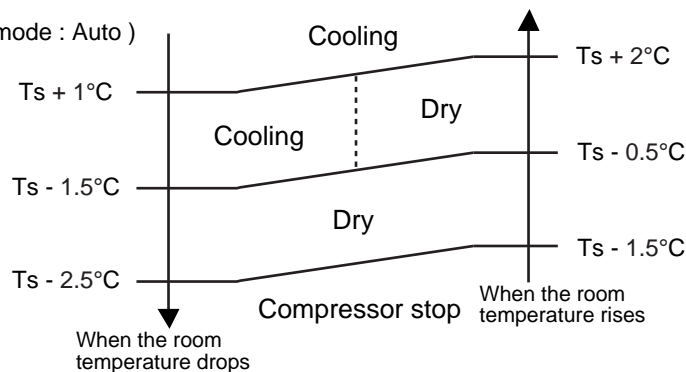
( Fig. 3 : Outdoor temperature zone selection )



- ② When Cooling or Dry mode was selected at ① and air flow mode is Auto, the air conditioner operates as follow.
- The same operation as COOLING OPERATION AND DRY OPERATION.
  - When the room temperature has remained at set temperature -1.5°C, operation is automatically switched to Dry mode.
  - If the room temperature reaches set temperature +2°C during Dry mode, operation returns to Cooling.

( Fig.4 : Auto changeover : Cooling - Dry )

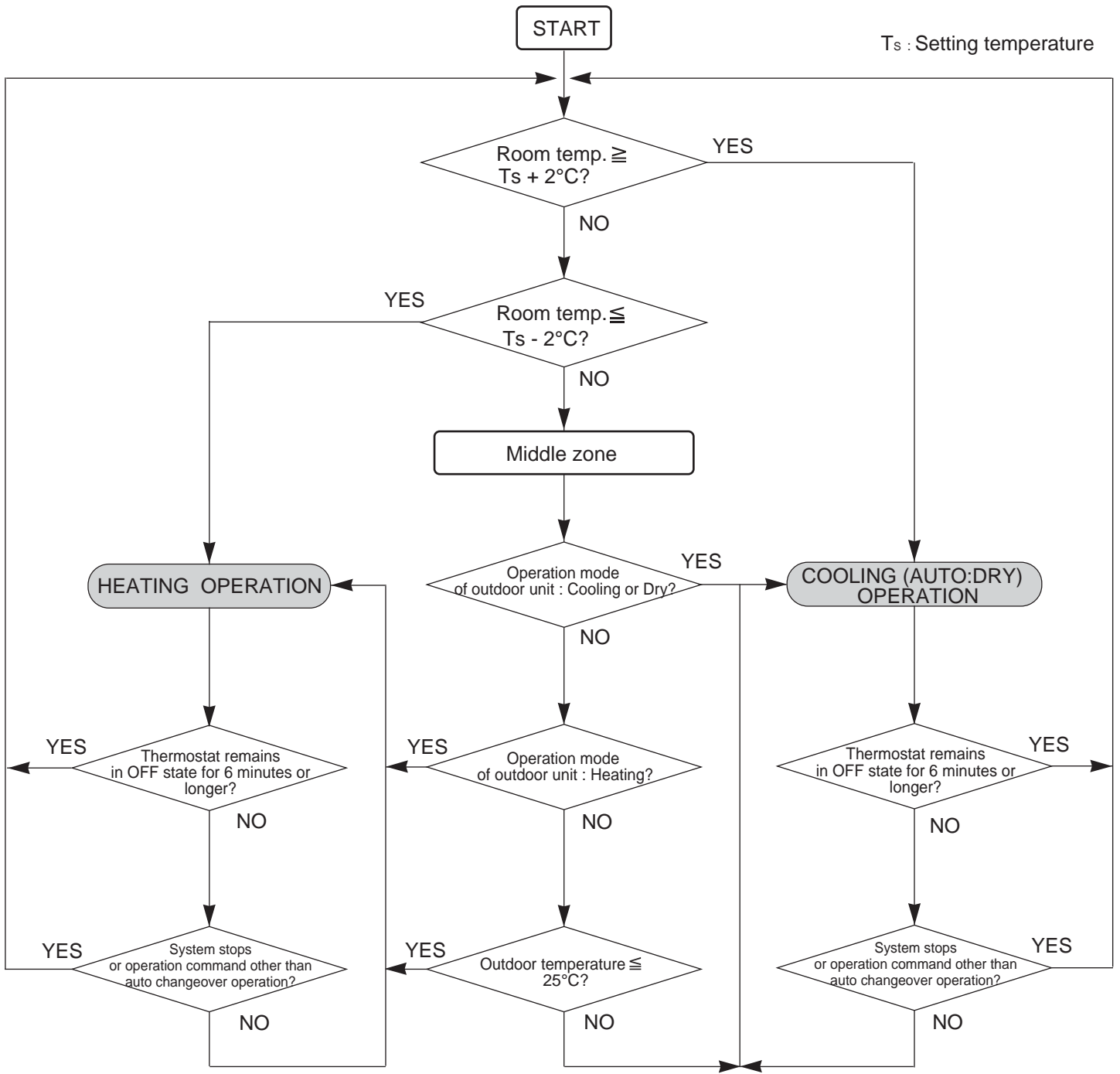
( Air flow mode : Auto )



TR : Room temperature  
Ts : Setting temperature

- ③ When Heating was selected at ①, the same operation as HEATING OPERATION of page 01-02 is performed.
- ④ When the compressor was stopped for 6 consecutive minutes by the temperature control function after the Cooling(Auto:Dry) or Heating mode was selected at ① above, operation is switched to Monitoring and the operation mode is selected again.

■ AUTO CHANGEOVER operation flow chart





# 1-5. INDOOR FAN CONTROL

## 1. Fan speed

( Table 5 : Indoor Fan Speed )

### •AB\*G18LVTB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1040
	Me+	1000
	Me	950
	Lo	800
	Quiet	740
	Cool air prevention	500
	S-Lo	300
Cooling Fan	Hi	1040
	Me	950
	Lo	800
	Quiet	740
	*Soft Quiet	500
Dry	Auto	740
Monitoring	S-Lo	300

### •AR\*G12LLTB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1340
	Me	1240
	Lo	1140
	Quiet	1030
	S-Lo	500
Cooling Fan	Hi	1340
	Me	1240
	Lo	1140
	Quiet	1030
	*Soft Quiet	500
Dry	Auto	1030
Monitoring	S-Lo	500

### •AR\*G14LLTB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1560
	Me	1400
	Lo	1240
	Quiet	1030
	S-Lo	500
Cooling Fan	Hi	1560
	Me	1400
	Lo	1240
	Quiet	1030
	*Soft Quiet	500
Dry	Auto	1030
Monitoring	S-Lo	500

### •AR\*G18LLTB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1380
	Me	1300
	Lo	1220
	Quiet	1140
	S-Lo	600
Cooling Fan	Hi	1380
	Me	1300
	Lo	1220
	Quiet	1140
	*Soft Quiet	600
Dry	Auto	1140
Monitoring	S-Lo	600

\*Note, during Economy operation and operation mode is Fan, air flow is 1 step downs.  
(Hi > Me, Me > Lo, Lo > Quiet, Quiet > Soft Quiet)

•AR\*G12LSLAP

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1240
	Me	960
	Lo	850
	Quiet	730
	S-Lo	360
Cooling Fan	Hi	1240
	Me	960
	Lo	850
	Quiet	730
	S-Lo	360
Dry	Auto	730
Monitoring	S-Lo	360

•AR\*G14LSLAP

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1500
	Me	1220
	Lo	1030
	Quiet	730
	S-Lo	360
Cooling Fan	Hi	1500
	Me	1220
	Lo	1030
	Quiet	730
	S-Lo	360
Dry	Auto	730
Monitoring	S-Lo	360

•AR\*G18LSLAP

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	1290
	Me	1060
	Lo	800
	Quiet	730
	S-Lo	530
Cooling Fan	Hi	1290
	Me	1060
	Lo	800
	Quiet	730
	S-Lo	530
Dry	Auto	730
Monitoring	S-Lo	530

\*Note, during Economy operation and operation mode is Fan, air flow is 1 step downs.  
(Hi > Me, Me > Lo, Lo > Quiet, Quiet > S-Lo)

• AU\*G12LVLB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	650
	Me+	620
	Me	580
	Lo	520
	Quiet	460
	Cool air prevention	400
	S-Lo	300
Cooling Fan	Hi	650
	Me	580
	Lo	520
	Quiet	460
	*Soft Quiet	400
Dry	Auto	460
Monitoring	S-Lo	300

• AU\*G14LVLB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	830
	Me+	770
	Me	730
	Lo	630
	Quiet	500
	Cool air prevention	400
	S-Lo	300
Cooling Fan	Hi	730
	Me	630
	Lo	540
	Quiet	460
	*Soft Quiet	400
Dry	Auto	460
Monitoring	S-Lo	300

• AU\*G18LVLB

Operation mode	Air flow mode	Speed (rpm)
Heating	Hi	830
	Me+	770
	Me	730
	Lo	630
	Quiet	500
	Cool air prevention	400
	S-Lo	300
Cooling Fan	Hi	730
	Me	630
	Lo	540
	Quiet	460
	*Soft Quiet	400
Dry	Auto	460
Monitoring	S-Lo	300

\*Note, during Economy operation and operation mode is Fan, air flow is 1 step downs.  
(Hi > Me, Me > Lo, Lo > Quiet, Quiet > Soft Quiet)

## 2. FAN OPERATION

The airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH, while the indoor fan only runs.

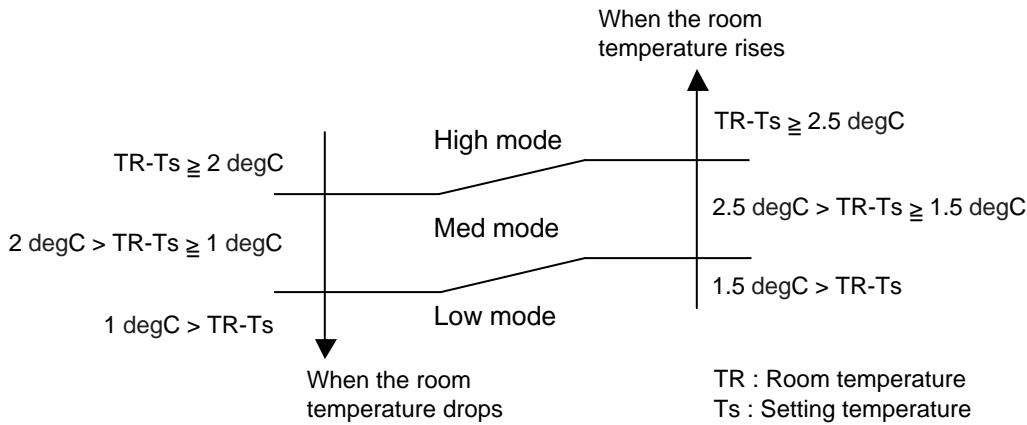
When Fan mode is set at (Auto), it operates on [MED] Fan Speed.

### 3. COOLING OPERATION (Auto : Cooling)

Switch the airflow [AUTO], and the indoor fan motor will run according to a room temperature, as shown in Figure 5.

On the other hand, if switched in [HIGH] ~ [QUIET], the indoor motor will run at a constant airflow of [COOL] operation modes QUIET, LOW, MED, HIGH, as shown in Table 5.

( Fig.5 : Airflow change - over ( Cooling : AUTO ) )



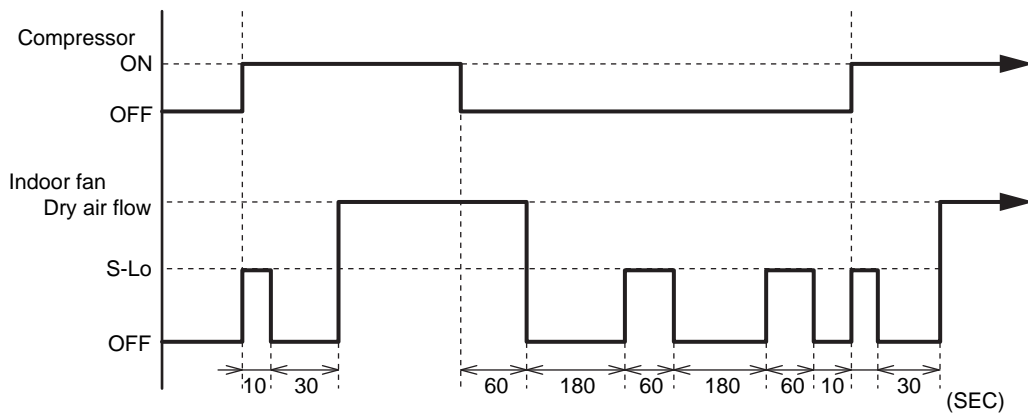
### 4. DRY OPERATION (Auto : Dry)

Refer to Table 6. During the dry mode operation, the fan speed setting can not be changed.

### 5. INDOOR UNIT FAN CONTROL FOR ENERGY SAVING (Cooling mode)

Switch the airflow at cooling mode, and the indoor fan motor will run as shown in Fig.6. It depends on the Function setting "Indoor unit fan control for energy saving."

( Fig.6 : Indoor Fan Control )

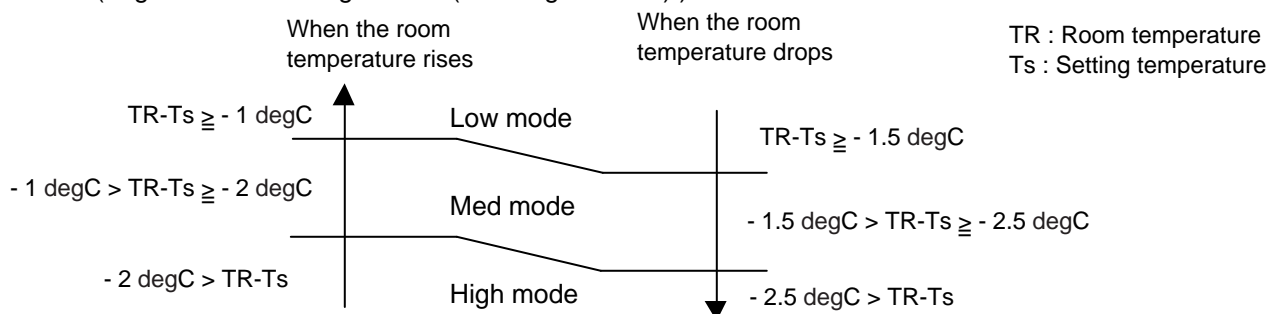


### 6. HEATING OPERATION (Auto : Heating)

Switch the airflow [AUTO], and the indoor fan motor will run according to a room temperature, as shown in Figure 7.

On the other hand, if switched [HIGH] ~ [QUIET], the indoor motor will run at a constant airflow of [HEAT] operation modes QUIET, LOW, MED, HIGH, as shown in Table 5.

( Fig.7 : Airflow change - over ( Heating : AUTO ) )



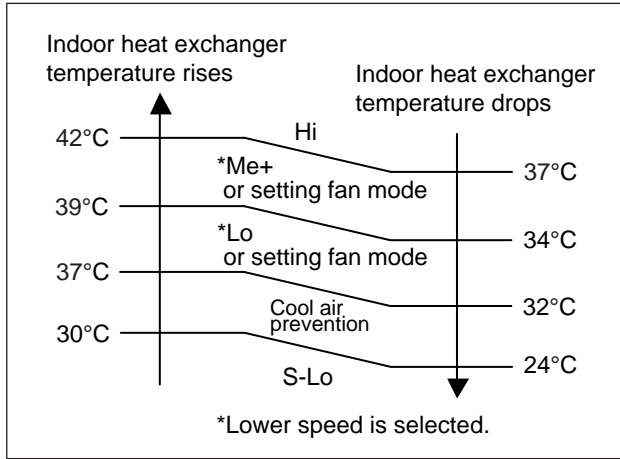
## 7. COOL AIR PREVENTION CONTROL (Heating mode)

The maximum value of the indoor fan speed is set as shown in Figure 8, based on the detected temperature by the indoor heat exchanger sensor on heating mode. When the compressor does not operate, the indoor fan motor operates [S-Lo] mode.

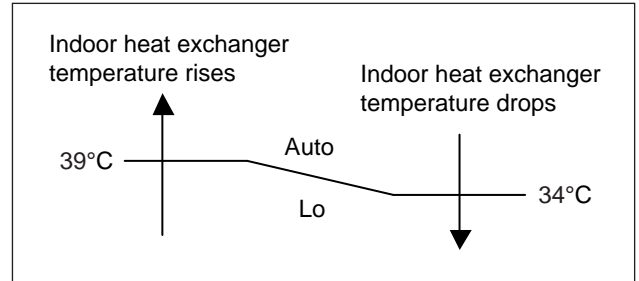
( Fig.8 : Cool Air Prevention Control )

### 7-1. For AB\*G18LVTB

#### During Normal Heating operation

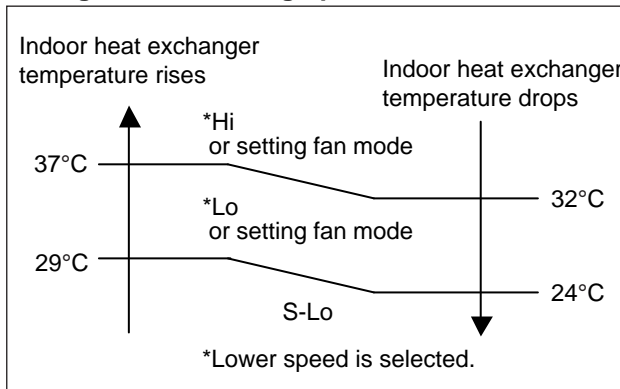


#### During 10°C Heat operation

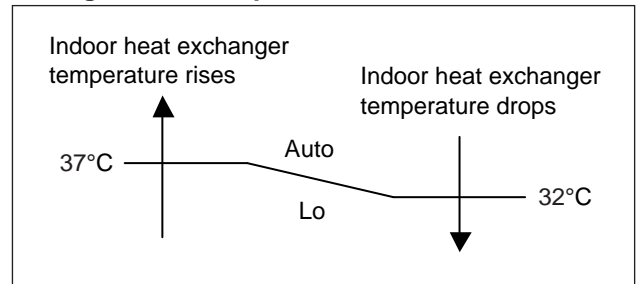


### 7-2. For AR\*G12/ 14/ 18LLTB / AR\*G12/ 14/ 18LSLAP

#### During Normal Heating operation

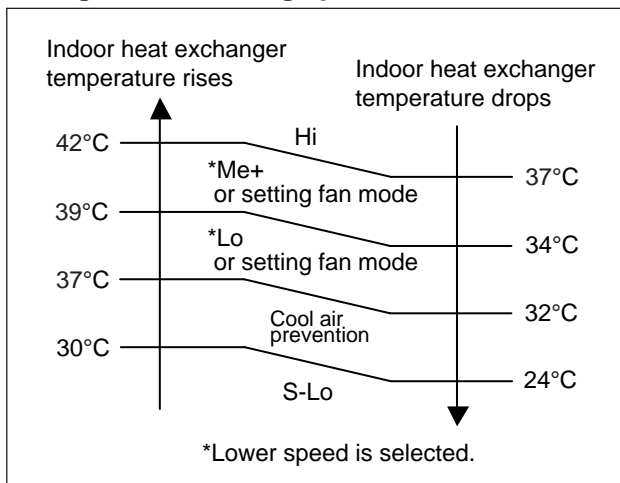


#### During 10°C Heat operation

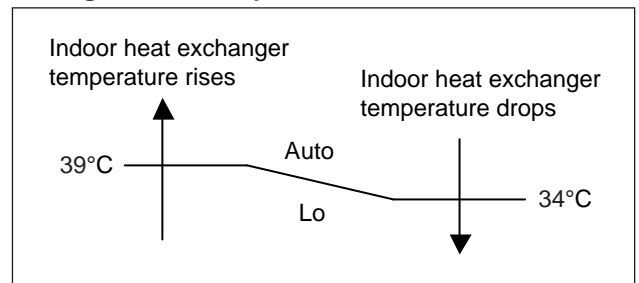


### 7-3. For AU\*G12/ 14 18LVLB

#### During Normal Heating operation



#### During 10°C Heat operation



## 1-6. OUTDOOR FAN CONTROL

### 1. Outdoor Fan Motor

Following table shows the fan speed of the outdoor unit.

( Table 6 : Fan speed of the outdoor unit )

	Outdoor temperature	Cooling	Dry
AO*G12LALL	Over than 12°C	860/ 820/ 770/ 670/ 500 rpm	500 rpm
	Less than 12°C	400/ 340/ 280/ 250/ 230 rpm	400/ 340/ 280/ 250/ 230 rpm
AO*G14LALL AO*G18LALL	Over than 12°C	860/ 820/ 670/ 500 rpm	500 rpm
	Less than 12°C	400/ 340/ 280/ 250/ 230 rpm	400/ 340/ 280/ 250/ 230 rpm

	Heating
AO*G12LALL	950/ 820/ 750/ 700/ 550/ 450 rpm
AO*G14LALL AO*G18LALL	950/ 820/ 750/ 670/ 550/ 450 rpm

- The outdoor fan speed is changed in the range of the speed shown in the above table, based on the frequency of the compressor.  
(When the compressor frequency increases, the outdoor fan speed is also changed to higher speed. If the compressor frequency decreases, the outdoor fan speed is changed to the lower speed as well.)  
After starting up the outdoor fan, it operates with the following speed for initial 20 seconds.

( Table 7 : Fan speed when starting up outdoor fan )

	Outdoor temperature	Fan speed
AO*G12LALL AO*G14LALL	Over than 12°C	500 rpm
AO*G18LALL	Less than 12°C	200 rpm

- After operating the defrost control function on heating mode except economy operation, its speed becomes 950rpm regardless of the compressor frequency.  
However, it returns to the normal speed control when the defrosting operation does not function for 240 minutes after releasing the defrost operation or when the outdoor temperature sensor detection value becomes higher than 5°C.

# 1-7. LOUVER CONTROL

## 1. For Ceiling Type < AB\*G18LVTB >

### 1-1. VERTICAL LOUVER CONTROL

(Function Range)

Each time the button is pressed, the air direction range will change as follows:

①↔②↔③↔④↔⑤↔⑥↔⑦

(Operation Range)

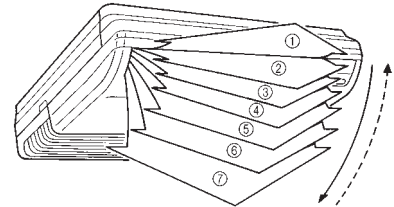
During Cooling/Dry mode : ①—②—③—④

During Heating mode : ⑤—⑥—⑦

Fan mode : ①—②—③—④—⑤—⑥—⑦

Use the air direction adjustments within the ranges shown above.

(Fig.9 : Air Direction Range)



- The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

Cooling / Dry / Fan mode : Horizontal flow ①

Heating mode : Downward flow ⑦

- During AUTO mode operation, for the first minute after beginning operation, air-flow will be horizontal ①; the air direction cannot be adjusted during this period.

### 1-2. SWING OPERATION

When the swing signal is received from the remote controller, the vertical louver starts to swing. The range of swing depends on the set airflow direction.

The type of operation	Range of swing
Cooling/Dry	① to ④
Heating	③ to ⑦
FAN(① to ④)	① to ④
FAN(⑤ to ⑦)	③ to ⑦

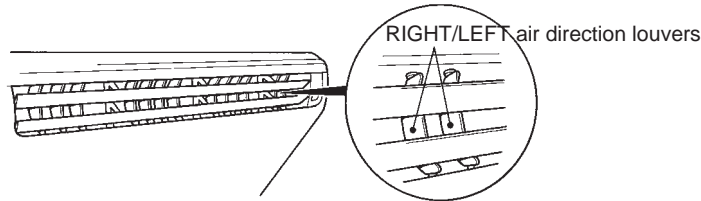
- When the indoor fan is either at S-Lo or Stop mode, the swinging operation is interrupted and the louver stops at the memorized position.  
( Stop mode means Operation stop.)

### 1-3. HORIZONTAL LOUVER CONTROL

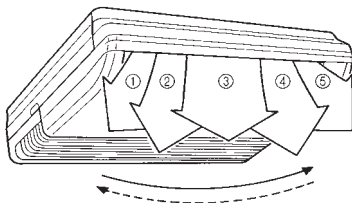
(Function Range)

Each time the button is pressed, the air direction range will change as follows:

①↔②↔③↔④↔⑤



(Fig.10 : Air Direction Range)



Use the air direction adjustments within the ranges shown above.  
The remote control unit's display does not change.

### 1-4. SWING OPERATION

When the swing signal is received from the remote controller, the horizontal louver starts to swing.  
The range of swing depends on the set airflow direction.

The type of operation	Range of swing
Cooling/Dry	① to ⑤ (All range)
Heating	① to ⑤ (All range)
FAN	① to ⑤ (All range)

- When the indoor fan is either at S-Lo or Stop mode, the swinging operation is interrupted and the louver stops at the memorized position.  
( Stop mode means Operation stop.)



## 2. For Cassette Type < AU\*G12/ 14/ 18LVLB >

### 2-1. VERTICAL LOUVER CONTROL

(Function Range)

Each time the button is pressed, the air direction range will change as follows:

① ↔ ② ↔ ③ ↔ ④

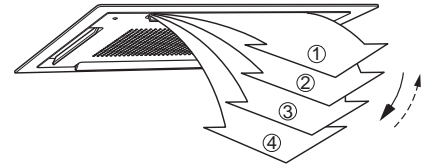
(Operation Range)

During Cooling/Dry mode/Fan mode : ①—②—③—④

During Heating mode : ①—②—③—④

Use the air direction adjustments within the ranges shown above.

(Fig.11 : Air Direction Range)



- The vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

Cooling / Dry / Fan mode : Horizontal flow ①

Heating mode : Downward flow ④

- During AUTO mode operation, for the first minute after beginning operation, air-flow will be horizontal ① ; the air direction cannot be adjusted during this period.

### 2-2. SWING OPERATION

When the swing signal is received from the remote controller, the vertical louver starts to swing. The range of swing depends on the set airflow direction.

The type of operation	Range of swing
Cooling/Dry/Fan	① to ④
Heating	① to ④

- When the indoor fan is either at S-Lo or Stop mode, the swinging operation is interrupted and the louver stops at the memorized position.  
( Stop mode means Operation stop.)

# 1-8. COMPRESSOR CONTROL

## 1. OPERATION FREQUENCY RANGE

The operation frequency of the compressor is different based on the operation mode as shown in Table 8.

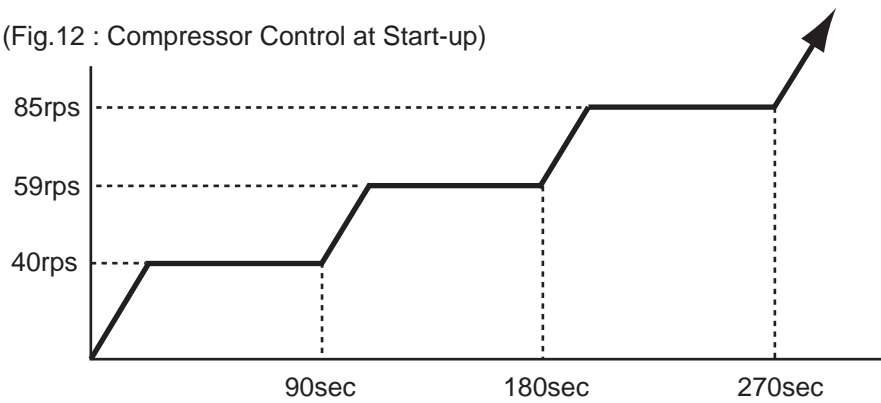
(Table 8 : Compressor Operation Frequency Range)

	Cooling		Heating		Dry
	Min	Max	Min	Max	
AO*G12LALL	18rps	80rps	18rps	120rps	34rps
AO*G14LALL AO*G18LALL	18rps	113rps	18rps	120rps	34rps

## 2. OPERATION FREQUENCY CONTROL AT START UP

The compressor frequency soon after the start-up is controlled as shown in Figure 12.

(Fig.12 : Compressor Control at Start-up)



# 1-9. TIMER OPERATION CONTROL

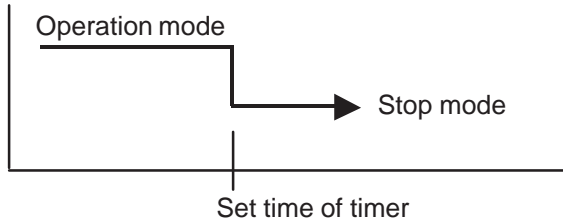
## 1-9-1 Wired Remote Controller

### AR-WAE1E

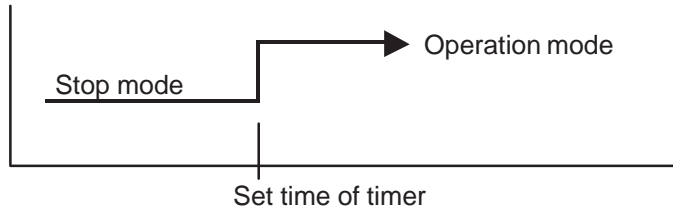
- ON / TIMER
- OFF / TIMER
- WEEKLY TIMER
- TEMPERATURE SET BACK TIMER

#### 1. ON / OFF TIMER

- OFF timer : When the clock reaches the set time, the air conditioner will be turned off.



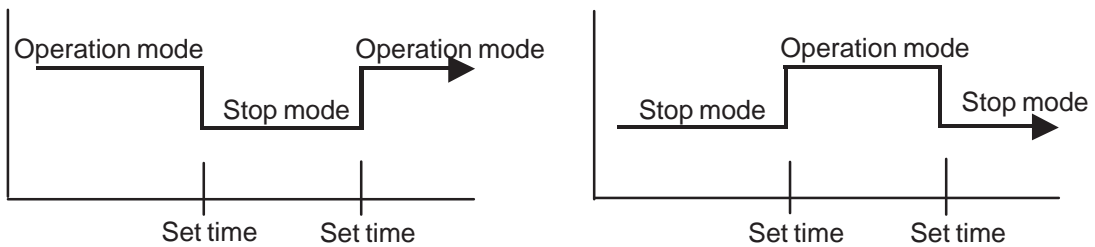
- ON timer : When the clock reaches the set time, the air conditioner will be turned on.



#### 2. WEEKLY TIMER

##### 2-1. WEEKLY TIMER

- Use this timer function to set operating time for each day of the week.
- The weekly timer allows up to two ON and OFF time to set up per day.

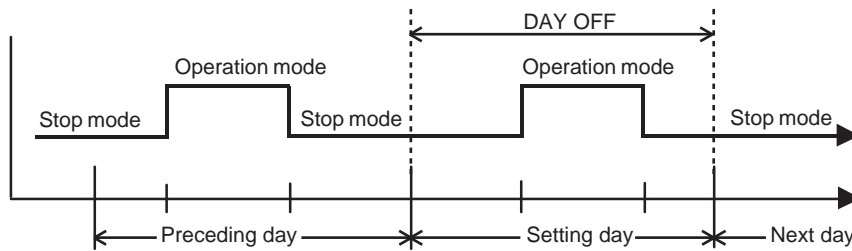


- The operating time can be set in 30 min increments only.
- The OFF time can be carried over to next day.
- The ON timer and the OFF timer functions cannot be set with using the weekly timer. Both ON and OFF time must be set.

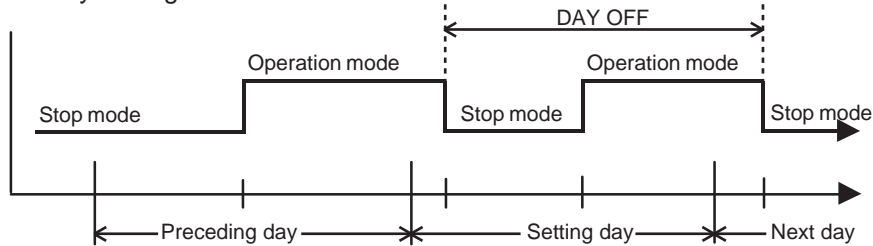
## 2-2. DAY OFF setting

- The DAY OFF setting is only available for days for which weekly settings already exist.
- If the operating time carries over to the next day (during a next day setting), the effective DAY OFF range will be set as shown below.

- Normal



- Next day setting



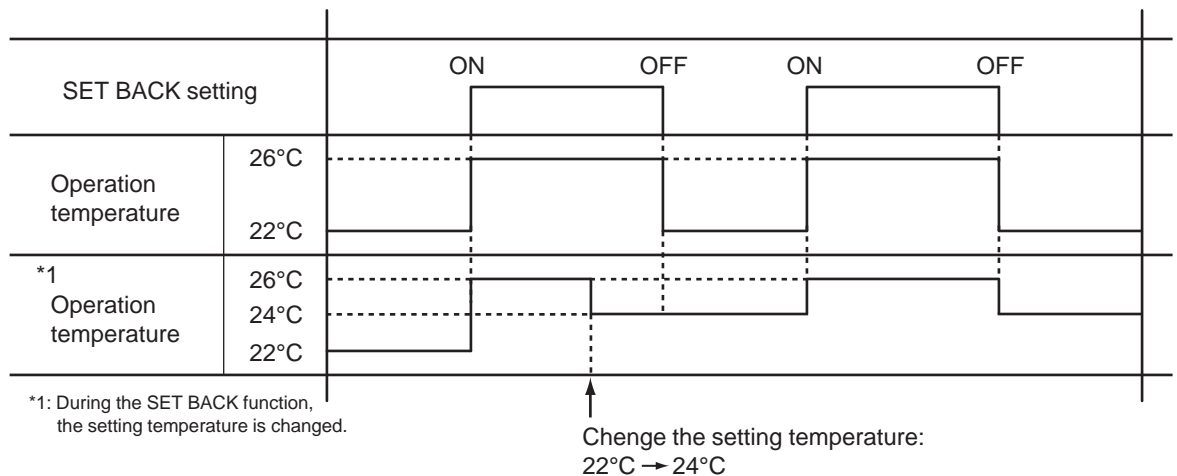
- The DAY OFF setting can only be set one time. The DAY OFF setting is cancelled automatically after the set day has passed.

## 3. TEMPERATURE SET BACK TIMER

- The SET BACK timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The SET BACK timer can be set to operate up to two times per day but only one temperature setting can be used.
- During the COOL/DRY mode, the air conditioner will operate at a minimum of 18°C even if the SET BACK temperature is set to 17°C or lower.

Case of SET BACK timer on the Cooling operation.

( Setting temperature :22°C, SET BACK temperature :26°C)



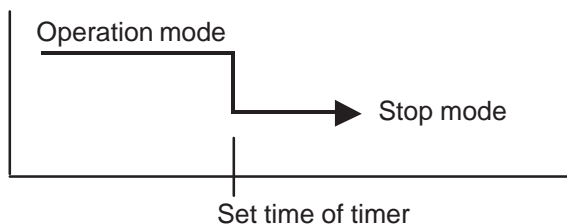
## 1-9-2 Wireless Remote Controller

### AR-RAH1E

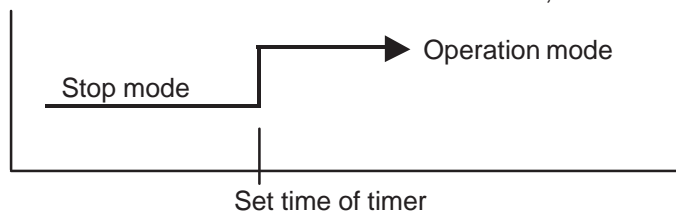
- ON / TIMER
- OFF / TIMER
- PROGRAM TIMER
- SLEEP TIMER

#### 1. ON / OFF TIMER

- OFF timer : When the clock reaches the set time, the air conditioner will be turned off.

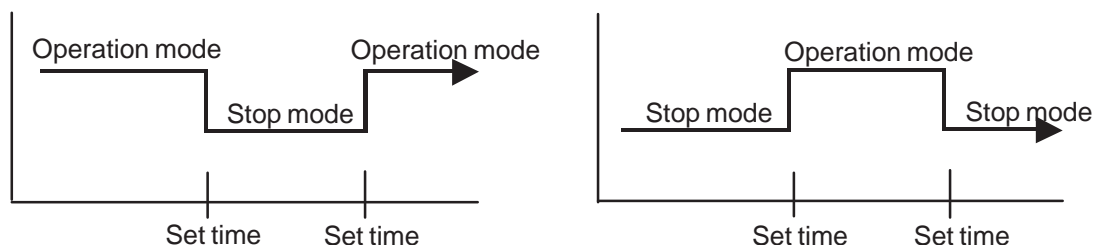


- ON timer : When the clock reaches the set time, the air conditioner will be turned on.



#### 2. PROGRAM TIMER

- The program timer allows the OFF timer and ON timer to be used in combination one time.



- Operation will start from the timer setting (either OFF timer or ON timer) whichever is closest to the clock's current timer setting.  
The order of operations is indicated by the arrow in the remote control unit's display.
- SLEEP timer operation cannot be combined with ON timer operation.

### 3. SLEEP TIMER

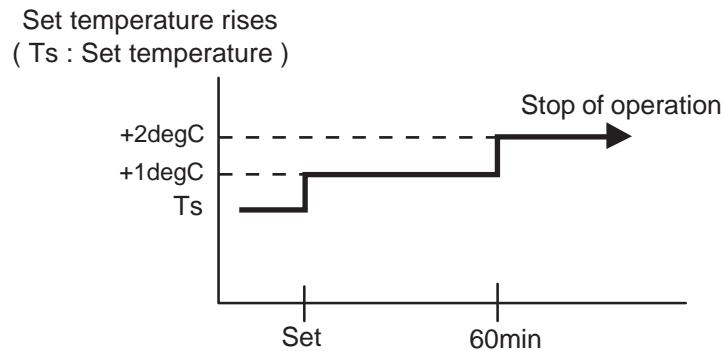
- If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time ON.

#### In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1 degC.

It increases the setting temperature another 1 degC after 1 hour.

After that, the setting temperature is not changed and the operation is stopped at the time of timer setting.

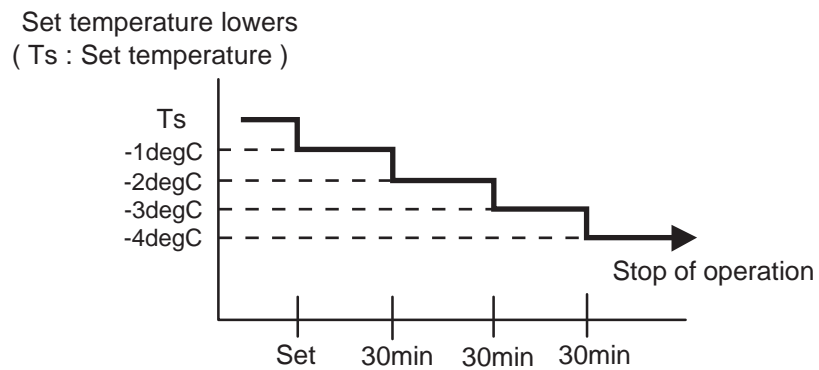


#### In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1 degC.

It decreases the setting temperature another 1 degC every 30 minutes.

Upon lowering 4 degC, the setting temperature is not changed and the operation stops at the time of timer setting.



## 1-10. ELECTRONIC EXPANSION VALVE CONTROL

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the following values.

The compressor frequency, the temperatures detected by the discharge temperature sensor, the indoor heat exchanger sensor, the outdoor heat exchanger sensor, and the outdoor temperature sensor.

### (1) Pulse range of EEV

	Operation	Pulse range
AO*G12LALL	Cooling/ Dry	60~ 480 pulse
AO*G14LALL		
AO*G18LALL	Heating	

(2) The EEV is set up at 480 pulses when the compressor is stopped.

(3) Initialization (Input of 528 pulses toward closing direction) is operated under the following condition.

\* When the power is turned on.

\* 4 hours has passed since the last initialization, and 3 minutes has passed after the compressor stop. (If 12 hours has passed since the last initialization, the compressor is compulsorily stopped.)

## 1-11. TEST OPERATION CONTROL

### ▪ With Wired Remote Controller (3-wire)

Under the condition where the air conditioner stops, press the MODE button and the FAN button simultaneously for 2 seconds or more, and the test operation control mode will appear.

During test running, "a!" will display on the remote controller display.

Set the test operation mode, and the compressor will continue to run regardless of whatever the room temperature sensor detects.

The test operation mode is released if 60 minutes have passed after setting up the test operation.

### ▪ With Wireless Remote Controller

Under the condition where the air conditioner runs, press the TEST RUN button, and the test operation control mode will appear.

During test running, the operation lamp and timer lamp of the air conditioner body twinkle simultaneously.

Set the test operation mode, and the compressor will continue to run regardless of whether the room temperature sensor detects.

The test operation mode is released if 60 minutes have passed after setting up the test operation.

### ▪ With Wired Remote Controller (2-wire)

With "Monitor Mode Screen" displayed, press and hold the [MENU] button, [<] button and [ENTER] button simultaneously for at least 2 seconds.

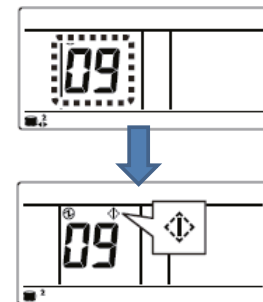
Setting item selection screen is displayed.

Select the number "09" of the item to be set with the [<] or [>] button, press the [ENTER] button to switch to the Setting Screen.

The test operation screen is displayed.

Press the [ENTER] button to test operation begins.

Test operation is completed after about an hour.



## 1-12. PREVENT TO RESTART FOR 3 MINUTES ( 3 MINUTES ST )

The compressor won't enter operation status for 3 minutes after the compressor is stopped, even if any operation is given.

## 1-13. 4-WAY VALVE EXTENSION SELECT

At the time when the air conditioner is switched from the cooling mode to heating mode, the compressor is stopped, and the 4-way valve is switched in 3 minutes later after the compressor stopped.

## 1-14. AUTO RESTART

When the power was interrupted by a power failure, etc. during operation, the operation contents at that time are memorized and when power is recovered, operation is automatically resumed with the memorized operation contents.

(Table 9 : Operation contents memorized when the power is interrupted)

	Wireless remote controller	Wired remote controller (Memory Backup : Disable)	Wired remote controller (Memory Backup : Enable)	
Operation mode Set temperature Set air flow Set air flow direction Swing Economy operation 10°C Heat operation	○	○	○	
Thermistor detected position	—	×	○	
Timer mode	○	×	OFF Timer	×
			ON Timer	×
			WEEKLY Timer	○
			Temperature SET BACK Timer	○

○ : Memorize  
× : Not memorize

\*It is necessary to set on the DIP-SW1-No,6 of the wired remote controller, to enable the memory backup. Refer to the installation manual of wired remote controller for details.

## 1-15. MANUAL AUTO OPERATION (When using the Wireless RC)

If MANUAL AUTO Button is set, the operation is controlled as shown in Table 10.

If the remote control is lost or battery power dissipated, this function will work without the remote control.

(Table 10)

Operation mode	Auto changeover
Setting temp.	24°C
Fan control mode	Auto
Timer mode	Continuous (No timer setting available)
Vertical louver	Normal
Horizontal louver	Normal
Swing	OFF
Economy	OFF

## 1-16. COMPRESSOR PREHEATING

When the outdoor heat exchanger temperature is lower than 5°C and the all operation has been stopped for 30 minutes, power is applied to the compressor and the compressor is heated. (By heating the compressor, warm air is quickly discharged when operation is started.)

When operation was started, and when the outdoor temperature rises to 7°C or greater, preheating is ended.



## 1-17. 10°C HEAT OPERATION

10°C HEAT operation performs as below when pressing 10°C HEAT button.

(Table 11)

Operation mode	Heating
Setting temp.	10°C
Fan control mode	Auto
LED display	Economy
Defrost operation	Operate as normal

## 1-18. ECONOMY OPERATION

The ECONOMY operation functions by pressing ECONOMY button on the remote controller. At the maximum output, ECONOMY Operation is approximately 70% of normal air conditioner operation for cooling and heating.

The ECONOMY operation is almost the same operation as below settings.

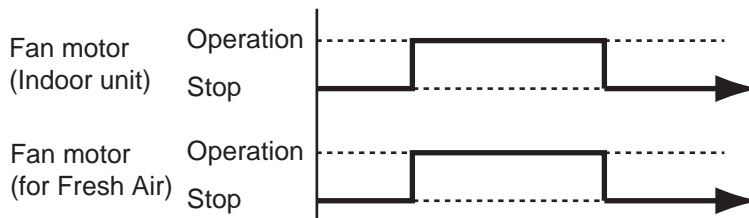
(Table 12 )

Mode	Cooling/ Dry	Heating
Target temperature	Setting temp.+1°C	Setting temp.-1°C

## 1-19. FRESH AIR CONTROL (For AU / AR type)

The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as shown in Figure 13.

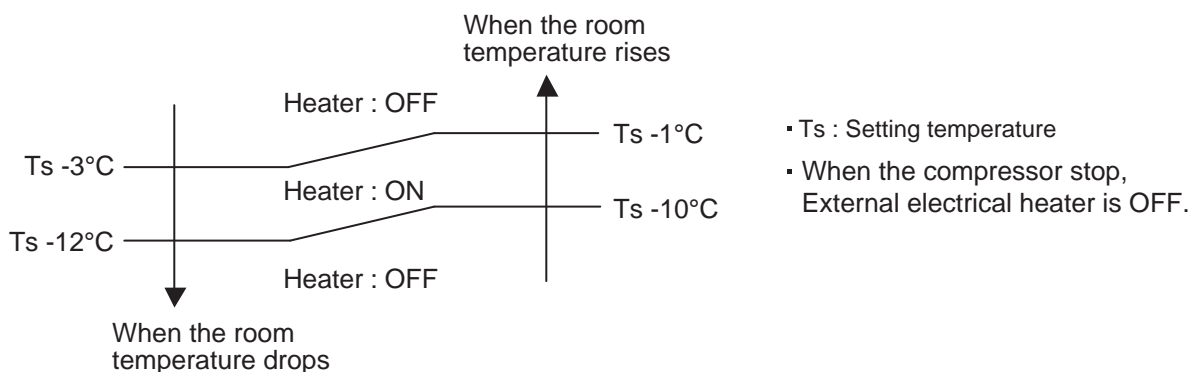
(Fig.13 : Fresh air control)



## 1-20. EXTERNAL ELECTRICAL HEATER CONTROL (For AR type)

The external electrical heater is operated as shown in Figure 14.

(Fig.14 : External electrical heater control)

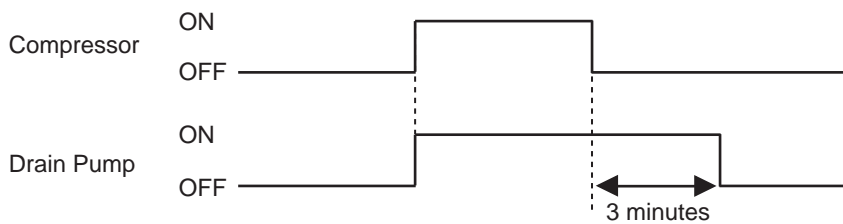


## 1-21. DRAIN PUMP OPERATION (For AU / AR type)

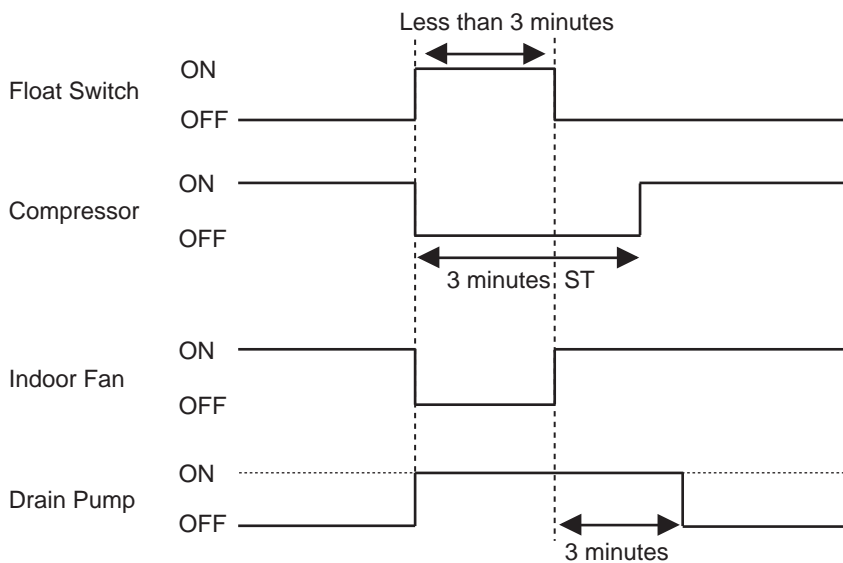
### During Cooling / Dry mode

1. When the compressor starts, the drain pump starts simultaneously.
2. The drain pump operates continuously for 3 minutes after the compressor is turned off.
3. When the compressor stops by the "Anti- freezing protection", the drain pump is turned off in 1 hour after the compressor stops.
4. When the water level in the drain pan rises up and then the float switch functions:
  - ① The compressor, indoor and outdoor fan motor operation are stopped.
  - ② Drain pump operates continuously for 3 minutes after the float switch is turned off. (Almost condensing water may be drained)
  - ③ The indoor unit fan motor operates after the float switch is turned off.
5. When the float switch turns ON continuously for 3 minutes, "FAILURE INDICATION" operates. (It is necessary to turn off power for release it. )
6. When the float switch turns OFF less than 3 minutes, the unit starts Cooling operation.

( Fig. 15 : Detail of Drain Pump Operation in Cooling / Dry )



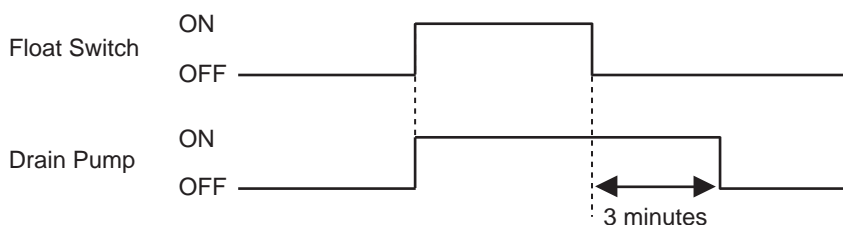
### <Float Switch turns OFF less than 3 minutes>



### During HEATING / FAN mode / Stop operation

1. When the water level in the drain pan rises up and then the float switch functions:
  - ① Drain pump operates continuously for 3 minutes after the float switch is turned off. (Almost condensing water may be drained)
2. When the float switch turns ON continuously for 3 minutes, "FAILURE INDICATION" operates. Thereafter, even if the float switch turns OFF, the "FAILURE INDICATION" is not released. (It is necessary to turn off power for release it. )

( Fig. 16 : Detail of Drain Pump Operation in Heating )



## 1-22. DEFROST OPERATION CONTROL

### 1. CONDITION OF STARTING THE DEFROST OPERATION

The defrost operation starts when the outdoor heat exchanger temperature sensor detects the temperature lower than the values shown in Table 13.

(Table 13 : Condition of starting Defrost Operation)

▪ 1st time defrosting after starting operation

Compressor contiguous operation time	Below 10 min.	Above 10 min.		
Compressor integrating operation time	Less than 17 min.	17 to 62 min.	62 min. to 4 hours	More than 4 hours
Operation temperature	Does not operate	- 9°C	- 5°C	- 3°C

▪ Defrosting after 2nd time upon starting operation

Compressor contiguous operation time	Below 10 min.	Above 10 min.		
Compressor integrating operation time	Less than 35 min.	35 min. to 215min	215 min. to 4 hours	More than 4 hours
Operation temperature	Does not operate	- 6°C	- 5°C	- 3°C

▪ Integrating defrost for intermittent operation

Compressor integrating operation time	Less than 10 min.*	More than 210 min.
Operating condition	OFF count of the compressor 40 times	Compressor OFF (at outside air temp. $\leq$ 2°C)

\*If the compressor continuous operation time is less than 10 minutes, the OFF number of the compressor is counted.  
If any defrost operated, the compressor OFF count is cleared.

### 2. CONDITION OF THE DEFROST OPERATION COMPLETION

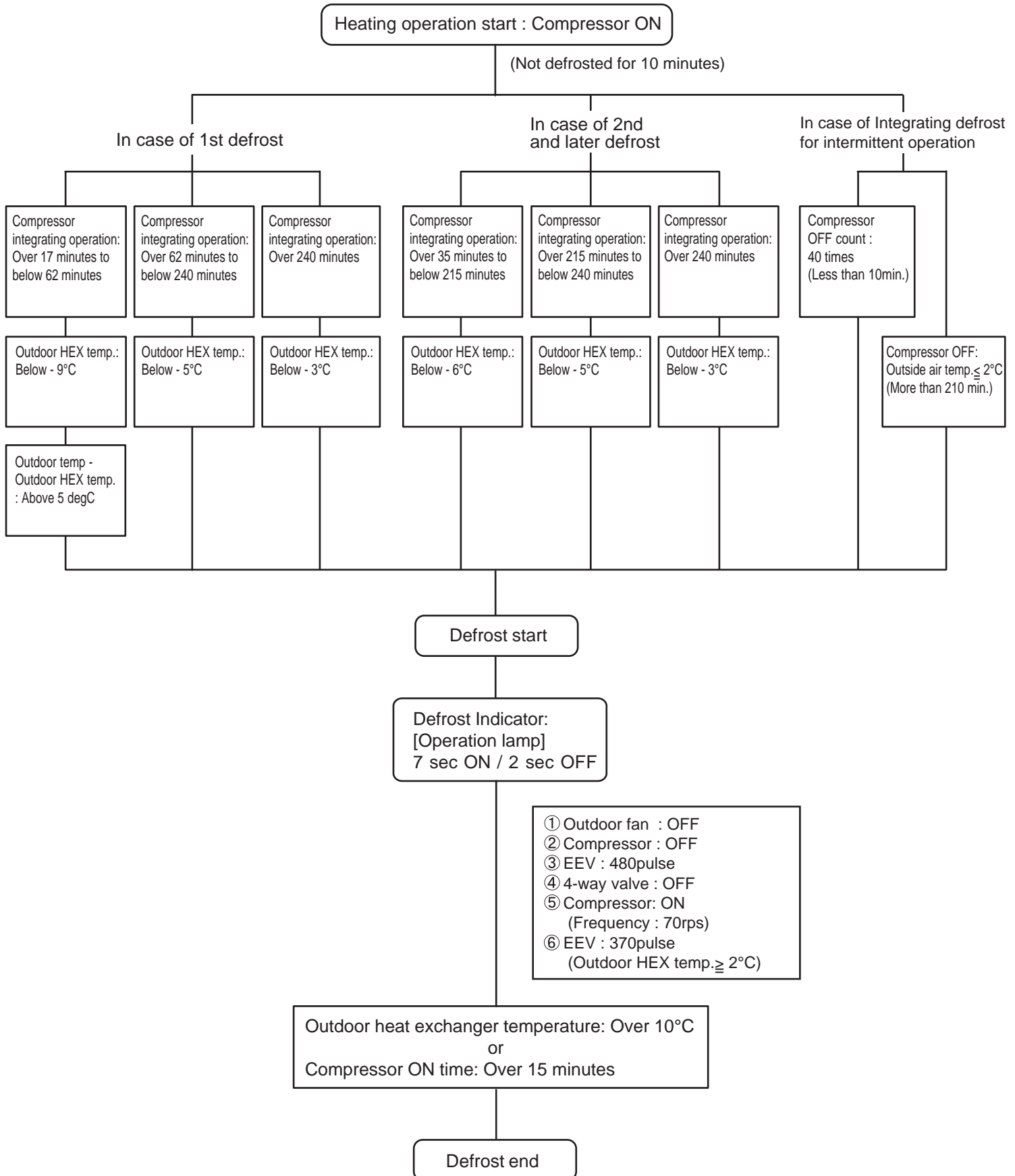
Defrost operation is released when the conditions become as shown in Table 14.

(Table 14 : Defrost Release Condition)

Release Condition
Outdoor heat exchanger temperature sensor value is higher than +10°C or Compressor operation time has passed 15 minutes.

### 3. Defrost Flow Chart

The defrosting shall proceed by the integrating operation time and outdoor heat exchanger emperature as follows.



## 1-23. OFF DEFROST OPERATION CONTROL

When operation stops in the [Heating operation] mode, if frost is adhered to the outdoor unit heat exchanger, the defrost operation will proceed automatically.  
In this time, if indoor unit operation lamp flashes slowly (7 sec ON / 2 sec OFF), the outdoor unit will allow the heat exchanger to defrost, and then stop.

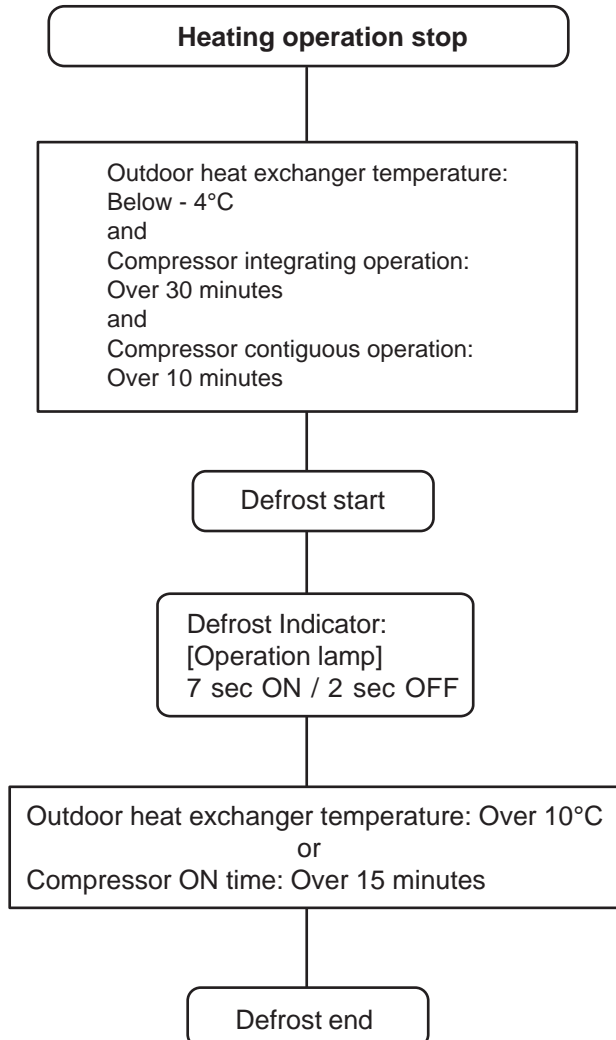
### 1. OFF DEFROST OPERATION CONDITION

In heating operation, the outdoor heat exchanger temperature is less than - 4 C,  
and compressor operation integrating time lasts for more than 30 minutes.  
and compressor operation contiguous time lasts for more than 10 minutes.

### 2. OFF DEFROST END CONDITION

Release Condition
Outdoor heat exchanger temperature sensor value is higher than +10°C or Compressor operation time has passed 15 minutes.

### OFF Defrost Flow Chart



# 1-24. VARIOUS PROTECTIONS

## 1. DISCHARGE GAS TEMPERATURE OVER RISE PREVENTION CONTROL

The discharge gas thermosensor (discharge thermistor : Outdoor side) will detect discharge gas temperature.

When the discharge temperature becomes higher than 104°C, the compressor frequency is decreased 20rps, and it continues to decrease the frequency for 20rps every 120 seconds until the temperature becomes lower than 101°C.

When the discharge temperature becomes lower than 101°C, the control of the compressor frequency is released.

When the discharge temperature becomes higher than 110°C, the compressor stops

## 2. CURRENT RELEASE CONTROL

The compressor frequency is controlled so that the outdoor unit input current does not exceeds the current limit value that was set up with the outdoor temperature.

The compressor frequency returns to the designated frequency of the indoor unit at the time when the frequency becomes lower than the release value.

(Table 15 : Current Release Operation Value / Release Value)

### [ Heating ]

AO*G12LALL	
OT (Control / Release)	6.5A / 6.0A
17°C	8.0A / 7.5A
12°C	8.5A / 8.0A
5°C	9.5A / 9.0A

OT : Outdoor Temperature

AO*G14LALL AO*G18LALL	
OT (Control / Release)	7.0A / 6.5A
17°C	9.0A / 8.5A
12°C	10.5A / 10.0A
5°C	12.0A / 11.5A

OT : Outdoor Temperature

### [ Cooling ]

AO*G12LALL	
OT (Control / Release)	4.5A / 4.0A
46°C	6.0A / 5.5A
40°C	7.0A / 6.5A

OT : Outdoor Temperature

AO*G14LALL AO*G18LALL	
OT (Control / Release)	4.5A / 4.0A
46°C	6.0A / 5.5A
40°C	8.5A / 8.0A

OT : Outdoor Temperature

## 3. ANTIFREEZING CONTROL (Cooling and Dry mode)

The compressor frequency is decrease on cooling & dry mode when the indoor heat exchanger temperature sensor detects the temperature lower than Temperature I .

Then, the anti-freezing control is released when it becomes higher than Temperature II .

(Table 16 : Anti-freezing Protection Operation / Release Temperature)

Outdoor temperature	Temperature I	Temperature II
Over than 10°C *1 or 12°C *2	4°C	7°C
Less than 10°C *1 or 12°C *2		13°C

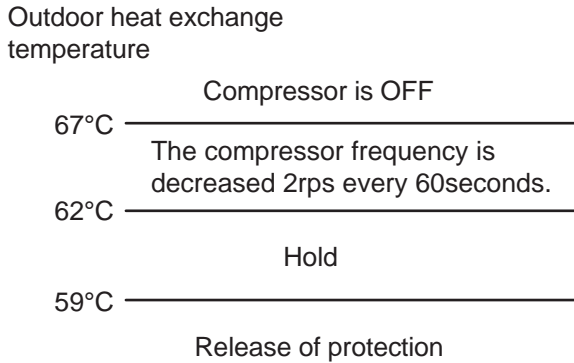
\*1. When the temperature rises.

\*2. When the temperature drops.

#### 4. COOLING PRESSURE OVER RISE PROTECTION

On cooling mode, the compressor frequency is controlled as following based on the detection value of the outdoor heat exchanger temperature sensor.

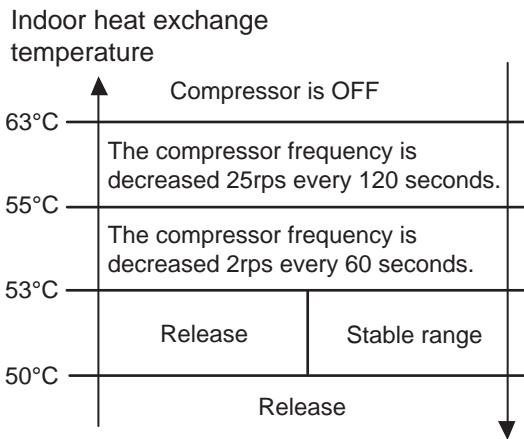
(Fig.17 : Cooling Pressure Over Rise Protection Control)



#### 5. HIGH TEMPERATURE RELEASE CONTROL ( HEATING MODE )

On heating mode, the compressor frequency is controlled as following based on the detection value of the indoor heat exchanger temperature sensor.

(Fig.18 : Heating Overload Protection Control)



### 1-25. FORCED COOLING OPERATION

The forced cooling operation starts up when MANUAL / AUTO button is pressed more than 10 seconds. During the forced cooling operation, it keeps operation regardless of detection value of room temperature sensor. Operation LED and Timer LED light up while the unit is on the forced cooling operation. The forced cooling operation is released after 60 minutes from starting time.

### 1-26. COMPRESSOR STOP CONTROL

When the detection value of outdoor temperature sensor is lower than temperature I in the table below, the compressor is stopped.

(Table 17 : Operation temperature of compressor stop control)

	Temperature I	
	Cooling	Heating
Operation temperature	- 20°C	—

***FLOOR CEILING / SLIM DUCT  
MINI DUCT / CASSETTE type  
INVERTER***

2 . TROUBLE SHOOTING



## 2. TROUBLESHOOTING

### 2-1 ERROR DISPLAY

#### 2-1-1 INDOOR UNIT AND WIRED REMOTE CONTROLLER DISPLAY

Please refer the flashing pattern as follows.

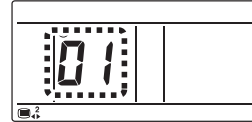
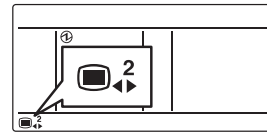
The Operation, Timer, Economy lamps operate as follows according to the error contents.

Error Contents	Indoor Unit Display			Wired Remote Controller Display	Trouble shooting
	Operation (Green)	Timer (Orange)	Economy (Green)		
Serial communication error	1 times	1 times	Continuous	11	1,2
Wired remote controller communication error	1 times	2 times	Continuous	12	3
External Communication Error	1 times	8 times	Continuous	18	4
Indoor unit capacity error	2 times	2 times	Continuous	22	5
Address Setting Error In Wired Remote Controller System	2 times	6 times	Continuous	26	6
Connection Unit Number Error (Indoor unit Wired remote controller Error)	2 times	9 times	Continuous	29	7
Indoor unit PCB model information error	3 times	2 times	Continuous	32	8
Manual auto switch error	3 times	5 times	Continuous	35	9
Indoor Unit (Communication circuit) WRC Error	3 times	10 times	Continuous	3A	10
Indoor room thermistor error	4 times	1 times	Continuous	41	11
Indoor heat ex. thermistor error	4 times	2 times	Continuous	42	12
Indoor unit fan motor error	5 times	1 times	Continuous	51	13
Drain pump error	5 times	3 times	Continuous	53	14
Outdoor unit main PCB model information error or communication error	6 times	2 times	Continuous	62	15
PFC circuit error	6 times	4 times	Continuous	64	16
Trip terminal L error	6 times	5 times	Continuous	65	17
Discharge temp. sensor error	7 times	1 times	Continuous	71	18
Outdoor unit Heat Ex. liquid temp. sensor error	7 times	3 times	Continuous	73	19
Outdoor temp. sensor error	7 times	4 times	Continuous	74	20
Trip detection	9 times	4 times	Continuous	94	21
Compressor rotor position detection error (permanent stop)	9 times	5 times	Continuous	95	22
Outdoor unit fan motor error	9 times	7 times	Continuous	97	23
4-way valve error	9 times	9 times	Continuous	99	24
Discharge temp. error	10 times	1 times	Continuous	A1	25
Compressure temp. error	10 times	3 times	Continuous	A3	26

## 2-1-2 WIRED REMOTE CONTROLLER DISPLAY

(2 wire remote controller)

1. With "Monitor Mode Screen" displayed, press and hold the [MENU] button, [ < ] button and [ENTER] button simultaneously for at least 2 seconds. Setting item selection screen is displayed.
2. Select the number of the item to be set with the [ < ] or [ > ] button; press the [ENTER] button to switch to the Setting Screen. Please refer to the table below for the settings of each part number. For details concerning settings, see the description of the setting concerned.
3. Return to this screen after setting the various items. Return to "Monitor Mode Screen" if the [MENU] button, [ < ] button and [ENTER] button pressed and held simultaneously for at least 2 seconds.



On the various Setting Screens, setting is interrupted and the display returns to "Monitor Mode Screen" if the [MENU] button, [ < ] button and [ENTER] button pressed and held simultaneously for at least 2 seconds.

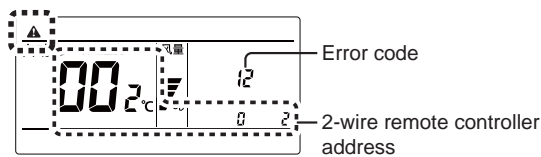
### Note

Selectable items differ according to settings when equipment is set up. Operation does not proceed to items that cannot be selected.

#### 4. Check the error

This appears automatically on the display if an error occurs.

If an error occurs, the following display will be shown. ("▲" will appear in the "Monitor Mode Screen")

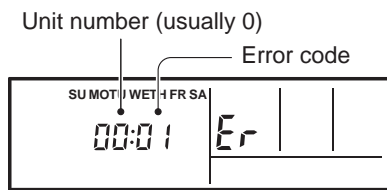


Ex. Error code display

(3 wire remote controller)

### 1. SELF - DIAGNOSIS

When " Er " in Temperature Display is displayed, inspection of the air conditioning system is necessary. Please consult authorized service personnel.



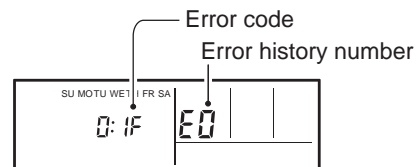
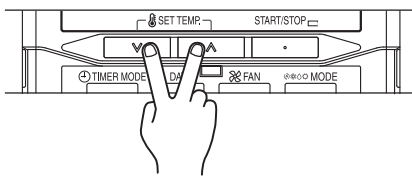
ex. Self-diagnosis check

### 2. ERROR CODE HISTORY DISPLAY

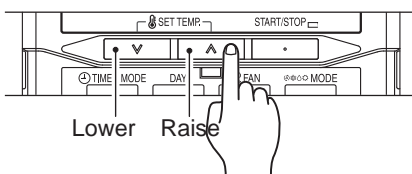
Up to 16 memorized error codes may be displayed for the indoor unit connected to the remote controller.

1. Stop the air conditioner operation.

2. Press the SET TEMPERATURE buttons  $\nabla$ ,  $\blacktriangle$  simultaneously for 3 seconds or more to start the self-diagnosis.



3. Press the SET TEMPERATURE button to select the error history number.

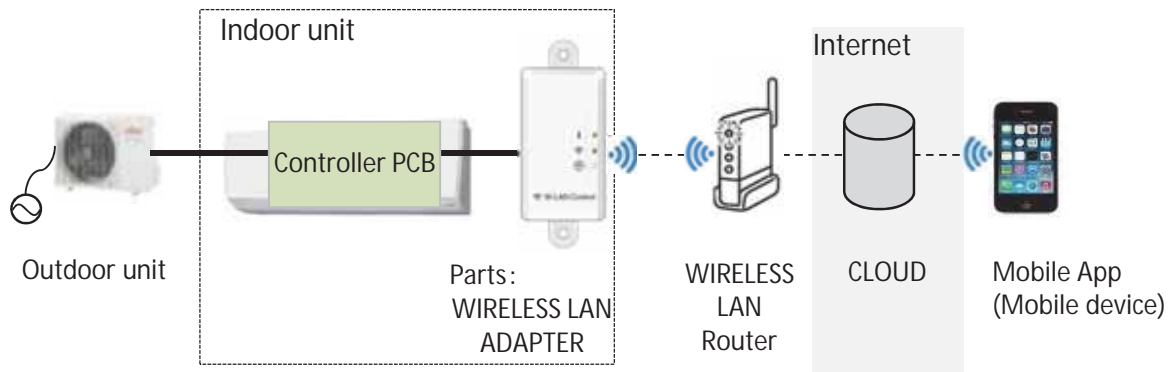


0 ↔ 1 ↔ 2, ↔ 3 ↔ 4 ↔ 5 ↔ 6 ↔ 7  
 F ↔ E ↔ d ↔ c ↔ b ↔ A ↔ 9 ↔ 8

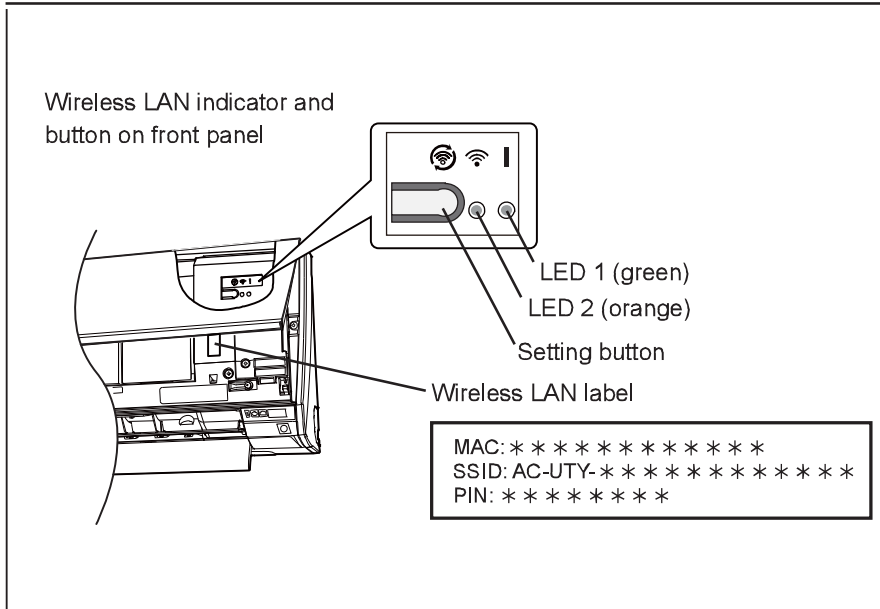
4. Press the SET TEMPERATURE buttons  $\nabla$ ,  $\blacktriangle$  simultaneously for 3 seconds or more or there is no key input for 60 seconds to stop the display.

## 2-1-3 WIRELESS LAN INDICATOR DISPLAY

### 1. WIRELESS LAN CONTROL system layout



### 2. NAME OF PARTS



### 3. WIRELESS LAN ADAPTER INDICATOR

Please refer the flashing pattern as follows.

LED 1 (green) and LED 2 (orange) operate as follow according to the error contents.

\*The status LED1(Green) ON: The communication between the Indoor unit and the adaptor is normal.

Error Contents	Wireless LAN adapter Indicator		Error Code	Trouble shooting
	LED 1 (Green)	LED 2 (Orange)		
External Communication Error (Communication Error of between Indoor Unit to Wireless LAN adapter)	Flashing Fast	ON	18	33
Wireless LAN adapter Error	Flashing Fast	Flashing Fast	No Error	34
Network Communication Error (Communication Error of between Wireless LAN Router to Wireless LAN adapter)	ON	Flashing Fast	No Error	35
Communication Error ("Trou. 33" and "Trou. 35" are simultaneous Error)	Flashing Fast	Flashing Fast	18	36
Wireless LAN adapter Non-Energized	OFF	OFF	18	37

Flashing Fast : Repeating 0.5 seconds ON / 0.5 seconds OFF

## 2-1-4 MOBILE APP DISPLAY ( For AIR CONDITIONER )

### 1. ERROR DISPLAY

If there is an abnormality on the air conditioning, you will see ⚠ is as follows.  
When you tap the "Error button" ⚠ on the home screen, Error Code and Error Name is displayed.

For Android



For iOS



### 2. ERROR CODE

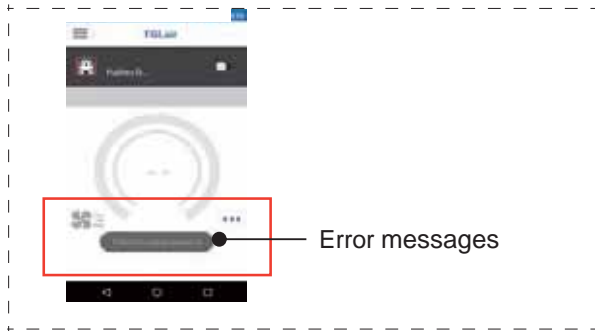
Error message	Error Code	Trouble shooting
Serial communication error (Serial Reverse Transfer Error)	11.1	1
	11.2	
Serial communication error (Serial Forward Transfer Error)	11.3	2
	11.4	
Wired remote controller communication error	12.1	3
External Communication Error	18.1	4
Indoor unit capacity error	22.1	5
Address Setting Error In Wired Remote Controller System	26.4	6
	26.5	
Connection Unit Number Error (Indoor unit Wired remote controller Error)	29.1	7
Indoor unit PCB model information error	32.1	8
Manual auto switch error	35.1	9
Indoor Unit (Communication circuit) WRC Error	3A.1	10
Indoor room thermistor error	41.1	11
Indoor heat ex. thermistor error	42.2	12
Indoor unit fan motor error	51.1	13
	51.2	
Drain pump error	53.1	14
Outdoor unit main PCB model information error or communication error	62.1	15
	62.2	
PFC circuit error	64.1	16
	64.3	
	64.4	
	64.8	
Trip terminal L error	65.3	17
Discharge temp. sensor error	71.1	18
Outdoor unit Heat Ex. liquid temp. sensor error	73.3	19
Outdoor temp. sensor error	74.1	20
Trip detection	94.1	21
Compressor rotor position detection error (permanent stop)	95.1	22
Outdoor unit fan motor error	97.3	23
4-way valve error	99.1	24
Discharge temp. error	A1.1	25
Compressure temp. error	A3.1	26

## 2-1-5 MOBILE APP DISPLAY ( In Wireless LAN Control system )

### 1. ERROR DISPLAY

If there is an abnormality on the Wireless LAN control system, you will see is as follows.  
Error messages will disappear at 5 seconds. Then return to normal display.

For Android



For iOS



### 2. ERROR MESSAGES LIST

#### ■ Mobile app errors

#### Registration Errors (For Android)

Error messages	Causes	Solutions
Wi-Fi must be enabled to set up new device	The user has disabled Wi-Fi on their mobile device.	Enable Wi-Fi from the Android setting.
We weren't able to sign you onto null. Please go to the Wi-Fi settings and join the network from there. Return to the app when you're done.	The mobile device and air conditioner are connected to different Wi-Fi networks when attempting to register.	Connect the mobile device to the same network as the air conditioner, then retry the registration.
Could not connect to the device at this time. Please reset the device and try again.	The air conditioner is not connected to Wi-Fi.	Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then opening the website.) If there is no access, connect the router to the internet.
	Mobile device is not connected to the same network as the air conditioner.	Connect the mobile device to the same network as the air conditioner, then retry the registration.
The device failed to connect with service.	Your internet access may be down or a firewall may be blocking requests to the service.	Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then opening the website.) If there is no access, connect the router to the internet, then retry the registration.

Error messages	Causes	Solutions
<p>Could not register the device. Make sure the device is ready for registration.</p>	<p>The air conditioner is not connected to the router.</p>	<p>Enter the Wi-Fi setting on the mobile device, then check if the SSID of the air conditioner (AC-UTY-***** *) is connected. If the air conditioner is connected, retry the registration.</p>
	<p>The router the air conditioner is connected to, has no internet access.</p>	<p>Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then open the website.) If there is no access, connect the router to the internet, then retry the registration.</p>
	<p>The air conditioner is already registered.</p>	<p>If there is a mobile device that has already been registered to the air conditioner, unregister by using the registered mobile device. Retry the registration with the mobile device you wish to register.</p> <p>If you do not own the mobile device registered to the air conditioner (lost, property of previous owner, etc.), please ask your maker service to unregister the mobile device. Please notify the MAC address of the WLAN adapter as written on the Wireless LAN label.</p>
	<p>*If the problem persists even if the all of the above is conducted, please contact your dealer or authorized service personnel. When asking for advice, please notify the MAC address of the WLAN adapter as written on the Wireless LAN label.</p>	

## Registration Errors (For iOS)

Error messages	Causes	Solutions
You need an internet connection to add new devices.	The user has disabled Wi-Fi on their mobile device.	Enable Wi-Fi from the iOS setting.
Could not register same LAN device. Make sure both devices are in the same LAN and try again to register.	The mobile device and air conditioner are connected to different Wi-Fi networks when attempting to register.	Connect the mobile device to the same network as the air conditioner, then retry the registration.
No registrable device was found. Make sure Wi-Fi setup was successful. This method only works if the Wi-Fi was recently performed.	The air conditioner is not connected to Wi-Fi.	Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then opening the website.) If there is no access, connect the router to the internet.
	Mobile device is not connected to the same network as the air conditioner.	Connect the mobile device to the same network as the air conditioner, then tap register button.
Could not register the device. Make sure the device is ready for registration.	The air conditioner is not connected to the router.	Enter the Wi-Fi setting on the mobile device, then check if the SSID of the air conditioner (AC-UTY-***** *) is connected. If the air conditioner is connected, retry the registration.



Error messages	Causes	Solutions
<p>Could not register the device. Make sure the device is ready for registration.</p>	<p>The router the air conditioner is connected to, has no internet access.</p>	<p>Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then opening the website.) If there is no access, connect the router to the internet, then retry the registration.</p>
	<p>The air conditioner is already registered.</p>	<p>If there is a mobile device that has already been registered to the air conditioner, unregister by using the registered mobile device. Retry the registration with the mobile device you wish to register.</p> <p>If you do not own the mobile device registered to the air conditioner (lost, property of previous owner, etc.), please ask your maker service to unregister the mobile device. Please notify the MAC address of the WLAN adapter as written on the Wireless LAN label.</p>
	<p>*If the problem persists even if the all of the above is conducted, please contact your dealer or authorized service personnel. When asking for advice, please notify the MAC address of the WLAN adapter as written on the Wireless LAN label.</p>	

## General Errors (For Android)

Error messages	Causes	Solutions
No connectivity to Wi-Fi or the cloud. Please check your network connection.	The mobile device has no internet access.	Connect the mobile device to the internet.
An error occurred while trying to update your profile. Please try again later.		
Device is offline and cannot be modified.	The router the air conditioner is connected to, has no internet access.	Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then opening the website.) If there is no access, connect the router to the internet.
	The air conditioner is not connected to the router.	Check the LED indicators on the WLAN adapter. If the Green or Orange LED lamp is flashing or off, please check the TROUBLESHOOTING "State of the Wireless LAN indicators".

## General Errors (For iOS)

Error messages	Causes	Solutions
Failed to change password.	The mobile device has no internet access.	Connect the mobile device to the internet.
Cloud not determine service reachability.		
Failed to update property.		
Could not retrieve schedules.		
The operation couldn't be completed. Operation timed out.		
"Device name" is offline. (Device name varies depending on the air conditioner)	The router the air conditioner is connected to has no internet access.	Check if the router connected to the air conditioner has internet access. (You can check by connecting the mobile device to the router, then opening the website to check access.) If there is no access, connect the router to the internet.
	The air conditioner is not connected to the router.	Check the LED indicators on the WLAN adapter. If the Green or Orange LED lamp is flashing or off, please check the TROUBLESHOOTING "State of the Wireless LAN indicators".

## Sign-in Errors (For Android/iOS)

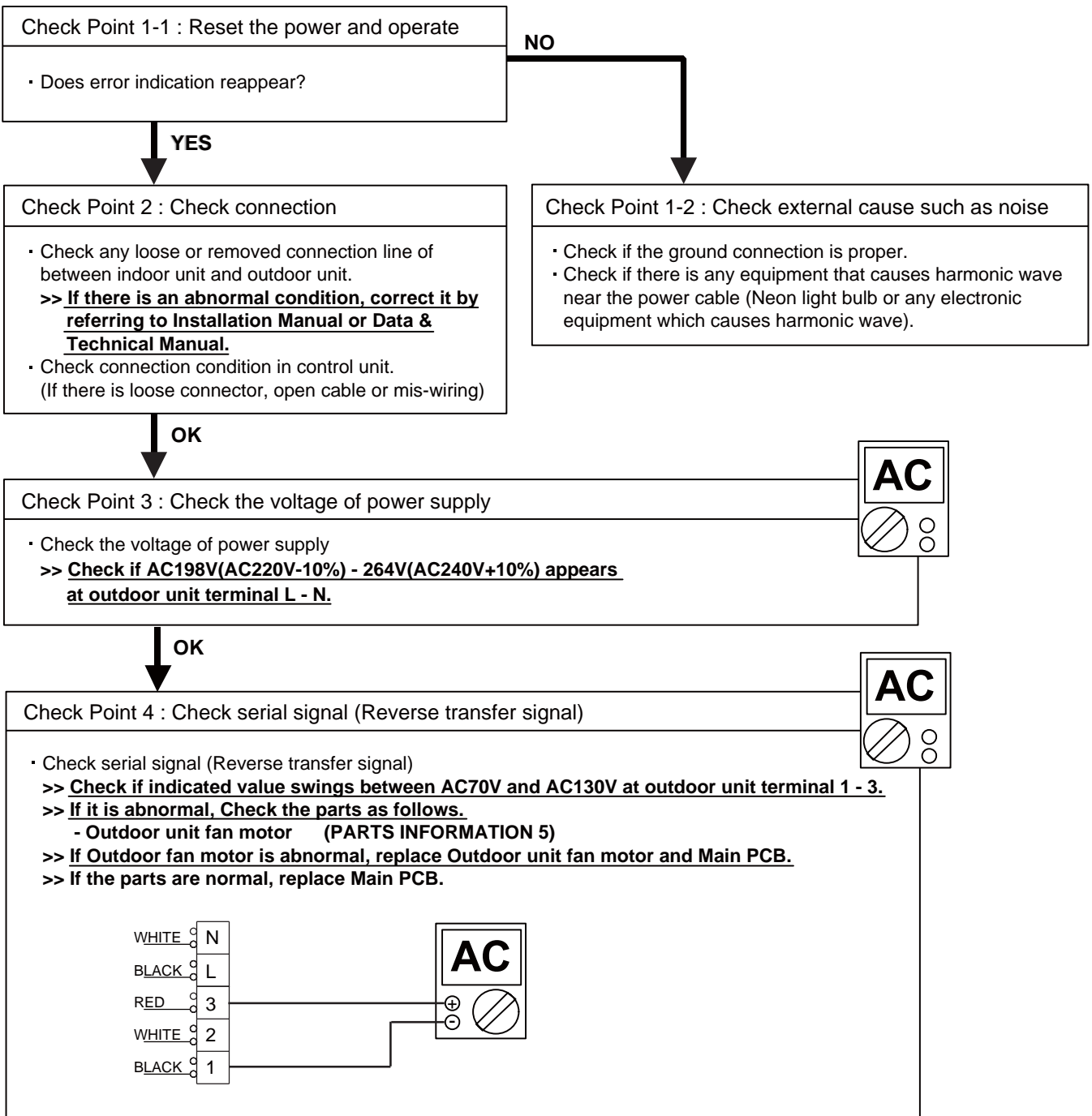
Error messages	Causes	Solutions
Could not reach service.	The mobile device has no internet access.	Connect the mobile device to the internet.

## 2-2 TROUBLE SHOOTING WITH ERROR CODE

<p><b>Trouble shooting 1</b>  <b>OUTDOOR UNIT Error Method:</b>  <b>Serial communication error</b>  <b>(Serial reverse transfer error)</b></p>	<p><b>Indicate or Display:</b>  <b>Outdoor Unit : No indication</b>  <b>Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 1 time Flash</b>  <b>Economy lamp : Continuous flash.</b>  <b>ERROR CODE : [E : 11]</b></p>
--	---

<p><b>Detective Actuators:</b>          Outdoor unit Main PCB          Outdoor unit fan motor</p>	<p><b>Detective details:</b>          When the indoor unit cannot receive the serial signal from Outdoor unit more than 2minutes after power ON, or the indoor unit cannot receive the serial signal more than 15seconds during normal operation.</p>
---	---

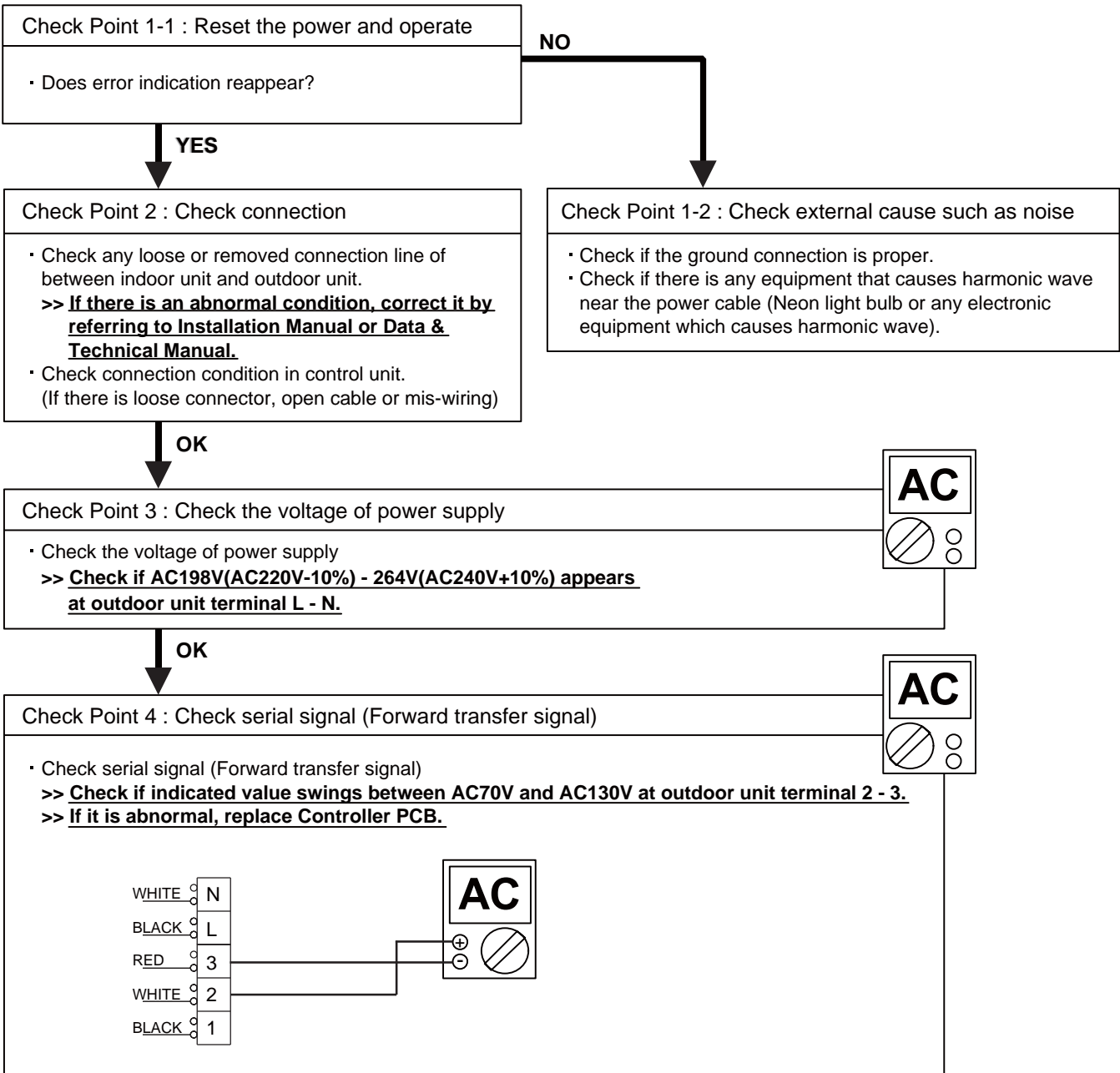
<p><b>Forecast of Cause:</b>          1. Connection failure   2. External cause   3. Main PCB failure   4. Outdoor unit fan motor failure</p>
---



<b>Trouble shooting 2</b> <b>INDOOR UNIT Error Method:</b> <b>Serial communication error</b> <b>(Serial forward transfer error)</b>	<b>Indicate or Display:</b> Outdoor Unit : No indication Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 1 time Flash Economy lamp : Continuous flash. <b>ERROR CODE : [E : 11]</b>
--	---

<b>Detective Actuators:</b>  Indoor unit Controller PCB	<b>Detective details:</b>  When the outdoor unit cannot properly receive the serial signal from indoor unit for 10 seconds or more.
---	---

**Forecast of Cause:**  
 1. Connection failure   2. External cause   3. Controller PCB failure



<p><b>Trouble shooting 3</b>  <b>INDOOR UNIT Error Method:</b>  <b>Wired remote controller communication error</b></p>	<p><b>Indicate or Display:</b>  <b>Outdoor Unit : No indication</b>  <b>Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 2 time Flash</b>  <b>Economy lamp : Continuous flash.</b>  <b>ERROR CODE : [E : 12]</b></p>
--	---

<p><b>Detective Actuators:</b>  Indoor unit Controller PCB  Wired remote controller</p>	<p><b>Detective details:</b>  When the indoor unit cannot properly receive the signal from Wired Remote Controller for 1 minute or more.</p>
---	--


Forecast of Cause:  
1. Connection failure 2. Wired remote controller failure 3. Controller PCB failure

Check Point 1 : Check the connection of terminal

Check & correct the followings.  
• Check the connection of terminal between Wired Remote Controller and indoor unit, and check if there is a disconnection of the cable.



Check Point 2 : Check Wired Remote Controller and Controller PCB

**DC**  


**For AU\* G12/14/18LVLB, AR\* G12/14/18LLTB, AB\* G18LVTB**

- Check Voltage at CN14 (terminal 1-3) of Controller PCB.(3 wire remote controller)  
(Power supply to Remote control)
- >> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control**
- >> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again) >> Replace Controller PCB**

---

**For AR\* G12/14/18LSLAP**

- Check Voltage at CN300 (terminal 1-3) of Controller PCB.(3 wire remote controller)
- Check Voltage at CN300 (terminal 1-2) of Controller PCB.(2 wire remote controller)  
(Power supply to Remote control)
- >> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control**
- >> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again) >> Replace Controller PCB**

## For AR\*G\*\*LSLAP

<p><b>Trouble shooting 4</b>  <b><u>INDOOR UNIT Error Method:</u></b>  <b>External Communication Error</b></p>	<p><b><u>Indicate or Display:</u></b>  Outdoor Unit : No indication  Indoor Unit : Operation lamp: 1 time Flash, Timer lamp: 8 time Flash  Economy lamp : Continuous flash.  <b>ERROR CODE : [E : 18]</b></p>
--	---

<p><b><u>Detective Actuators:</u></b>  External communication error</p>	<p><b><u>Detective details:</u></b>  After receiving a signal from the same a signal has not been received for 15sec</p>
---	--

<p><b><u>Forecast of Cause:</u></b>  1. Connection failure      2.Controller PCB failure</p>
--

<p>Check Point 1 : Check the connection</p>
<ul style="list-style-type: none"> <li>· Check any loose or removed connection of between the controller PCB  <b>&gt;&gt;If there is an abnormal condition, correct it by refer to installation manual or the technical manual.</b></li> <li>· Check the condition condition on the controller PCB  (If there is loose connector, open cable or miss-wiring)</li> </ul>

↓ **OK**

<p>Check Point 2: Replace external I/O PCB</p>
<p>▶ <b><u>If Check Point 1 do not improve the symptom.</u></b></p>

↓ **OK**

<p>Check Point 3: Replace Controller PCB</p>
<p>▶ <b><u>If Check Point 2 do not improve the symptom, change Controller PCB.</u></b></p>

<p><b>Trouble shooting 5</b>  <b><u>INDOOR UNIT Error Method:</u></b>  Indoor unit capacity error</p>	<p><b><u>Indicate or Display:</u></b>  Outdoor Unit : No indication  Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 2 time Flash  Economy lamp : Continuous flash.  <b>ERROR CODE : [E : 22]</b></p>
---	---

<p><b><u>Detective Actuators:</u></b>  All indoor unit</p>	<p><b><u>Detective details:</u></b>  The total capacity of the indoor unit if it is install beyond.</p>
--	---

<p><b><u>Forecast of Cause :</u></b>  1. The selection of indoor units is incorrect    2. Main PCB (Outdoor unit) failure</p>
---

<p>Check Point 1 : Check the total capacity of indoor unit</p>
<p>· Check the total capacity of the connected indoor units.  <b>&gt;&gt; <u>If abnormal condition is found, correct it by referring to Installation Manual or Design &amp; Technical Manual.</u></b></p>



<p>Check Point 2 : Replace Main PCB</p>
<p>▶ <b>If Check Point 1 do not improve the symptom, replace Main PCB of Outdoor unit.</b></p>



## For AR\*G\*\*LSLAP

<p><b>Trouble shooting 6</b>  <b><u>INDOOR UNIT Error Method:</u></b>  <b>Address Setting Error</b>  <b>In Wired Remote Controller System</b></p>	<p><b><u>Indicate or Display:</u></b>  <b>Outdoor Unit : No indication</b>  <b>Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 6 time Flash</b>  <b>Economy lamp : Continuous flash.</b>  <b>ERROR CODE : [E : 26]</b></p>
<p><b><u>Detective Actuators:</u></b>  Wired remote controller ( 2-Wire )  Indoor unit Controller PCB circuit</p>	<p><b><u>Detective details:</u></b>  When the address number set by auto setting and manual setting are mixed in one RC group.  When the duplicated address number exists in one RC group.</p>

<p><b><u>Forecast of Cause:</u></b>  1. Wrong wiring of RCgroup 2. Wrong remote address setting 3. Indoor unit controller PCB failure  4. Remote controller failure</p>
---

<p>Check Point 1 : Wire installation</p>
<p><input type="checkbox"/> Wrong wire connection in RCgroup (Please refer to the installation manual)</p>



<p>Check Point 2 : Wrong RCgroup setting</p>
<p><input type="checkbox"/> The given address number by auto setting (00) and the manual set number (Except 00) were not existing in one RCG.  <input type="checkbox"/> The remote controller address setting by U.I. were not existing same address.  <input type="checkbox"/> The duplicated address number is not existing in one RCgroup</p>



<p>Check Point 3 : Check Indoor unit controller PCB</p>
<p><input type="checkbox"/> Check if controller PCB damage  <input type="checkbox"/> Change controller PCB and check the Error after setting remote controller address</p>

## For AR\*G\*\*LSLAP

<b>Trouble shooting 7</b> <b><u>INDOOR UNIT Error Method:</u></b> <b>Connection Unit Number Error</b> <b>(Indoor unit in Wired RC Error)</b>	<b><u>Indicate or Display:</u></b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 2 time Flash, Timer lamp: 9 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 29]</b>
---	---

<b><u>Detective Actuators:</u></b> Wired remote controller ( 2-Wire ) Indoor unit Controller PCB circuit	<b><u>Detective details:</u></b> When the number of connecting indoor units are out of specified rule.
--	---

<b><u>Forecast of Cause:</u></b> 1. Wrong wiring / Number of I.U, RC in RCgroup 2. Indoor unit controller PCB defective
--

Check Point 1 : Wire installation
<input type="checkbox"/> Wrong number of connecting indoor unit

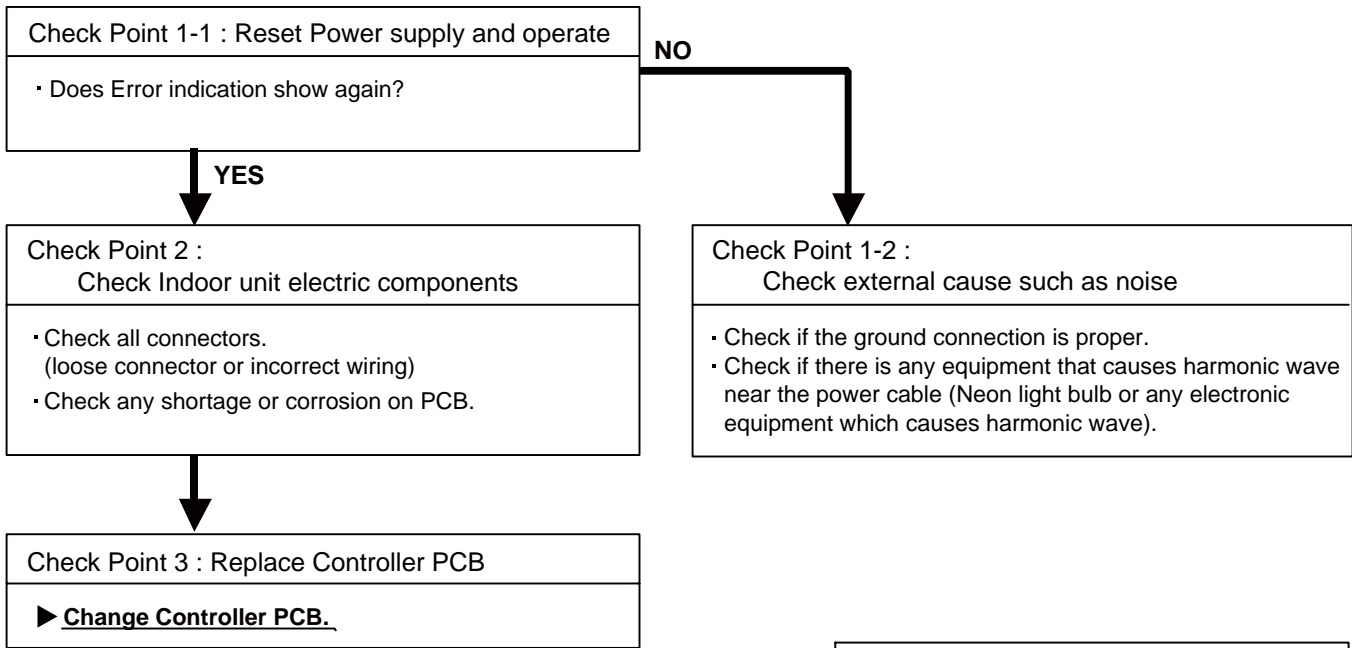


Check Point 2 : Check Indoor unit controller PCB
<input type="checkbox"/> Check if controller PCB damage
<input type="checkbox"/> Check if controller PCB and check the Error after setting remote controller address

<b>Trouble shooting 8</b> <b>INDOOR UNIT Error Method:</b> <b>Indoor unit PCB model information error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 2 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 32]</b>
---	--

<b>Detective Actuators:</b> Indoor unit Controller PCB	<b>Detective details:</b> When power is on and there is some below case. ① When model information of EEPROM is incorrect. ② When the access to EEPROM failed.
---	--

**Forecast of Cause:**  
 1. External cause    2. Defective connection of electric components    3. Controller PCB failure

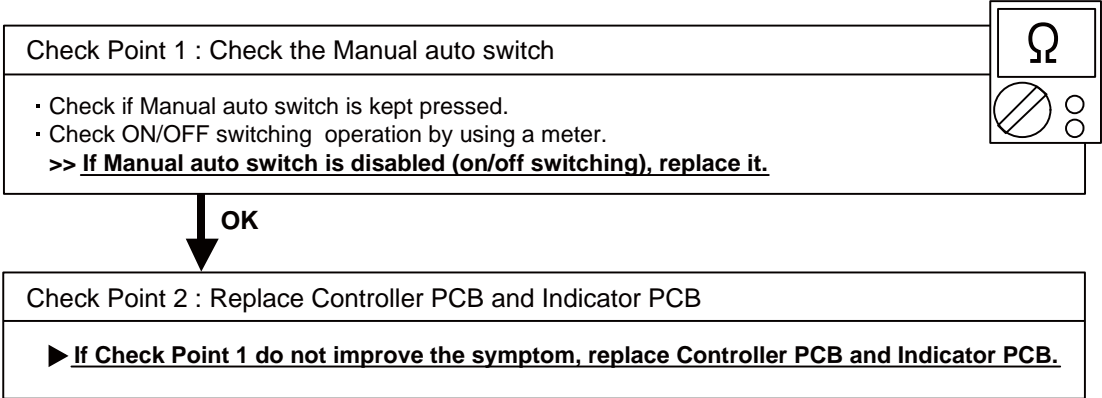


**Note : EEPROM**  
 EEPROM(Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it can not change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

<p><b>Trouble shooting 9</b>  <b>INDOOR UNIT Error Method:</b>  <b>Manual auto switch error</b></p>	<p><b>Indicate or Display:</b>  <b>Outdoor Unit : No indication</b>  <b>Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 5 time Flash</b>  <b>Economy lamp : Continuous flash.</b>  <b>ERROR CODE : [E : 35]</b></p>
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<p><b>Detective Actuators:</b>  Indoor unit Controller PCB  Indicator PCB  Manual auto switch</p>	<p><b>Detective details:</b>  When the Manual auto switch becomes ON for consecutive 60 or more seconds.</p>
---	--

**Forecast of Cause :**  
1. Manual auto switch failure    2. Controller PCB and Indicator PCB failure



**For AR\*G\*\*LSLAP**

<p><b>Trouble shooting 10</b>  <b><u>INDOOR UNIT Error Method:</u></b>  <b>Indoor Unit (Communication Circuit)</b>  <b>WRC Error</b></p>	<p><b><u>Indicate or Display:</u></b>  <b>Outdoor Unit : No indication</b>  <b>Indoor Unit : Operation lamp: 3 time Flash, Timer lamp: 10 time Flash</b>  <b>Economy lamp : Continuous flash.</b>  <b>ERROR CODE : [E : 3A]</b></p>
--	---

<p><b><u>Detective Actuators:</u></b>          Indoor unit Controller PCB circuit</p>	<p><b><u>Detective details:</u></b>          Detect the communication error of microcomputer and communication PCB.</p>
---	---

<p><b><u>Forecast of Cause:</u></b>          1.Communication PCB defective      2. Indoor unit controller PCB defective</p>
---

<p>Check Point 1 : Check the connection of terminal</p>
<p>After turning off the power supply, check &amp; correct the followings  <input type="checkbox"/> Indoor unit - Check the connection the communication PCB and the controller PCB</p>



<p>Check Point 2 : Replace the communication PCB</p>
<p>If the Check point 1 is ok, replace the communication PCB</p>



<p>Check Point 3 : Replace the controller PCB</p>
<p>If condition is doesn't change, replace the controller PCB</p>

<b>Trouble shooting 11</b> <b>INDOOR UNIT Error Method:</b> <b>Indoor room thermistor error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 4 time Flash, Timer lamp: 1 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 41]</b>
---	--

<b>Detective Actuators:</b> Indoor unit Controller PCB Room temperature thermistor	<b>Detective details:</b> Room temperature thermistor is open or short is detected always.
--	---

<b>Forecast of Cause :</b> 1. Connector failure connection 2. Thermistor failure 3. Controller PCB failure
---

<b>Check Point 1 : Check connection of Connector</b> <ul style="list-style-type: none"> <li>• Check if connector is loose or removed</li> <li>• Check erroneous connection</li> <li>• Check if thermistor cable is open</li> </ul> <b>&gt;&gt;Reset Power when reinstalling due to removed connector or incorrect wiring.</b>
--



<b>Check Point 2 : Remove connector and check Thermistor resistance value</b>												
Thermistor Characteristics (Rough value)												
Temperature (°C)	-10	-5	0	5	10	15	20	25				
Resistance Value (kΩ)	58.2	44.0	33.6	25.9	20.2	15.8	12.5	10.0				
Temperature (°C)	30	35	40	45								
Resistance Value (kΩ)	8.0	6.5	5.3	4.3								
<b>▶ If Thermistor is either open or shorted, replace it and reset the power.</b>												



<b>Check Point 3 : Check voltage of Controller PCB (DC5.0V)</b>											
Make sure circuit diagram of each indoor unit and check terminal voltage at Thermistor (DC5.0V)											
<ul style="list-style-type: none"> <li>• AU*G12/ 14/ 18LVLB</li> <li>• AR*G12/ 14/ 18LLTB</li> </ul>											
					<ul style="list-style-type: none"> <li>• AB*G18LVTB</li> </ul>						
<ul style="list-style-type: none"> <li>• AR*G12/ 14/ 18LSLAP</li> </ul>											
<b>▶ If the voltage does not appear, replace Controller PCB.</b>											

<b>Trouble shooting 12</b> <b>INDOOR UNIT Error Method:</b> <b>Indoor heat ex. thermistor error</b>	<b>Indicate or Display:</b> Outdoor Unit : No indication Indoor Unit : Operation lamp: 4 time Flash, Timer lamp: 2 time Flash Economy lamp : Continuous flash. <b>ERROR CODE : [E : 42]</b>
---	---

<b>Detective Actuators:</b> Indoor unit Controller PCB Heat exchanger (MID) thermistor	<b>Detective details:</b> Heat exchanger (MID) thermistor is open or short is detected always.
--	---

**Forecast of Cause :**  
 1. Connector failure connection 2. Thermistor failure 3. Controller PCB failure

**Check Point 1 : Check connection of Connector**

- Check if connector is loose or removed
- Check erroneous connection
- Check if thermistor cable is open

**>>Reset Power when reinstalling due to removed connector or incorrect wiring.**



**Check Point 2 : Remove connector and check Thermistor resistance value**

Thermistor Characteristics (Rough value)

**• AB/ AU type**

Temperature (°C)	-30	-20	-10	-5	0	5	10	15	20
Resistance Value (kΩ)	1131.9	579.6	312.3	233.2	176.0	134.2	103.3	80.3	62.9

Temperature (°C)	25	30	35	40	45	50	55	60	63
Resistance Value (kΩ)	49.7	39.6	31.7	25.6	20.8	17.1	14.1	11.6	10.4

**• AR type**

Temperature (°C)	-30	-20	-10	-5	0	5	10	15	20
Resistance Value (kΩ)	1013.1	531.5	292.9	221.1	168.6	129.8	100.9	79.1	62.5

Temperature (°C)	25	30	35	40	45	50	55	60	63
Resistance Value (kΩ)	49.8	40.0	32.4	26.3	21.6	17.8	14.8	12.3	11.1

**► If Thermistor is either open or shorted, replace it and reset the power.**



**Check Point 3 : Check voltage of Controller PCB (DC5.0V)**

Make sure circuit diagram of each indoor unit and check terminal voltage at Thermistor (DC5.0V)

- AU\*G12/ 14/ 18LVLB
- AR\*G12/ 14/ 18LLTB

**• AU\*G12/ 14/ 18LVLB**

**• AB\*G18LVTB**

**• AR\*G12/ 14/ 18LSLAP**

**► If the voltage does not appear, replace Controller PCB.**

<b>Trouble shooting 13</b> <b><u>INDOOR UNIT Error Method:</u></b> <b>Indoor unit fan motor error</b>	<b><u>Indicate or Display:</u></b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 5 time Flash, Timer lamp: 1 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 51]</b>
---	---

<b><u>Detective Actuators:</u></b> Indoor unit Controller PCB Indoor unit fan motor	<b><u>Detective details:</u></b> When the condition that actual frequency of Indoor Fan is below 1/3 of target frequency is continued more than 56 seconds.
---	--

<b><u>Forecast of Cause:</u></b> 1. Fan rotation failure   2. Fan motor winding open   3. Motor protection by surrounding temperature rise 4. Control PCB failure   5. Indoor unit fan motor failure   6. power supply PCB
--

<b>Check Point 1 : Check rotation of Fan</b>
<ul style="list-style-type: none"> <li>· Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)</li> <li><b>&gt;&gt;If Fan or Bearing is abnormal, replace it.</b></li> </ul>

↓ **OK**

<b>Check Point 2 : Check ambient temp. around motor</b>
<ul style="list-style-type: none"> <li>· Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)</li> <li><b>&gt;&gt;Upon the temperature coming down, restart operation.</b></li> </ul>

↓ **OK**

<b>Check Point 3 : Check Indoor unit fan motor</b>
<ul style="list-style-type: none"> <li>· Check Indoor unit fan motor. (PARTS INFORMATION 4)</li> <li><b>&gt;&gt;If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.</b></li> </ul>

↓ **OK**

<b>Check Point 4 : Replace Power supply PCB</b>
<ul style="list-style-type: none"> <li>▶ <b>If Check Point 1- 3 do not improve the symptom, replace power supply PCB.</b></li> </ul>

↓ **OK**

<b>Check Point 5 : Replace Controller PCB</b>
<ul style="list-style-type: none"> <li>▶ <b>If Check Point 4 do not improve the symptom, replace Controller PCB.</b></li> </ul>



<b>Trouble shooting 14</b> <b>INDOOR UNIT Error Method:</b> <b>Drain pump error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 5 time Flash, Timer lamp: 3 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 53]</b>
---	--

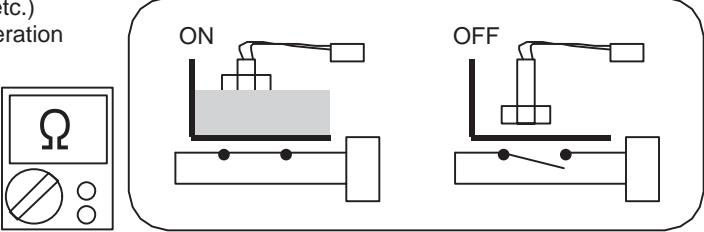
<b>Detective Actuators:</b> Indoor unit Controller PCB Float switch	<b>Detective details:</b> When Float switch is ON for more than 3 minutes.
---	---

<b>Forecast of Cause :</b> 1. Float switch failure    2. Shorted connector/wire    3. Controller PCB failure 4. Drain pump failure    5. Hose clogging
---

**Check Point 1 : Check Float switch**

- Check operation of float switch. (any blocking by dust, etc.)
- Remove Float switch and check ON/OFF switching operation by using a meter.

**>>If Float switch is abnormal, replace it.**



OK

**Check Point 2 : Check Connector (CN 9) / Wire**

- Check loose contact of CN9 /shorted wire (pinched wire).

**>>Replace Float switch if the wire is abnormal**

OK

**Check Point 3 : Check Drain hose**

- Check Drain hose .

**>>If there is Hose clogging. Please clear the clog.**

OK

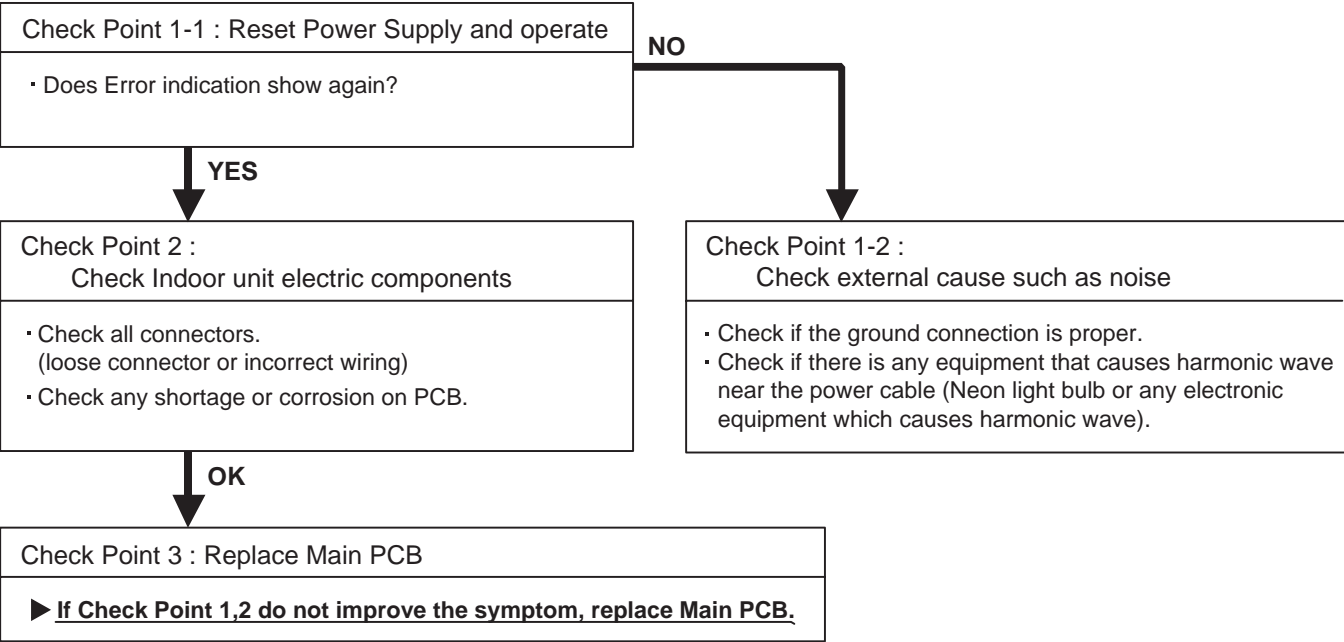
**Check Point 4 : Check Controller PCB**

**► If Check Point 1 ~ 3 do not improve the symptom, change Controller PCB and execute the check operation again.**

<b>Trouble shooting 15</b> <b>INDOOR UNIT Error Method:</b> <b>Outdoor unit main PCB model information error or communication error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 6 time Flash, Timer lamp: 2 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 62]</b>
---	--

<b>Detective Actuators:</b> Outdoor unit Main PCB	<b>Detective details:</b> When power is on and there is some below case. ① When model information of EEPROM is incorrect. ② When the access to EEPROM failed.
--	--

Forecast of Cause:  
 1. External cause    2. Defective connection of electric components    3. Main PCB failure



**Note : EEPROM**

EEPROM(Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it can not change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

<b>Trouble shooting 16</b> <b><u>OUTDOOR UNIT Error Method:</u></b> <b>PFC circuit error</b>	<b><u>Indicate or Display:</u></b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 6 time Flash, Timer lamp: 4 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 64]</b>
--	---

<b><u>Detective Actuators:</u></b> Outdoor unit Main PCB	<b><u>Detective details:</u></b> When inverter output DC voltage is higher than 415V for over 3 seconds, the compressor stops. If the same operation is repeated 5 times, the compressor stops permanently.
---	---

<b><u>Forecast of Cause :</u></b> 1. External cause    2. Connector connection failure    3. Main PCB failure
--

<b>Check Point 1 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)</b> <ul style="list-style-type: none"> <li>• Instant drop : Check if there is a large load electric apparatus in the same circuit.</li> <li>• Momentary power failure : Check if there is a defective contact or leak current in the power supply circuit.</li> <li>• Noise : Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave) Check the complete insulation of grounding.</li> </ul>
--



<b>Check Point 2 : Check connection of Connector</b> <ul style="list-style-type: none"> <li>• Check if connector is removed.</li> <li>• Check erroneous connection.</li> <li>• Check if cable is open.</li> </ul> <b>&gt;&gt;Upon correcting the removed connector or miss-wiring, reset the power.</b>
--



<b>Check Point 3 : Replace Main PCB</b> <b>▶ <u>If Check Point 1, 2 do not improve the symptom, change Main PCB.</u></b>
---

<p><b>Trouble shooting 17</b>  <b><u>OUTDOOR UNIT Error Method:</u></b></p> <p><b>Trip terminal L error</b></p>	<p><b><u>Indicate or Display:</u></b>  <b>Outdoor Unit : No indication</b>  <b>Indoor Unit : Operation lamp: 6 time Flash, Timer lamp: 5 time Flash</b>  <b>Economy lamp : Continuous flash.</b>  <b>ERROR CODE : [E : 65]</b></p>
---	--

<p><b><u>Detective Actuators:</u></b></p> <p>Outdoor unit Main PCB</p>	<p><b><u>Detective details:</u></b></p> <p>When the signal from FO terminal of IPM in Main PCB is "L"(=0V) while the compressor stops.</p>
--	--

<p><b><u>Forecast of Cause :</u></b></p> <p>1. Main PCB failure</p>
---

<p>Check Point 1 : Replace Main PCB</p>
<p>▶ <b><u>Change Main PCB.</u></b></p>

<b>Trouble shooting 18</b> <b>OUTDOOR UNIT Error Method:</b> Discharge temp. sensor error	<b>Indicate or Display:</b> Outdoor Unit : No indication Indoor Unit : Operation lamp: 7 time Flash, Timer lamp: 1 time Flash Economy lamp : Continuous flash.
	<b>ERROR CODE : [E : 71]</b>

<b>Detective Actuators:</b> Outdoor unit Main PCB Discharge pipe temperature thermistor	<b>Detective details:</b> When the discharge pipe temperature thermistor open or short-circuit is detected at power ON or while running the compressor.
---	--

Forecast of Cause :  
 1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

**Check Point 1 : Check connection of Connector**

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

**>>Upon correcting the removed connector or miss-wiring, reset the power.**



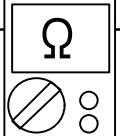
**Check Point 2 : Remove connector and check Thermistor resistance value**

Thermistor Characteristics (Approx. value)

Temperature(°C)	-30	-20	-10	0	10	20	30	40	50
Resistance Value (kΩ)	1013.1	531.6	292.9	168.6	100.9	62.5	40.0	26.3	17.8

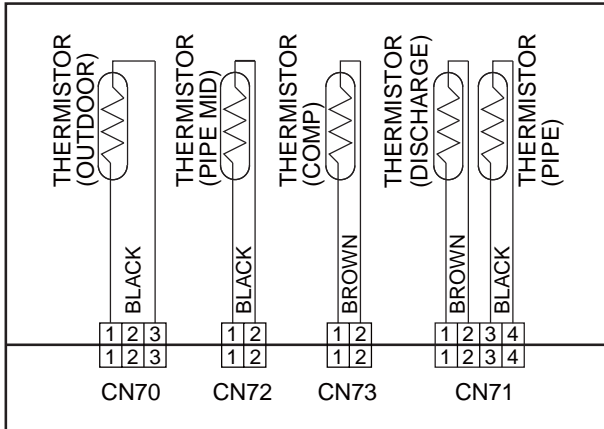
Temperature(°C)	60	70	80	90	100	110	120
Resistance Value (kΩ)	12.3	8.7	6.3	4.6	3.4	2.6	2.0

**► If Thermistor is either open or shorted, replace it and reset the power.**





**Check Point 3 : Check voltage of Main PCB (DC5.0V)**

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



**► If the voltage does not appear, replace Main PCB.**



<b>Trouble shooting 19</b> <b>OUTDOOR UNIT Error Method:</b> Outdoor unit Heat Ex. liquid temp. sensor error	<b>Indicate or Display:</b> Outdoor Unit : No indication Indoor Unit : Operation lamp: 7 time Flash, Timer lamp: 3 time Flash Economy lamp : Continuous flash. <b>ERROR CODE : [E : 73]</b>
--	---

<b>Detective Actuators:</b> Outdoor unit Main PCB Heat exchanger temperature thermistor	<b>Detective details:</b> When the heat exchanger temperature thermistor open is detected at power ON or while running the compressor.
---	---

Forecast of Cause :  
1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

**Check Point 1 : Check connection of Connector**

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

**>>Upon correcting the removed connector or mis-wiring, reset the power.**



**Check Point 2 : Remove connector and check Thermistor resistance value**

$\Omega$

Thermistor Characteristics (Approx. value)

Temperature(°C)	-30	-20	-10	0	10	20	30	40	50
Resistance Value (k $\Omega$ )	95.6	50.3	27.8	16.1	9.6	6.0	3.8	2.5	1.7

Temperature(°C)	60	70	80
Resistance Value (k $\Omega$ )	1.2	0.8	0.6

**► If Thermistor is either open or shorted, replace it and reset the power.**



**Check Point 3 : Check voltage of Main PCB (DC5.0V)**

DC

Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)

**► If the voltage does not appear, replace Main PCB.**

<b>Trouble shooting 20</b> <b>OUTDOOR UNIT Error Method:</b> Outdoor temp. sensor error	<b>Indicate or Display:</b> Outdoor Unit : No indication Indoor Unit : Operation lamp: 7 time Flash, Timer lamp: 4 time Flash Economy lamp : Continuous flash. <b>ERROR CODE : [E : 74]</b>
---	---

<b>Detective Actuators:</b> Outdoor unit Main PCB Outdoor temperature thermistor	<b>Detective details:</b> When the outdoor temperature thermistor open or short-circuit is detected at power ON or while running the compressor.
--	---

Forecast of Cause :  
 1. Connector connection failure 2. Thermistor failure 3. Main PCB failure

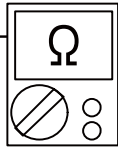
Check Point 1 : Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

**>>Upon correcting the removed connector or miss-wiring, reset the power.**



Check Point 2 : Remove connector and check Thermistor resistance value



Thermistor Characteristics (Approx. value)

Temperature(°C)	-30	-20	-10	0	10	20	30	40
Resistance Value (kΩ)	224.3	115.2	62.3	35.2	20.7	12.6	8.0	5.2

Temperature(°C)	50	60	70	80
Resistance Value (kΩ)	3.5	2.4	1.6	1.2

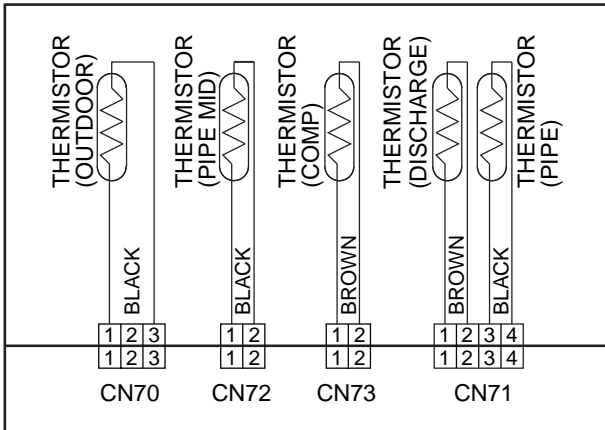
► **If Thermistor is either open or shorted, replace it and reset the power.**



Check Point 3 : Check voltage of Main PCB (DC5.0V)



Make sure circuit diagram of outdoor unit and check terminal voltage at Thermistor (DC5.0V)



► **If the voltage does not appear, replace Main PCB.**

<b>Trouble shooting 21</b> <b>OUTDOOR UNIT Error Method:</b> <b>Trip detection</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 9 time Flash, Timer lamp: 4 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 94]</b>
--	--

<b>Detective Actuators:</b> Outdoor unit Main PCB Compressor	<b>Detective details:</b> ① When more than normal operating current to IPM in Main PCB flows, the compressor stops. ② After the compressor restarts, if the same operation is repeated within 40sec, the compressor stops again. ③ If ① and ② repeats 5 times, the compressor stops permanently.
--	---

<b>Forecast of Cause :</b> 1. Defective connection of electric components    2. Outdoor fan operation failure 3. Outdoor heat exchanger clogged                    4. Compressor failure                                    5. Main PCB failure		
---	--	--

<b>Check Point 1 : Check connections of Outdoor unit electrical components</b>
<ul style="list-style-type: none"> <li>• Check if the terminal connection is loose.</li> <li>• Check if connector is removed.</li> <li>• Check erroneous connection.</li> <li>• Check if cable is open.</li> </ul> <p><b>&gt;&gt; Upon correcting the removed connector or miss-wiring, reset the power.</b></p>



<b>Check Point 2 : Check Outdoor fan, Heat exchanger</b>
<ul style="list-style-type: none"> <li>• Is there anything obstructing the air distribution circuit?</li> <li>• Is there any clogging of Outdoor Heat Exchanger?</li> <li>• Is the Fan rotating by hand when operation is off ?</li> </ul> <p><b>&gt;&gt; If the fan motor is locked, replace it.</b></p>



<b>Check Point 3 : Check Outdoor fan</b>
<ul style="list-style-type: none"> <li>• Check Outdoor fan motor. (Refer to Trouble shooting 23)</li> </ul> <p><b>&gt;&gt; If the fan motor is failure, replace it.</b></p>



<b>Check Point 4 : Check Compressor</b>
<ul style="list-style-type: none"> <li>• Check Compressor. (PARTS INFORMATION 2)</li> </ul>



<b>Check Point 5 : Replace Main PCB</b>
<p><b>▶ If Check Point 1 ~ 4 do not improve the symptom, change Main PCB.</b></p>



<b>Trouble shooting 22</b> <b>OUTDOOR UNIT Error Method:</b> <b>Compressor rotor position detection error (permanent stop)</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 9 time Flash, Timer lamp: 5 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 95]</b>
--	--

<b>Detective Actuators:</b>  Outdoor unit Main PCB Compressor	<b>Detective details:</b>  ① While running the compressor, if the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops. ② After the compressor restarts, if the same operation is repeated within 40sec, the compressor stops again. ③ If ① and ② repeats 5 times, the compressor stops permanently.
--	--

<b>Forecast of Cause :</b>  1. Defective connection of electric components    2. Main PCB failure    3. Compressor failure
--

<b>Check Point 1 : Check connection of around the Compressor components</b>
For Compressor Terminal, Main PCB <ul style="list-style-type: none"> <li>• Check if connector is removed.</li> <li>• Check erroneous connection.</li> <li>• Check if cable is open.</li> </ul> (Refer to PARTS INFORMATION 2)  <b>&gt;&gt;Upon correcting the removed connector or mis-wiring, reset the power.</b>



<b>Check Point 2: Replace Main PCB</b>
<b>▶ If Check Point 1 do not improve the symptom, change Main PCB.</b>



<b>Check Point 3: Replace Compressor</b>
<b>▶ If Check Point 2 do not improve the symptom, change Compressor.</b>

<b>Trouble shooting 23</b> <b>OUTDOOR UNIT Error Method:</b> <b>Outdoor unit fan motor error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 9 time Flash, Timer lamp: 7 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 97]</b>
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<b>Detective Actuators:</b> Outdoor unit Main PCB Outdoor unit fan motor	<b>Detective details:</b> ① When outdoor fan rotation speed is less than 100rpm in 20 seconds after fan motor starts, fan motor stops. ② After fan motor restarts, if the same operation within 60sec is repeated 3 times in a row, compressor and fan motor stops. ③ If ① and ② repeats 5 times in a row, compressor and fan motor stops permanently.
--	---

**Forecast of Cause:**

1. Fan rotation failure    2. Motor protection by surrounding temperature rise    3. Main PCB failure  
 4. Outdoor unit fan motor failure

**Check Point 1 : Check rotation of Fan**

- Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
- >>If Fan or Bearing is abnormal, replace it.**

↓  
OK

**Check Point 2 : Check ambient temp. around motor**

- Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
- >>Upon the temperature coming down, restart operation.**

↓  
OK

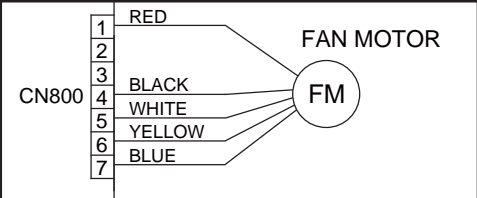
**Check Point 3 : Check Outdoor unit fan motor**

- Check Outdoor unit fan motor. **(PARTS INFORMATION 5)**
- >>If Outdoor Fan Motor is abnormal, replace Outdoor fan motor and Main PCB.**

↓  
OK

**Check Point 4 : Check Output Voltage of Main PCB**


- Check outdoor unit circuit diagram and the voltage. (Measure at Main PCB side connector)



Read wire	DC voltage
Red - Black	280V (AC220V-10%) ~ 373V (AC240+10%)
White - Black	15 ± 1.5V

**▶ If the voltage is not correct, replace Main PCB.**

**DC**



<b>Trouble shooting 24</b> <b>OUTDOOR UNIT Error Method:</b> <b>4-way valve error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 9 time Flash, Timer lamp: 9 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : 99]</b>
---	--

<b>Detective Actuators:</b> Indoor unit Controller PCB Heat exchanger temperature thermistor Room temperature thermistor 4-way valve	<b>Detective details:</b> When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. <ul style="list-style-type: none"> <li>• Cooling or Dry operation              [Indoor heat exchanger temp.] - [Room temp.] &gt; 10°C</li> <li>• Heating operation              [indoor heat exchanger temp.] - [Room temp.] &lt; -10°C</li> </ul> If the same operation is repeated 5 times, the compressor stops permanently.
--	---

<b>Forecast of Cause :</b> 1. Connector connection failure    2. Thermistor failure    3. Coil failure    4. 4-way valve failure 5. Main PCB failure    6. Controller PCB failure
---

<b>Check Point 1 : Check connection of Connector</b>
<ul style="list-style-type: none"> <li>• Check if connector is removed.</li> <li>• Check erroneous connection.</li> <li>• Check if thermistor cable is open.</li> </ul> <b>&gt;&gt; Upon correcting the removed connector or mis-wiring, reset the power.</b>



<b>Check Point 2 : Check thermistor of Indoor unit</b>
<ul style="list-style-type: none"> <li>• Isn't it fallen off the holder?</li> <li>• Is there a cable pinched?</li> </ul> <b>&gt;&gt; Check characteristics of thermistor, (Refer to Trouble shooting 11, 12)</b> <b>If defective, replace the thermistor.</b>



<b>Check Point 3 : Check the solenoid coil and 4-way valve</b>
<p>[ Solenoid coil ]</p> <ul style="list-style-type: none"> <li>• Remove CN30 from PCB and check the resistance value of coil. Resistance value is about 1.4kΩ</li> </ul> <b>&gt;&gt; If it is Open or abnormal resistance value, replace Solenoid Coil.</b> <p>[ 4-way valve ]</p> <ul style="list-style-type: none"> <li>• Check each piping temperature, and the location of the valve by the temperature difference.</li> </ul> <b>&gt;&gt; If the value location is not proper, replace 4-way valve.</b>



<b>Check Point 4 : Check the voltage of 4-way valve</b>
<ul style="list-style-type: none"> <li>• Check the CN 30 voltage of Main PCB</li> </ul> <b>Check if AC198V(AC220V-10%) - 264V(AC240V+10%) appears at CN 30 of Main PCB.</b> <p>[ Heating operation ]  <b>&gt;&gt; If it is not voltage, Replace Main PCB.</b></p> <p>[ Cooling operation ]  <b>&gt;&gt; If it is voltage, Replace Main PCB.</b></p>

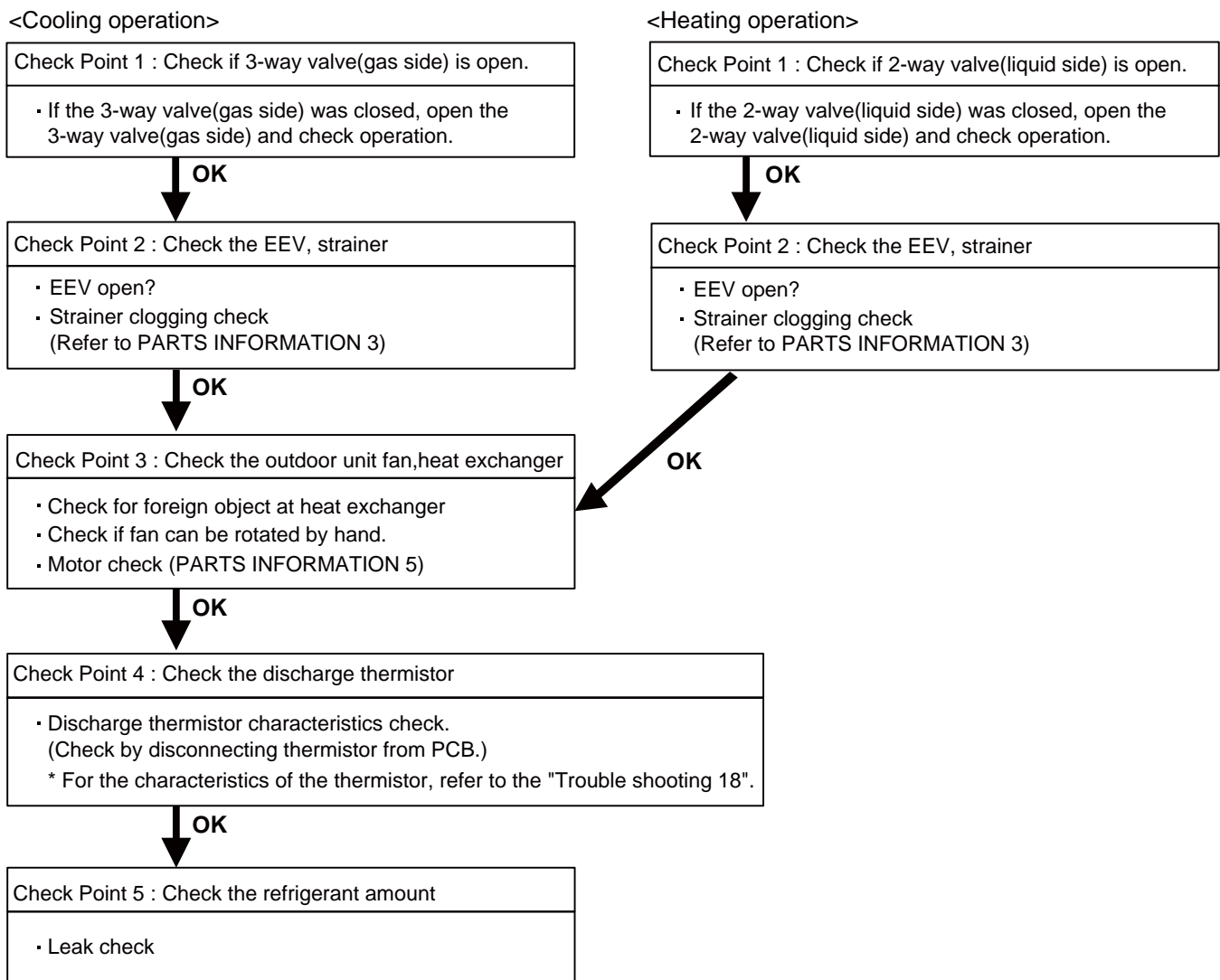


<b>Check Point 5 : Replace Controller PCB</b>
<b>► If Check Point 1- 4 do not improve the symptom, replace Controller PCB of Indoor unit .</b>

<b>Trouble shooting 25</b> <b>OUTDOOR UNIT Error Method:</b> <b>Discharge temp. error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 10 time Flash, Timer lamp: 1 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : A1]</b>
---	---

<b>Detective Actuators:</b> Outdoor unit Main PCB Discharge temperature thermistor	<b>Detective details:</b> "Protection stop by "discharge temperature $\geq 110^{\circ}\text{C}$ during compressor operation"" generated 2 times within 24 hours.
--	---

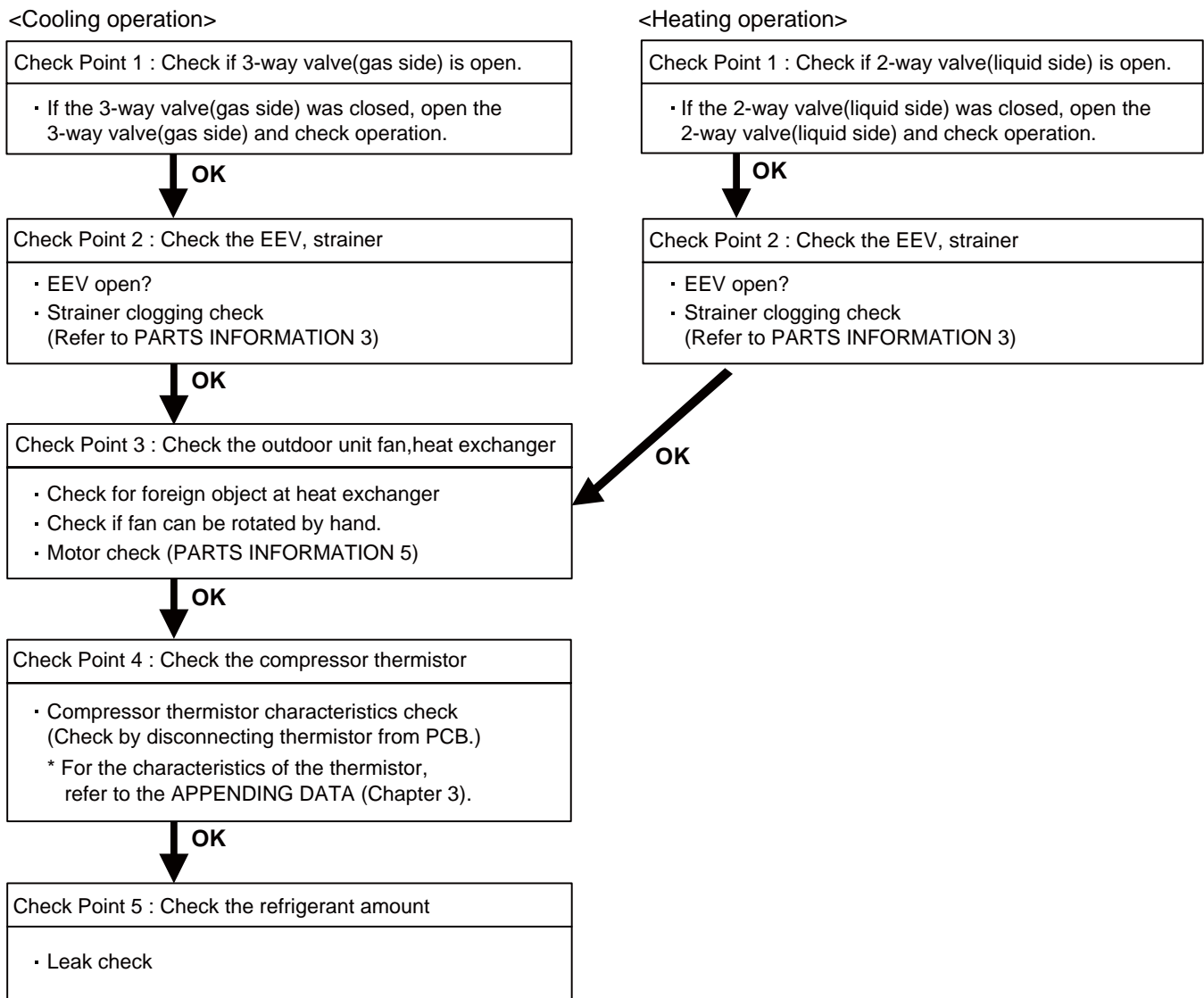
<b>Forecast of Cause :</b>	1. 3-way valve not opened 2. EEV defective, strainer clogged 3. Outdoor unit operation failure, foreign matter on heat exchanger 4. Discharge temperature thermistor failure 5. Insufficient refrigerant 6. Main PCB failure
----------------------------	---



<b>Trouble shooting 26</b> <b>OUTDOOR UNIT Error Method:</b> <b>Compressor temp. error</b>	<b>Indicate or Display:</b> <b>Outdoor Unit : No indication</b> <b>Indoor Unit : Operation lamp: 10 time Flash, Timer lamp: 3 time Flash</b> <b>Economy lamp : Continuous flash.</b> <b>ERROR CODE : [E : A3]</b>
--	---

<b>Detective Actuators:</b>  Compressor temperature thermistor	<b>Detective details:</b>  "Protection stop by "compressor temperature $\geq$ 110°C during compressor operation" generated 2 times within 24 hours.
--	---

<b>Forecast of Cause :</b>	1. 3-way valve not opened 2. EEV defective, strainer clogged 3. Outdoor unit operation failure, foreign matter on heat exchanger 4. Compressor temperature thermistor failure 5. Insufficient refrigerant 6. Main PCB failure
----------------------------	--



## 2-3 TROUBLE SHOOTING WITH NO ERROR CODE

### Trouble shooting 27

Indoor Unit - No Power

#### Forecast of Cause:

1. Power supply failure
2. External cause
3. Electrical components defective

Check Point 1 : Check Installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.
- >> If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical manual.**

↓ OK

Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ----- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ----- Check if there is any equipment causing harmonic wave near electric line.  
(Neon bulb or electric equipment that may cause harmonic wave)  
Check the complete insulation of grounding.

↓ OK

Check Point 3 : Check Electrical components



- Check the voltage of power supply.
- >> Check if AC198 - 264V appears at Outdoor Unit Terminal L - N.**

↓ YES

- Check Fuse of between of Terminal and Power supply PCB (Indoor unit).
- >> If Fuse is open, check if the wiring between Terminal and Power supply PCB (Indoor unit) is loose, and replace Fuse.**
- Check Varistor in Power supply PCB (Indoor unit).
- >> If Varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace Varistor. Upon checking the normal power supply, replace Varistor.**

↓ OK

Check Point 4 : Replace Power supply PCB (Indoor unit)

- ▶ If Check Point 1- 3 do not improve the symptom, replace Power supply PCB (Indoor unit).**

## Trouble shooting 28

Outdoor Unit - No Power

### Forecast of Cause:

1. Power supply failure
2. External cause
3. Electrical components defective

#### Check Point 1 : Check Installation Condition

- Isn't the breaker down?
- Check loose or removed connection cable.
- >> If abnormal condition is found, correct it by referring to Installation Manual or Data & Technical manual.**

OK

#### Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ----- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ----- Check if there is any equipment causing harmonic wave near electric line.  
(Neon bulb or electric equipment that may cause harmonic wave)  
Check the complete insulation of grounding.

OK

#### Check Point 3 : Check Electrical components

- Check the voltage of power supply.  
**>> Check if AC198 - 264V appears at Outdoor Unit Terminal L - N.**

YES

- Check Fuse in Main PCB.  
**>> If Fuse is open, check if the wiring between Terminal and Main PCB is loose, and replace Fuse.**

OK

#### Check Point 4 : Replace Main PCB

- ▶ If Check Point 1- 3 do not improve the symptom, replace Main PCB.**



## Trouble shooting 29

No Operation (Power is ON)

### Forecast of Cause:

1. Setting/ Connection failure
2. External cause
3. Electrical Component defective

### Check Point 1 : Check indoor and outdoor installation condition

- Indoor Unit - Check incorrect wiring between Indoor Unit - Remote Control.  
Or, check if there is an open cable connection.
- Are these Indoor unit, Outdoor unit, and Remote control suitable model numbers to connect?  
**>> If there is some abnormal condition, correct it by referring to Installation manual and Data & Technical manual.**

↓ OK

Turn off Power and check/ correct followings.

- Is there loose or removed communication line of Indoor unit and Outdoor unit?

↓ OK

### Check Point 2 : Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop ----- Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure ----- Check if there is a defective contact or leak current in the power supply circuit.
- Noise ----- Check if there is any equipment causing harmonic wave near electric line.  
(Neon bulb or electric equipment that may cause harmonic wave)  
Check the complete insulation of grounding.

↓ OK

### Check Point 3 : Check Wired Remote Controller and Controller PCB

#### **For AU\* G12/14/18LVLB, AR\* G12/14/18LLTB, AB\* G18LVTB**

- Check Voltage at CN14 (terminal 1-3) of Controller PCB.(3 wire remote controller)  
(Power supply to Remote control)  
**>> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control  
If it does not operate properly after Remote Control exchange, replace Controller PCB**  
**>> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again)**  
**>> Check Indoor unit fan motor. (PARTS INFORMATION 4)**  
**If it is normal, replace Controller PCB.**  
**If it is abnormal, replace Indoor unit fan motor and Controller PCB.**  
**>> If the symptom does not change by above Check 1, 2, 3, replace Main PCB of Outdoor unit.**

#### **For AR\* G12/14/18LSLAP**

- Check Voltage at CN300 (terminal 1-3) of Controller PCB.(3 wire remote controller)
- Check Voltage at CN300 (terminal 1-2) of Controller PCB.(2 wire remote controller)  
(Power supply to Remote control)  
**>> If it is DC12V, Remote Control is failure. (Controller PCB is normal) >> Replace Remote Control  
If it does not operate properly after Remote Control exchange, replace Controller PCB**  
**>> If it is DC 0V, Controller PCB is failure. (Check Remote Control once again)**  
**>> Check Indoor unit fan motor. (PARTS INFORMATION 4)**  
**If it is normal, replace Controller PCB.**  
**If it is abnormal, replace Indoor unit fan motor and Controller PCB.**  
**>> If the symptom does not change by above Check 1, 2, 3, replace Main PCB of Outdoor unit.**





## Trouble shooting 30

No Cooling / No Heating

### Forecast of Cause:

1. Indoor unit error
2. Outdoor unit error
3. Effect by Surrounding environment
4. Connection pipe / Connection wire failure
5. Refrigeration cycle failure

#### Check Point 1 : Check Indoor unit

- Does indoor unit fan run on high fan?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.



#### Check Point 2 : Check Outdoor unit operation

- Check if outdoor unit is operating
- Check any objects that obstruct the air flow route.
- Check clogged Heat exchanger.
- Is the valve open?



#### Check Point 3 : Check Site condition

- Is capacity of Indoor unit fitted to room size?
- Any windows open? Or direct sunlight ?



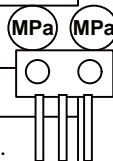
#### Check Point 4 : Check Indoor/ Outdoor installation condition

- Check connection pipe (specified pipe length & Pipe diameter?)
- Check any loose or removed communication line.
- >> **If there is an abnormal condition, correct it by referring to Installation Manual or Data & Technical manual.**



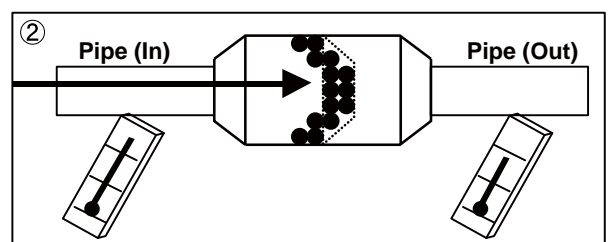
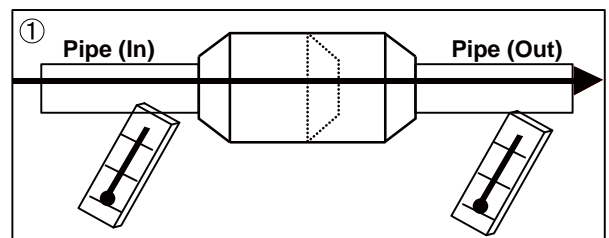
#### Check Point 5 : Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure at right).
- Measure gas pressure and if there is a leakage, correct it.
- >> **When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.**
- Check EEV (PARTS INFORMATION 3)
- Check Compressor (PARTS INFORMATION 1,2)



### Attention

Strainer normally does not have temperature difference between inlet and outlet as shown in ①, but if there is a difference like shown in ②, there is a possibility of inside clogged. In this case, replace Strainer.



### Trouble shooting 31

Abnormal noise

#### Forecast of Cause :

1. Abnormal installation (Indoor/ Outdoor)
2. Fan failure (Indoor/ Outdoor)
3. Compressor failure (Outdoor)

#### Diagnosis method when Abnormal noise is occurred

- Abnormal noise is coming from Indoor unit.  
(Check and correct followings)

- Is Main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?

OK

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

- Abnormal noise is coming from outdoor unit.  
(Check and correct followings)

- Is Main unit installed in stable condition?
- Is fan guard installed normally?

OK

- Is fan broken or deformed?
- Is the screw of Fan loose?
- Is there any object which obstruct the fan rotation?

OK

- Check if vibration noise by loose bolt or contact noise of piping is happening.

OK

- Is Compressor locked?  
>> Check Compressor (PARTS INFORMATION 1,2)

### Trouble shooting 32

Water leaking

#### Forecast of Cause:

1. Erroneous installation
2. Drain hose failure

#### Diagnosis method when water leak occurs

- Is Main unit installed in stable condition?
- Is Main unit broken or deformed at the time of transportation or maintenance?

OK

- Is Drain hose connection loose?
- Is there a trap in drain hose?
- Is drain hose clogged?

OK

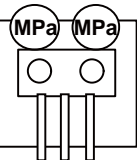
- Is fan rotating?

#### Diagnosis method when water is spitting out.

- Is the filter clogged?

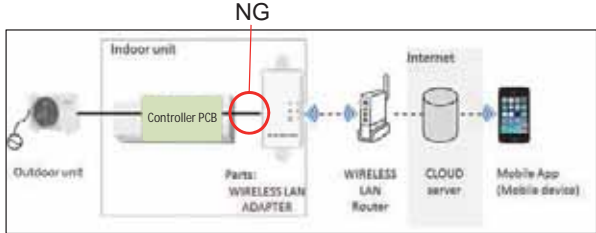
OK

- Check gas pressure and correct it if there was a gas leak.



## 2-4 TROUBLE SHOOTING WITH ERROR CODE (For WIRELESS LAN ADAPTER)

<p><b>Trouble shooting 33</b>  <b>INDOOR UNIT Error Method:</b>          External Communication Error          (Communication Error of between Indoor Unit to Wireless LAN adapter)</p>	<p><b>Indicate of Display:</b></p> <table border="0"> <tr> <td style="vertical-align: top;"> <p><b>Indoor Unit :</b>            Operation lamp : 1 times Flash,            Timer lamp : 8 times Flash  <b>ERROR CODE : [ 18 ]</b></p> </td> <td style="vertical-align: top;"> <p><b>Wireless LAN adapter :</b>            LED 1 (Green) : Flashing Fast            LED 2 (Orange) : ON</p> </td> </tr> </table>	<p><b>Indoor Unit :</b>            Operation lamp : 1 times Flash,            Timer lamp : 8 times Flash  <b>ERROR CODE : [ 18 ]</b></p>	<p><b>Wireless LAN adapter :</b>            LED 1 (Green) : Flashing Fast            LED 2 (Orange) : ON</p>
<p><b>Indoor Unit :</b>            Operation lamp : 1 times Flash,            Timer lamp : 8 times Flash  <b>ERROR CODE : [ 18 ]</b></p>	<p><b>Wireless LAN adapter :</b>            LED 1 (Green) : Flashing Fast            LED 2 (Orange) : ON</p>		

<p><b>Detective Actuators:</b></p> <p>Wireless LAN adapter PCB          Controller PCB</p>	<p><b>Detective details:</b></p> <p>After receiving a signal from the wireless LAN adapter, the same a signal has not been received for 15sec.</p> 
--	---

<p><b>Forecast of Cause:</b></p> <ol style="list-style-type: none"> <li>1. Connection between A/C and Wireless LAN adapter failure</li> <li>2. Wireless LAN adapter PCB failure</li> <li>3. Controller PCB failure</li> </ol>
---

<p><b>Check Point 1 : Check the connection</b></p> <ul style="list-style-type: none"> <li>• Check any loose or removed connection of between the Wireless LAN adapter PCB and Controller PCB              &gt;If there is abnormal condition, correct it.</li> </ul> <p>Check the connection condition on the Controller PCB              &gt;If there is loose connector, open cable or miswiring, correct it.</p>
---

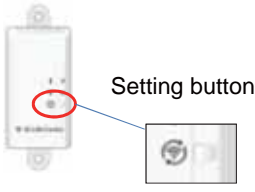


<p><b>Check Point 2 : Replace wireless LAN adapter</b></p> <ul style="list-style-type: none"> <li>▶ If Check Point 1 do not improve the symptom, replace Wireless LAN adapter and Please cancel the air conditioner of the registration on the Mobile App.              After the replace adapter, Please perform the pairing on the app.</li> </ul> <p>&gt;&gt;Air conditioning de-registration method, refer to page "02 - 48"              &gt;&gt;Pairing method, refer to page "02 - 49"</p>
---



<p><b>Check Point 3 : Replace Controller PCB</b></p> <ul style="list-style-type: none"> <li>▶ If Check Point 2 do not improve the symptom, replace controller PCB.</li> </ul>
---

<b>Trouble shooting 34</b> <b><u>INDOOR UNIT Error Method:</u></b> Wireless LAN adapter Error	<b><u>Indicate of Display:</u></b> <table border="0"> <tr> <td data-bbox="651 241 1034 353"> <b>Indoor Unit :</b>            Operation lamp: No indication            Timer lamp : No indication            ERROR CODE : [ No indication ]         </td> <td data-bbox="1050 241 1449 331"> <b>Wireless LAN adapter :</b>            LED 1 (Green) : Flashing Fast            LED 2 (Orange) : Flashing Fast         </td> </tr> </table>	<b>Indoor Unit :</b> Operation lamp: No indication Timer lamp : No indication ERROR CODE : [ No indication ]	<b>Wireless LAN adapter :</b> LED 1 (Green) : Flashing Fast LED 2 (Orange) : Flashing Fast
<b>Indoor Unit :</b> Operation lamp: No indication Timer lamp : No indication ERROR CODE : [ No indication ]	<b>Wireless LAN adapter :</b> LED 1 (Green) : Flashing Fast LED 2 (Orange) : Flashing Fast		

<b><u>Detective Actuators:</u></b> Wireless LAN adapter setting button Wireless LAN adapter PCB	<b><u>Detective details:</u></b> When the Setting button becomes ON for consecutive 60 or more seconds. <div style="text-align: right; margin-top: 20px;">  </div>
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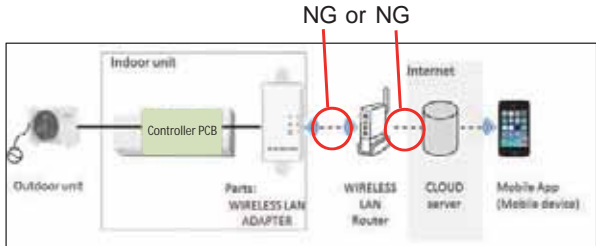
<b><u>Forecast of Cause:</u></b> <ol style="list-style-type: none"> <li>1. Wireless LAN adapter setting button failure</li> <li>2. Wireless LAN adapter PCB failure</li> </ol>
---

<b>Check Point 1 : Check the setting button</b> <ul style="list-style-type: none"> <li>▪ Check if Setting button is kept pressed.</li> <li>&gt; If the Settings button is held down by the foreign matter,  <u>Please remove the foreign matter or remove the cause of the button press.</u></li> </ul>
--



<b>Check Point 2 : Replace wireless LAN adapter</b> <ul style="list-style-type: none"> <li>▶ If Check Point 1 do not improve the symptom, replace Wireless LAN adapter and  <u>Please cancel the air conditioner of the registration on the Mobile App.</u>  <u>After the replace adapter, Please perform the pairing on the app.</u></li> <li>&gt;&gt;Air conditioning de-registration method, refer to page "02 - 48"</li> <li>&gt;&gt;Pairing method, refer to page "02 - 49"</li> </ul>
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<p><b>Trouble shooting 35</b>  <b>INDOOR UNIT Error Method:</b>          Network Communication Error          (Communication Error of between          Wireless LAN Router to Wireless LAN adapter)</p>	<p><b>Indicate of Display:</b></p> <table border="0"> <tr> <td><b>Indoor Unit :</b></td> <td><b>Wireless LAN adapter :</b></td> </tr> <tr> <td><b>Operation lamp: No indication</b></td> <td><b>LED 1 (Green) : ON</b></td> </tr> <tr> <td><b>Timer lamp : No indication</b></td> <td><b>LED 2 (Orange) : Flashing Fast</b></td> </tr> <tr> <td><b>ERROR CODE : [ No indication ]:</b></td> <td></td> </tr> </table>	<b>Indoor Unit :</b>	<b>Wireless LAN adapter :</b>	<b>Operation lamp: No indication</b>	<b>LED 1 (Green) : ON</b>	<b>Timer lamp : No indication</b>	<b>LED 2 (Orange) : Flashing Fast</b>	<b>ERROR CODE : [ No indication ]:</b>	
<b>Indoor Unit :</b>	<b>Wireless LAN adapter :</b>								
<b>Operation lamp: No indication</b>	<b>LED 1 (Green) : ON</b>								
<b>Timer lamp : No indication</b>	<b>LED 2 (Orange) : Flashing Fast</b>								
<b>ERROR CODE : [ No indication ]:</b>									

<p><b>Detective Actuators:</b></p> <p>Wireless LAN router          Wireless LAN adapter PCB</p>	<p><b>Detective details:</b></p> <p>When the Not connection between Wireless LAN adapter and Wireless LAN router.</p> 
---	--

<p><b>Forecast of Cause:</b></p> <ol style="list-style-type: none"> <li>1. Connection cable failure of Wireless LAN router.</li> <li>2. Connection between Wireless LAN adapter and Wireless LAN router failure</li> <li>3. Wireless LAN router failure</li> <li>4. Wireless LAN adapter PCB failure</li> </ol>
---

<p><b>Check Point 1 : Check the connection cable</b></p> <ul style="list-style-type: none"> <li>• Check the connection cable on the Wireless LAN router.</li> <li>&gt;If there is loose connector, open cable or miswiring, correct it.</li> </ul>
--

↓ OK

<p><b>Check Point 2-1 : Check the connection status</b></p> <ul style="list-style-type: none"> <li>• Check the connection status to the Internet and Wireless LAN router.</li> <li>&gt;If the Wireless LAN Router is not connected to the Internet,  <u>Please check the transmission between "Wi-Fi products of other than Air conditioner" and "Wireless LAN router".</u></li> </ul> <div style="display: flex; align-items: center;"> <div style="margin-right: 20px;"> <p>Ex. ) Wi-Fi products</p> <div style="border: 1px solid black; padding: 2px; display: inline-block;">PC</div> <div style="margin-left: 10px;">  </div> </div> <div style="margin-right: 20px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">GAME</div> <div style="margin-left: 10px;">  </div> </div> <div style="text-align: center;">  <p>WIRELESS LAN Router</p> </div> </div>
---

↓ NO

<p><b>Check Point 2-2 : Check the transmission state</b></p> <ul style="list-style-type: none"> <li>• Check the Wireless transmission state of Wireless LAN router.(LED status)</li> <li>&gt;If the wireless transmission from the Wireless LAN router has not been outgoing,  <u>Please the inquiry to "Wireless LAN router maker".</u></li> </ul>
---

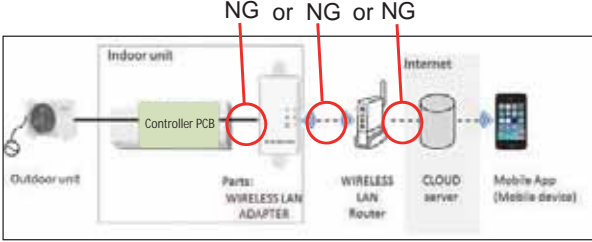
OK

<p><b>Check Point 3 : Turn on power again of Air conditioner</b></p> <ul style="list-style-type: none"> <li>▶ If Check Point 1,2 do not improve the symptom, <u>turn on power again of the Air conditioner, please wait 60 seconds.</u></li> </ul>
--

↓ OK

<p><b>Check Point 4 : Replace Wireless LAN adapter</b></p> <ul style="list-style-type: none"> <li>▶ If Check Point 3 do not improve the symptom, replace Wireless LAN adapter and <u>Please cancel the air conditioner of the registration on the Mobile App.</u>  <u>After the replace adapter, Please perform the pairing on the app.</u></li> </ul> <p>&gt;&gt;Air conditioning de-registration method, refer to page "02 - 48"          &gt;&gt;Pairing method, refer to page "02 - 49"</p>
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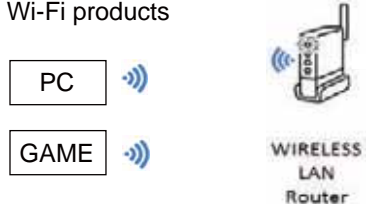
<p><b>Trouble shooting 36</b>  <b>INDOOR UNIT Error Method:</b>  Communication Error  ("Trou. 33" and "Trou. 35" are simultaneous Error)</p>	<p><b>Indicate of Display:</b></p> <table border="0"> <tr> <td data-bbox="651 241 991 351"> <b>Indoor Unit :</b>  <b>Operation lamp: 1 time Flash</b>  <b>Timer lamp : 8 time Flash</b>  <b>ERROR CODE : [ 18 ]</b> </td> <td data-bbox="1046 241 1437 327"> <b>Wireless LAN adapter :</b>  <b>LED 1 (Green) : Flashing Fast</b>  <b>LED 2 (Orange) : Flashing Fast</b> </td> </tr> </table>	<b>Indoor Unit :</b> <b>Operation lamp: 1 time Flash</b> <b>Timer lamp : 8 time Flash</b> <b>ERROR CODE : [ 18 ]</b>	<b>Wireless LAN adapter :</b> <b>LED 1 (Green) : Flashing Fast</b> <b>LED 2 (Orange) : Flashing Fast</b>
<b>Indoor Unit :</b> <b>Operation lamp: 1 time Flash</b> <b>Timer lamp : 8 time Flash</b> <b>ERROR CODE : [ 18 ]</b>	<b>Wireless LAN adapter :</b> <b>LED 1 (Green) : Flashing Fast</b> <b>LED 2 (Orange) : Flashing Fast</b>		

<p><b>Detective Actuators:</b></p> <p>Wireless LAN router  Wireless LAN adapter PCB  Indoor unit Controller PCB</p>	<p><b>Detective details:</b></p> <p>When the "External Communication Error" and "Network Communication Error" has occurred at the same time.</p> 
---	---

<p><b>Forecast of Cause:</b></p> <ol style="list-style-type: none"> <li>1. Connection cable failure of Wireless LAN router,</li> <li>2. Wireless LAN router failure</li> <li>3. Connection between A/C and Wireless LAN adapter failure</li> <li>4. Connection between Wireless LAN adapter and Wireless LAN router failure</li> <li>5. Wireless LAN adapter PCB failure,</li> <li>6. Controller PCB failure</li> </ol>
---

<p><b>Check Point 1 : Check the connection cable</b></p> <ul style="list-style-type: none"> <li>• Check the connection cable on the Wireless LAN router.</li> <li>&gt;If there is loose connector, open cable or miswiring, correct it.</li> </ul>
--

**OK**

<p><b>Check Point 2 : Check the connection status and transmission state</b></p>	
<ul style="list-style-type: none"> <li>• Check the connection status to the Internet and Wireless LAN router.</li> <li>&gt;If the Wireless LAN Router is not connected to the Internet,  <u>Please check the transmission between "Wi-Fi products of other than Air conditioner" and "Wireless LAN router".</u></li> <li>&gt; When there is no problem with Wi-Fi products &gt;&gt; <u>Refer to "Check Point 4".</u></li> </ul>	<p>Ex. ) Wi-Fi products</p> 
<ul style="list-style-type: none"> <li>• Check the Wireless transmission state of Wireless LAN router.(LED status)</li> <li>&gt;If the wireless transmission from the Wireless LAN Router has not been outgoing,  <u>Please the inquiry to "Wireless LAN router maker".</u></li> </ul> <p>Did the display pattern will change?</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> Wireless LAN adapter : LED 1 (Green) : Flashing Fast , LED 2 (Orange) :ON </div>	

**YES**

**NO**

<p><b>Check Point 3-1 : Turn on power again of Air conditioner</b></p> <ul style="list-style-type: none"> <li>• If Check Point 1,2 do not improve the symptom,  <u>turn on power again of the Air conditioner,please wait 60 seconds.</u></li> <li>&gt; When the flashing pattern of the LED 2(Orange) is "ON" &gt;&gt; <u>Refer to "Check Point 3-2".</u></li> <li>&gt; When the flashing pattern of the LED 2(Orange) is "Flashing Fast" &gt;&gt; <u>Refer to "Check Point 4".</u></li> </ul>
---

To NEXT PAGE

CONTINUATION

YES

Check Point 3-2 : Check the connection

- Check any loose or removed connection of between the Wireless LAN adapter PCB and Controller PCB  
>If there is abnormal condition, correct it.
- Check the connection condition on the Controller PCB  
>If there is loose connector, open cable or miswiring, correct it.

OK

Check Point 4 : Replace Wireless LAN adapter

- ▶ If Check Point 2,3 do not improve the symptom, replace Wireless LAN adapter and Please cancel the air conditioner of the registration on the Mobile App.  
After the replace adapter, Please perform the pairing on the app.  
  
>>Air conditioning de-registration method, refer to page "02 - 48"  
>>Pairing method, refer to page "02 - 49"

OK

Check Point 5 : Replace Controller PCB

- ▶ If Check Point 4 do not improve the symptom, replace controller PCB.

<b>Trouble shooting 37</b> <b>INDOOR UNIT Error Method:</b> Wireless LAN adapter Non-Energized	<b>Indicate of Display:</b> <table border="0"> <tr> <td data-bbox="651 237 1034 356"> <b>Indoor Unit :</b>            Operation lamp: 1 time Flash            Timer lamp : 8 time Flash            ERROR CODE : [ 18 ]         </td> <td data-bbox="1042 237 1337 327"> <b>Wireless LAN adapter :</b>            LED 1 (Green) : OFF            LED 2 (Orange) : OFF         </td> </tr> </table>	<b>Indoor Unit :</b> Operation lamp: 1 time Flash Timer lamp : 8 time Flash ERROR CODE : [ 18 ]	<b>Wireless LAN adapter :</b> LED 1 (Green) : OFF LED 2 (Orange) : OFF
<b>Indoor Unit :</b> Operation lamp: 1 time Flash Timer lamp : 8 time Flash ERROR CODE : [ 18 ]	<b>Wireless LAN adapter :</b> LED 1 (Green) : OFF LED 2 (Orange) : OFF		

<b>Detective Actuators:</b> Indoor unit Controller PCB Wireless LAN adapter PCB	<b>Detective details:</b> When the does not output the DC12 voltage from Controller PCB.
---	---

<b>Forecast of Cause:</b> <ol style="list-style-type: none"> <li>1. Indoor unit Controller PCB failure</li> <li>2. Wireless LAN adapter PCB failure</li> <li>3. Wiring connection failure</li> </ol>
---

<b>Check Point 1 : Check the connection</b> <ul style="list-style-type: none"> <li>• Check any loose or removed connection of between the Wireless LAN adapter PCB and Controller PCB            &gt;<u>If there is abnormal condition, correct it.</u></li> <li>Check the connection condition on the Controller PCB            &gt;<u>If there is loose connector, open cable or miswiring, correct it.</u></li> </ul>
---



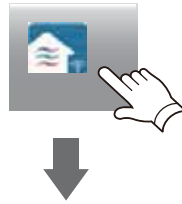
<b>Check Point 2 : Check the Wireless LAN adapter PCB and Controller PCB</b> <ul style="list-style-type: none"> <li>• Check Voltage at CN12 (terminal 1-2) of Controller PCB.            &gt;<u>If it is DC 0V, Controller PCB is failure.</u>            ► <u>Replace Controller PCB.</u></li> <li>&gt;<u>If it is DC12V, Wireless LAN adapter PCB failure.</u>            ► <u>Replace Wireless LAN adapter and please cancel the air conditioner of the registration on the Mobile App.</u>  <u>After the replace adapter, Please perform the pairing on the App.</u></li> <li>&gt;&gt;Air conditioning de-registration method, refer to page “02 - 48”</li> <li>&gt;&gt;Pairing method, refer to page “02 - 49”</li> </ul>	
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## Air Conditioning De-registration Method

If you replace the Wireless LAN adapter, you will need to de-register all of the conditioner information on the App. Unregister method is as follows.

- 1 Launch the mobile app(FGL air).



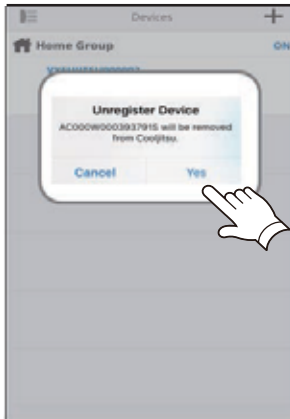
- 2 Please long-push the registered "Device name" of Air Conditioner.



- 3 Then will display the "Unregister" button. Please tap the "Unregister" button.



- 4 Please tap the "Yes" .



- 5 Air Conditioner Unregister is complete.

# Air conditioner registration Pairing Method

Choose from the following modes to connect your Air conditioner to your Wireless LAN router.

## Note:

- Before starting this setting, wait for **60 seconds** or more after the power supply is connected to the air conditioner (via breaker or plug).
- Check that the smartphone or tablet PC is linked to the wireless router you are connecting the air conditioner.  
The setting will not work if it is not connected to the same wireless router.
- The display screen design may differ depending on the version of the mobile app.
- To control 2 or more air conditioners with the same smartphone or tablet PC, repeat the setup of the chosen mode.

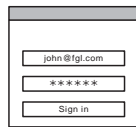
## Button Mode

\*Lighting pattern: ○ OFF ● ON ☀ Flashing

1 Launch the mobile app(FGL air).



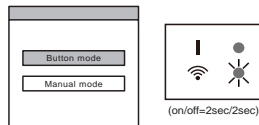
2 Sign in with your Email address and password (as registered in "4.2. User registration") following the screen on the mobile app.



3 Press the [+] button to add a new air conditioner.



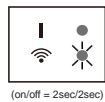
4 Confirm that LED 2 is flashing.(On/off at 2-second intervals.) Then select [Button mode] on the screen.  
If LED 1 and 2 are off, push the Setting button once.



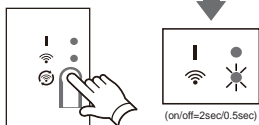
5 Press the WPS button on the wireless router that you are connecting to.  
Refer to the operating manual of the wireless router for the location of the button and how to press it.



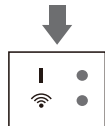
6 Confirm that LED 2 is flashing.(On/off at 2-second intervals.) Then press and hold the Setting button on the WLAN adapter for 3 seconds.



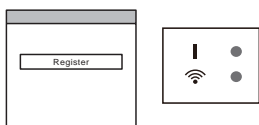
LED 2 lighting will change.  
(on/off: 2sec/2sec → 2sec/0.5sec)



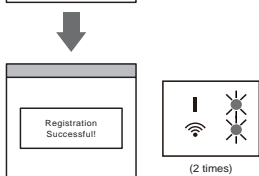
Confirm that the LED 1 and 2 is both on to proceed.



7 Press [Register] to start the connection with the wireless router.



LED 1 and 2 will both flash 2 times, and a message will appear when setup is complete.



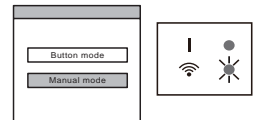
## Manual mode

\*Lighting pattern: ○ OFF ● ON ☀ Flashing

1~3 See steps 1 to 3 in "4.3.1. Button mode"

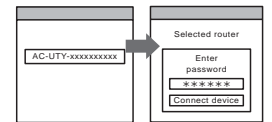
4 Select [Manual mode].

If LED 1 and 2 are off, push the Setting button once.

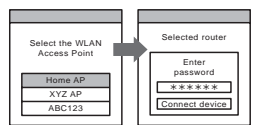


### [For Android]

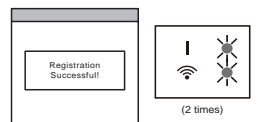
5 Select the SSID of the air conditioner you are connecting to.



6 Input the PIN code written on the WLAN label.



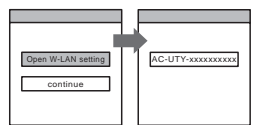
7 Select the SSID of the wireless router you are connecting to. Input the wireless router (WLAN access point) password then press [Connect device].



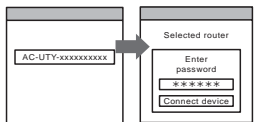
8 LED 1 and 2 will both flash 2 times, and a message will appear when setup is complete.

### [For iOS]

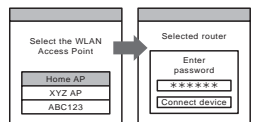
5 Select [Open W-LAN setting] or activate the wireless LAN by pressing the Home button -> [Setting] -> [Wi-fi]. Select the SSID of the air conditioner you are connecting to.



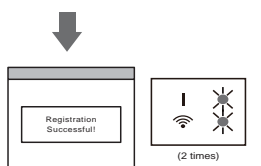
6 Input the PIN code written on the WLAN label.



7 Select the SSID of the wireless router you are connecting to. Input the wireless router (WLAN Access Point) password then press [Connect device].



LED 1 and 2 will both flash 2 times, and a message will appear when setup is complete.

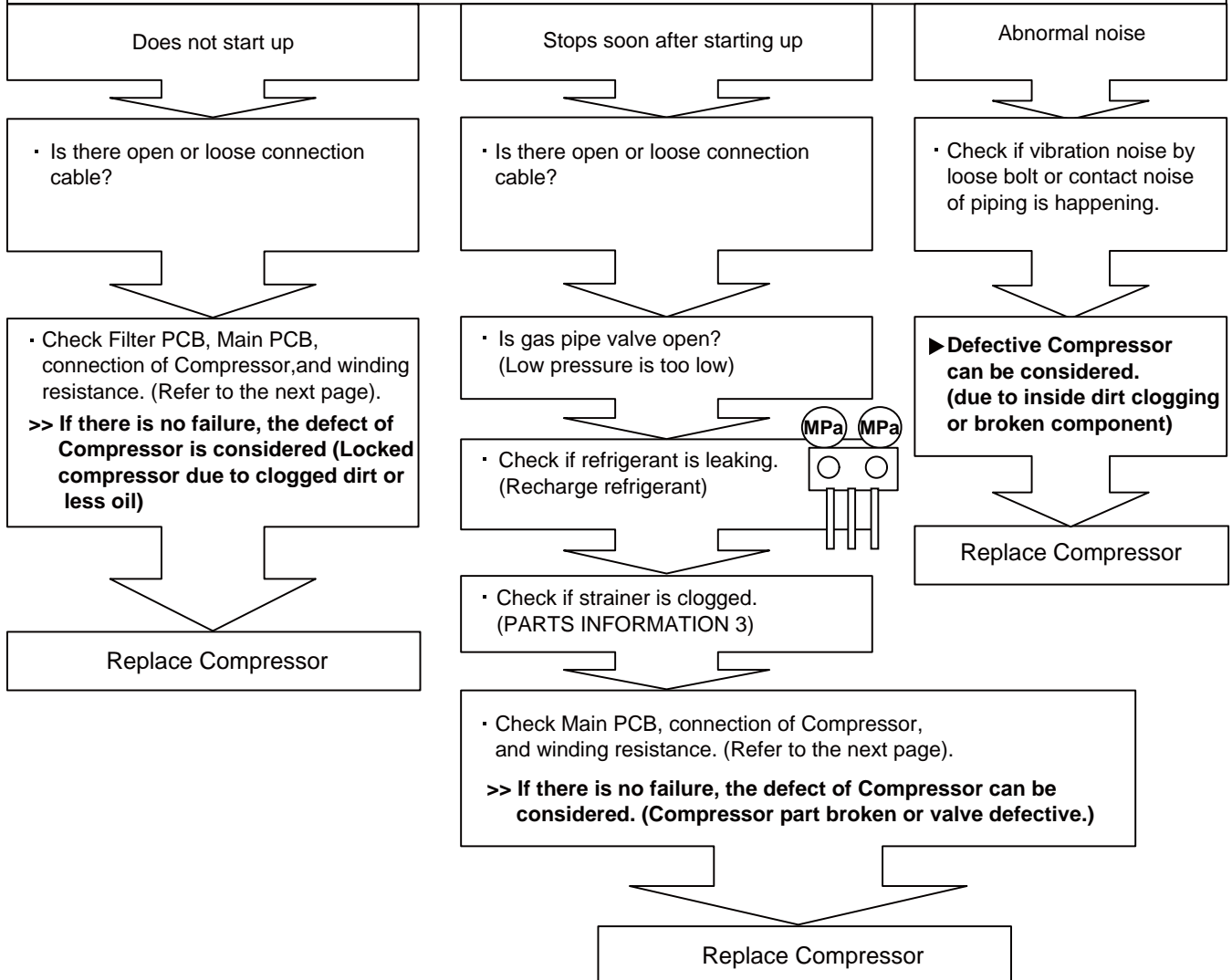


## 2-4 SERVICE PARTS INFORMATION

### SERVICE PARTS INFORMATION 1

#### Compressor

Diagnosis method of Compressor ( If outdoor Unit LED displays Error, refer to Trouble shooting )

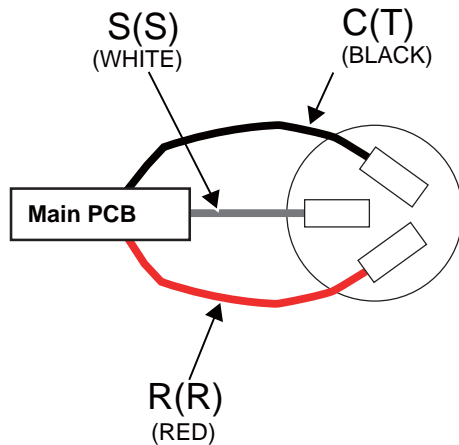


## SERVICE PARTS INFORMATION 2

### Inverter Compressor

#### Check Point 1 : Check Connection

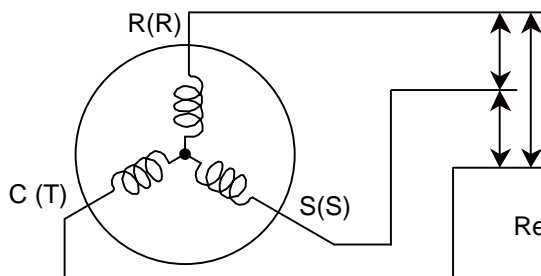
- Check terminal connection of Compressor (loose or incorrect wiring)



#### Check Point 2 : Check Winding Resistance

- Check winding resistance of each terminal

► **If the resistance value is 0Ω or infinite, replace Compressor.**



#### Check Point 3 : Replace Main PCB

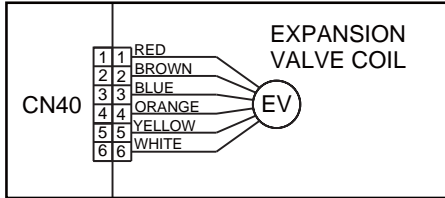
► **If the symptom does not change with above Check 1, 2, replace Main PCB.**

**SERVICE PARTS INFORMATION 3**

Outdoor unit Electronic Expansion Valve (EEV)

Check Point 1 : Check Connections

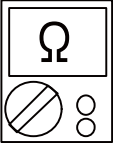
- Check connection of connector ( Loose connector or open cable )



Check Point 2 : Check Coil of EEV

- Remove connector, check each winding resistance of Coil.

Read wire	Resistance value
White - Red	$46 \Omega \pm 4 \Omega$ at 20°C
Yellow - Brown	
Orange - Red	
Blue - Brown	



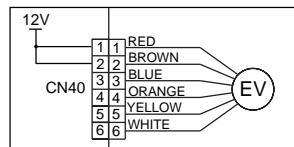
► If resistance value is abnormal, replace EEV.

Check Point 3 : Check noise at start up

- Turn on Power and check operation noise.
- **If an abnormal noise does not show, replace Main PCB.**

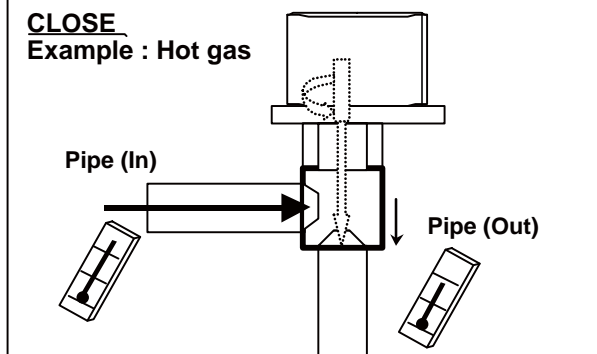
Check Point 4 : Check voltage from Main PCB.

- Remove connector and check voltage (DC12V)
- **If it does not appear, replace Main PCB.**

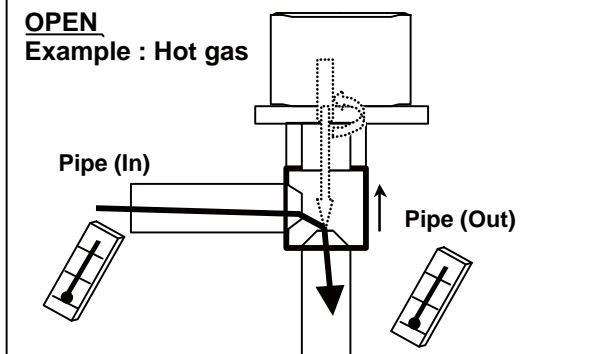


Check Point 5 : Check Opening and Closing operation of valve

When Valve is closed, it has a temp. difference between Inlet and Outlet.

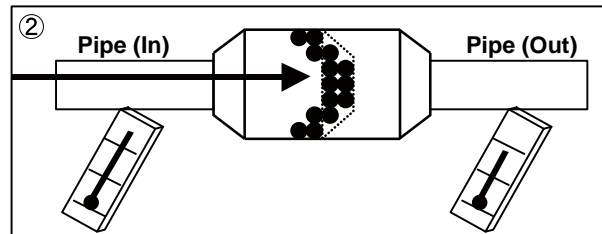
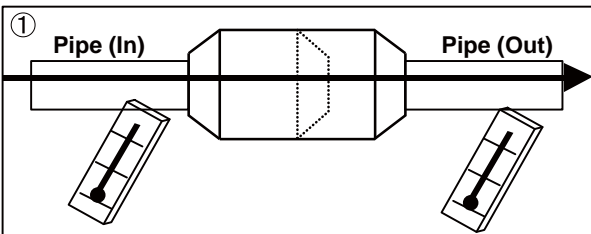


If it is open, it has no temp. difference between Inlet and Outlet.



Check Point 6 : Check strainer

Strainer normally does not have temperature difference between inlet and outlet as shown in ①, but if there is a difference as shown in ②, there is a possibility of inside clogged. In this case, replace Strainer.



#### SERVICE PARTS INFORMATION 4

Indoor unit fan motor

Check Point 1 : Check rotation of fan

- Rotate the fan by hand when operation is off.  
(Check if fan is caught, dropped off or locked motor)
- >>If fan or bearing is abnormal, replace it.**

Check Point 2 : Check resistance of indoor fan motor

- Refer to below. Circuit-test "Vm" and "GND" terminal.  
(Vm: DC voltage, GND: Ground terminal)
- >>If they are short-circuited (below 300 kΩ), replace Indoor fan motor and Controller PCB.**

For AR\*G12/ 14/ 18LSLAP

Pin number (wire color)	Terminal function (symbol)
1 (Brown)	Feed back (FG)
2 (Yellow)	Speed command (Vsp)
3 (White)	Control voltage (Vcc)
4 (Black)	Ground terminal (GND)
5	No function
6 (Red)	DC voltage (Vm)

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Ground terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)

#### SERVICE PARTS INFORMATION 5

Outdoor unit fan motor

Check Point 1 : Check rotation of fan

- Rotate the fan by hand when operation is off.  
(Check if fan is caught, dropped off or locked motor)
- >>If Fan or Bearing is abnormal, replace it.**

Check Point 2 : Check resistance of outdoor fan motor

- Refer to below. Circuit-test "Vm" and "GND" terminal.  
(Vm: DC voltage, GND: Ground terminal)
- >>If they are short-circuited (below 300 kΩ), replace Outdoor fan motor and Main PCB.**

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Ground terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Blue)	Feed back (FG)

***FLOOR CEILING / SLIM DUCT  
MINI DUCT / CASSETE type  
INVERTER***

3 . APPENDING DATA

## 3-1. FUNCTION SETTING

### 3-1-1 INDOOR UNIT (For AU\*G12/14/18LVLB / AR\*G12/14/18LLTB / AB\*G18LVTB)

- Follow the instructions in the Local Setup Procedure, which is supplied with the remote control, in accordance with the installed condition.  
After the power is turned on, perform the Function Setting on the remote control.
- The settings may be selected between the following two: Function Number or Setting Value.
- Settings will not be changed if invalid numbers or setting values are selected.

#### 1-1. Setting the Filter sign

The indoor unit has a sign to inform the user that it is time to clean the filter.

Select the time setting for the filter sign display interval in the table below according to the amount of dust or debris in the room.

If you do not wish the filter sign to be displayed, select the setting value for "No indication".

(◆ . . . Factory setting)

Setting Description	Function Number	Setting Value
Standard	11	00
Long interval		01
Short interval		02
◆ No indication		03

#### 1-2. Setting the Ceiling height (For AB / AU type)

Select the setting values in the table below according to the height of the ceiling.

(◆ . . . Factory setting)

Setting Description	Function Number	Setting Value
◆ Standard	20	00
High ceiling		01

The ceiling height values are for the 4 way outlet.  
Do not change this setting in the 3 way outlet mode.  
(For AU type)

#### 1-3. Setting the Outlet directions (For AU type)

Select the setting values in the table below for using a 3-way outlet.

(◆ . . . Factory setting)

Setting Description	Function Number	Setting Value
◆ 4-way	22	00
3-way		01



**1-4. Setting the Static pressure (For AR\*G12/14/18LLTB only)**

Select appropriate static pressure according to the installation conditions.

(◆ . . Factory setting)

Setting Description	Function Number	Setting Value
0 Pa	26	00
10 Pa		01
20 Pa		02
30 Pa		03
40 Pa		04
50 Pa		05
60 Pa		06
70 Pa		07
80 Pa		08
90 Pa		09
◆ 25 Pa [Standard]		31

**1-5. Setting the Cooler room temperature correction**

Depending on the installed environment, the room temperature sensor may require a correction. The settings may be selected as shown in the table below.

(◆ . . Factory setting)

Setting Description	Function Number	Setting Value
◆ Standard	30	00
Slightly lower control		01
Lower control		02
Warmer control		03

When using floor console installation, change the setting value to "01".  
(For AB / AR type)

**1-6. Setting the Heater room temperature correction**

Depending on the installed environment, the room temperature sensor may require a correction. The settings may be changed as shown in the table below.

(◆ . . Factory setting)

Setting Description	Function Number	Setting Value
◆ Standard	31	00
Lower control		01
Slightly warmer control		02
Warmer control		03

When using floor console installation, change the setting value to "01".  
(For AB / AR type)

### 1-7. Setting the Auto restart

The following settings are also possible, depending on the operating conditions.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ Yes	40	00
No		01

Please do not change to AUTO RESTART "01" when you want to manage it centrally.

### 1-8. Setting the Indoor room temperature sensor switching function

(Only for Wired remote controller)

The following settings are needed when use the control by Wired remote controller temperature sensor.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ No	42	00
Yes		01

- If setting value is "00", room temperature is controlled by the indoor unit temperature sensor.
- If setting value is "01", room temperature is controlled by either indoor unit temperature sensor or remote control unit sensor.

### 1-9. Setting the Remote controller signal code

Change the indoor unit Signal Code, depending on the remote controllers.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ A	44	00
B		01
C		02
D		03

### 1-10. Setting the External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ Operation /Stop mode	46	00
(Setting forbidden)		01
Forced stop mode		02

### 3-1-2 INDOOR UNIT (For AR\*G12/ 14/ 18LSLAP)

- Follow the instructions in the Local Setup Procedure, which is supplied with the remote control, in accordance with the installed condition.  
After the power is turned on, perform the Function Setting on the remote control.
- The settings may be selected between the following two: Function Number or Setting Value.
- Settings will not be changed if invalid numbers or setting values are selected.

#### 1-1. Setting the Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.  
if the indication is not required, select "No indication"(03).

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
Standard	11	00
Long interval		01
Short interval		02
No indication		03

#### 1-2. Static pressure

##### CAUTION

If the applicable static pressure does not match the static pressure mode, the static pressure mode may be changed to another mode manually.

Select the appropriate static pressure according to the installation conditions.

It is necessary to set up a static pressure mode for each usage of static pressure.  
Static pressure can be set at site.

Relation between set values and static pressure are as the following table.

- Function setting can be performed with the wired or wireless remote controller.  
(The remote controller is optional equipment)
- Refer to the wired or wireless remote controller manual for detailed setting information.

(◆... Factory setting)

Function Number	Setting Value	Setting Description
26	00	0 Pa
	01	10 Pa
	02	20 Pa
	03	30 Pa
	04	40 Pa
	05	50 Pa
	31	Standard (10 Pa: 12 type) Standard (15 Pa: 14 ,18 type)

\* The range of static pressure is different by model.

For details, see the Fan performance curve of the technical data.

Type name	Range of static pressure
12 type	0 to 30 pa
14 /18 type	0 to 50 pa

If the setting number in AR12 model is configure to "04 to 30", the operation is the same as that "03".

If the setting number in AR14/18 model is configure to "06 to 30", the operation is the same as that "05".

Moreover, setting number value cannot be set to 32 or more.

### 1-3. Room temperature control for indoor unit sensor

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

(◆... Factory setting)

Function number		Setting value	Setting description
		00	Standard setting ◆
		01	No correction 0.0 °C
30 (For cooling)	31 (For heating)	02	-0.5 °C
		03	-1.0 °C
		04	-1.5 °C
		05	-2.0 °C
		06	-2.5 °C
		07	-3.0 °C
		08	-3.5 °C
		09	-4.0 °C
		10	+0.5 °C
		11	+1.0 °C
		12	+1.5 °C
		13	+2.0 °C
		14	+2.5 °C
		15	+3.0 °C
		16	+3.5 °C
		17	+4.0 °C

### 1-4. Room temperature control for wired remote controller sensor

Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to Both "01".

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

(◆... Factory setting)

Function number		Setting value	Setting description
		00	No correction ◆
		01	No correction 0.0°C
35 (For cooling)	36 (For heating)	02	-0.5 °C
		03	-1.0 °C
		04	-1.5 °C
		05	-2.0 °C
		06	-2.5 °C
		07	-3.0 °C
		08	-3.5 °C
		09	-4.0 °C
		10	+0.5 °C
		11	+1.0 °C
		12	+1.5 °C
		13	+2.0 °C
		14	+2.5 °C
		15	+3.0 °C
		16	+3.5 °C
		17	+4.0 °C

### 1-5. Setting the Auto restart

The following settings are also possible, depending on the operating conditions.

(◆ . . . Factory setting)

Setting Description	Function Number	Setting Value
Yes	40	00
No		01

Please do not change to AUTO RESTART "01" when you want to manage it centrally.

### 1-6. Setting the Indoor room temperature sensor switching function (Only for Wired remote controller)

The following settings are needed when use the control by Wired remote controller temperature sensor.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ No	42	00
Yes		01

- If setting value is "00", room temperature is controlled by the indoor unit temperature sensor.
- If setting value is "01", room temperature is controlled by either indoor unit temperature sensor or remote control unit sensor.

### 1-7. Setting the Remote controller signal code

Change the indoor unit Signal Code, depending on the remote controllers.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ A	44	00
B		01
C		02
D		03

### 1-8 . Setting the External input control

"Operation /Stop" mode or "Forced stop" mode can be selected.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ Operation /Stop mode 1	46	00
(Setting forbidden)		01
Forced stop mode		02
Operation /Stop mode 2		03

### 1-9 Room temperature sensor switching (Aux.)

- To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01). This function will only work if the function setting 42 is set at "Both" (01)

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
Both	48	00
◆ Wired remote controller		01

### 1-10 Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
Disable	49	00
Enable		01
◆ Remote controller		02

00 : When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01 : When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02 : Enable or disable this function by remote controller setting.

\* When using a 3-wire remote controller, the setting cannot be made by using the remote controller set to "00" or "01".

### 1-11 Switching functions for external output terminal

Functions of the external output terminal can be switched.

(◆ . . .Factory setting)

Setting Description	Function Number	Setting Value
◆ Operation status	60	00
(Setting prohibited)		01 to 08
Error status		09
Fresh air control		10
Auxiliary heater		11

## 3-1-2 Procedures to change the Function Setting

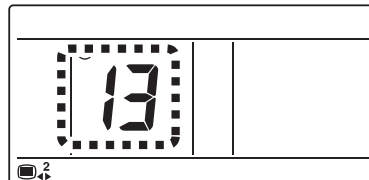
### Note

This item cannot be set from slave remote controllers.

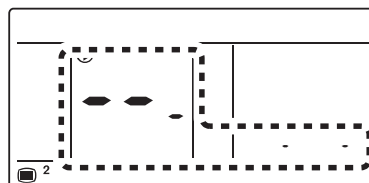
This procedure changes the function settings used to control the indoor unit according to the installation conditions. Incorrect settings can cause the system to malfunction. Perform the "Function Setting" according to the installation conditions using the remote controller.

- Prepare for setting of indoor unit referring to installation manual of indoor unit before start of function setting.
- Refer to the indoor unit installation manual for details on the function numbers and setting numbers.

- (1) Select the "13" in Menu 2 Settings. Then press the [↵ ENTER] button.

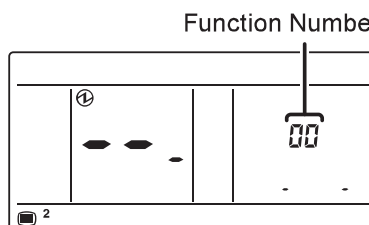


- (2) Select the 2-wire remote controller address with the [+] or [-] buttons. Then press the [↵ ENTER] button.

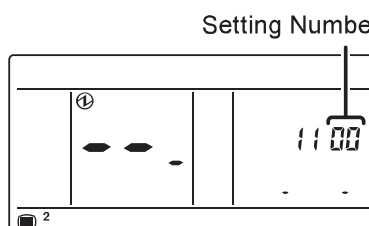


<p>Select all</p>	<p>Select the 2-wire remote controller address (Ex. Select the 002-01)</p>
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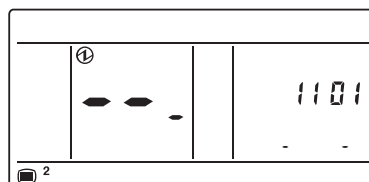
- (3) Set the Function Number with the [+] or [-] buttons. Then press the [↵ ENTER] button.



- (4) Set the Setting Number with the [+] or [-] buttons. Then Press the [↵ ENTER] button.



- (5) Setting results are displayed after data transmission.



- (6) Press the [↵ ENTER] button to return to the 2-wire remote controller address selection screen of (2). If setting has been completed, press the [☐ MENU] button to return to the Menu 2 item selection screen.

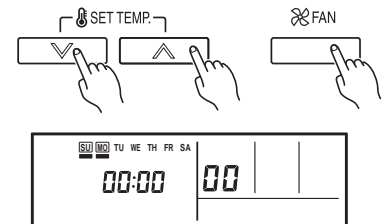
- The function settings of the control of the indoor unit can be changed by this procedure according to the installation conditions. Incorrect settings can cause the indoor unit malfunction.
- After the power is turned on, perform the "FUNCTION SETTING" according to the installation conditions using the remote controller.
- The settings may be selected between the following two: Function Number or Setting Value.
- Settings will not be changed if invalid numbers or setting values are selected.

## ■ PREPARATION

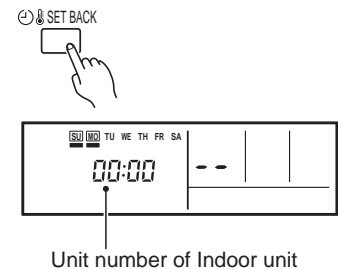
- Turn on the power.
  - \* By turning on the power indoor units, so make sure the piping air-tight test and vacuuming have been conducted before turning on the power.
  - \* Also check again to make sure no wiring mistakes were made before turning on the power.

## ■ FUNCTION SETTING METHOD (for Wired remote controller)

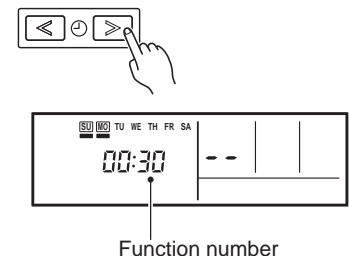
- (1) Press the set temperature buttons (∇) (∧) and fan control button simultaneously for more than 5 seconds to enter the function setting mode.



- (2) Press the SET BACK button to select the indoor unit number.

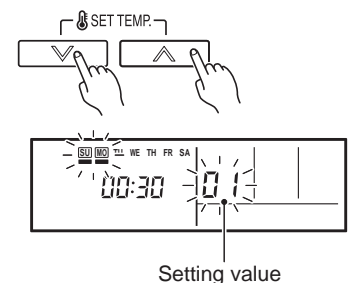


- (3) Press the set time buttons to select the function number.



- (4) Press set temperature buttons (∇) (∧) to select the setting value. The display flashes as shown to the right during setting value selection.

- (5) Press the TIMER SET button to confirm the setting. Press the TIMER SET button for a few seconds until the setting value stops flashing. If the setting value display changes or if "- -" is displayed when the flashing stops, the setting value has not been set correctly. (An invalid setting value may have been selected for the indoor unit.)



- (6) Repeat steps 2 to 5 to perform additional settings. Press the set temperature buttons (∇) (∧) and fan control button simultaneously again for more than 5 seconds to cancel the function setting mode. In addition, the function setting mode will be automatically canceled after 1 minute if no operation is performed.

- (7) After completing the FUNCTION SETTING, be sure to turn off the power and turn it on again.

### ⚠ CAUTION

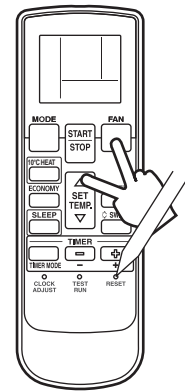
After turning off the power, wait 30 seconds or more before turning on it again. The FUNCTION SETTING doesn't become effective if it doesn't do so.



## ■ FUNCTION SETTING METHOD (for Wireless remote controller)

### Entering the Function Setting Mode

- While pressing the FAN button and SET TEMP.(▲) button simultaneously, press the RESET button to enter the function setting mode.



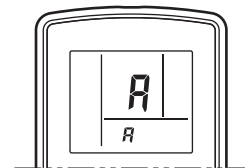
### STEP 1.

#### Setting the Remote controller Signal Code

Use the following steps to select the signal code of the remote controller.  
(Note that the air conditioner cannot receive a signal code if the air conditioner has not been set for the signal code.)

The signal code that is set through this process are applicable only to the signal in the FUNCTION SETTING.

For details on how to set the signal code through the normal process, refer to SELECTING THE REMOTE CONTROLLER SIGNAL CODE.



- Press the SET TEMP.(▲) (▼) button to change the signal code between  $A \rightarrow b \rightarrow c \rightarrow d$ .  
Match the code on the display to the air conditioner signal code.  
(initially set to  $A$ )  
(If the signal code does not need to be selected, press the MODE button and proceed to STEP 2.)
- Press the MODE button to accept the signal code, and proceed to STEP 2.

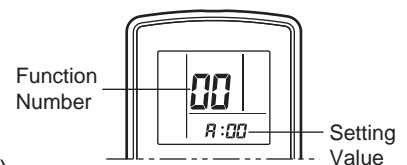
The air conditioner signal code is set to  $A$  prior to shipment.  
Contact your retailer to change the signal code.

The remote controller resets to signal code  $A$  when the batteries in the remote controller are replaced.  
If you use a signal code other than signal code  $A$ , reset the signal code after replacing the batteries.  
If you do not know the air conditioner signal code setting, try each of the signal codes ( $A \rightarrow b \rightarrow c \rightarrow d$ ) until you find the code which operates the air conditioner.

### STEP 2.

#### Selecting the Function Number and Setting Value

- Press the SET TEMP.(▲) (▼) buttons to select the function number.  
(Press the MODE button to switch between the left and right digits.)
- Press the FAN button to proceed to setting the value.  
(Press the FAN button again to return to the function number selection.)
- Press the SET TEMP.(▲) (▼) buttons to select the setting value.  
(Press the MODE button to switch between the left and right digits.)
- Press the TIMER MODE button, then after you hear the beep emitted from the indoor unit, press the START/STOP button to confirm the settings.
- Press the RESET button to cancel the function setting mode.
- After completing the FUNCTION SETTING, be sure to turn off the power and turn it on again.



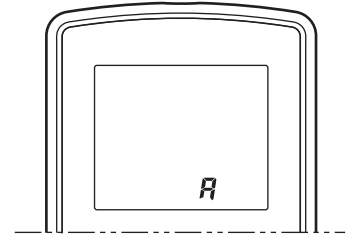
#### ⚠ CAUTION

After turning off the power, wait 10 seconds or more before turning it on again.  
The FUNCTION SETTING doesn't become effective if it doesn't do so.

## ■ REMOTE CONTROLLER SIGNAL CODE SETTING

Use the following steps to select the signal code of the remote controller.  
(Note that the air conditioner cannot receive a signal code if the air conditioner has not been set for the signal code.)

- (1) Press the START/STOP button until only the clock is displayed on the remote controller display.
- (2) Press the MODE button for at least 5 seconds to display the current signal code.  
(initially set to  $\text{A}$ ).
- (3) Press the SET TEMP.( $\blacktriangle$ ) ( $\blacktriangledown$ ) button to change the signal code between  $\text{A} \rightarrow \text{B} \rightarrow \text{C} \rightarrow \text{D}$ .  
Match the code on the display to the air conditioner signal code.
- (4) Press the MODE button again. The signal code will be changed.



If no buttons are pressed within 30 seconds after the signal code is displayed, the display returns to the original status. In this case, start again from step 1.

The air conditioner signal code is set to  $\text{A}$  prior to shipment.  
Contact your retailer to change the signal code.

The remote controller resets to signal code  $\text{A}$  when the batteries in the remote controller are replaced.  
If you use a signal code other than signal code  $\text{A}$ , reset the signal code after replacing the batteries.  
If you do not know the air conditioner signal code setting, try each of the signal codes ( $\text{A} \rightarrow \text{B} \rightarrow \text{C} \rightarrow \text{D}$ ) until you find the code which operates the air conditioner.

## Wireless remote controller (option:UTY-LBT\*M)

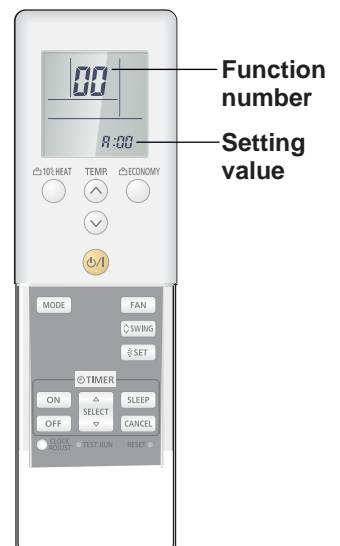
Perform the "FUNCTION SETTING" according to the installation conditions using the remote controller.

### CAUTION

- Confirm whether the wiring work for outdoor unit has been finished.
- Confirm that the cover for the electrical enclosure on the outdoor unit is in place.
- This procedure changes to the function settings used to control the indoor unit according to the installation conditions. Incorrect settings can cause the indoor unit to malfunction.
- After the power is turned on, perform the "FUNCTION SETTING" according to the installation conditions using the remote controller.
- The settings may be selected between the following two: Function Number or Setting Value.
- Settings will not be changed if invalid numbers or setting values are selected.
- Refer to the installation manual enclosed with the remote controller when the wired remote controller(option)is used.

### Selecting the Function Number and Setting Value

- (1) While pressing the "ECONOMY" button and "TEMP" ( ^ ) button simultaneously, press the "RESET" button to enter the function setting mode.
- (2) Press the "10°C HEAT" button
- (3) Press the "TEMP". ( ^ / v ) buttons to select the function number.  
(Press the "10°C HEAT" button to switch between the left and right digits.)
- (4) Press the "ECONOMY" button to proceed to setting value.  
(Press the "ECONOMY" button again to return to the function number selection.)
- (5) Press the "TEMP". ( ^ / v ) buttons to select the setting value.  
(Press the "10°C HEAT" button to switch between the left and right digits.)
- (6) Press the "MODE" button once to send the function setting information.  
Please confirm the beeping sound.
- (7) Next, please press "Start/Stop" button once to fix the function setting.  
Please confirm the beeping sound.
- (8) Press the "RESET" button to cancel the function setting mode.
- (9) After completing the FUNCTION SETTING, be sure to turn off the power and turn it on again.



### CAUTION

After turning off the power, wait 30 seconds or more before turning on it again. The function setting does not become active unless the power is turned off then on again.

## 3-2. Thermistor Resistance Values

### 3-2-1 INDOOR UNIT

For AB / AR / AU type

Room temperature thermistor		
Temp (°C)	Resistance(k Ω)	Voltage(V)
-10.0	58.2	0.73
-5.0	44.0	0.93
0.0	33.6	1.15
5.0	25.9	1.39
10.0	20.2	1.66
15.0	15.8	1.94
20.0	12.5	2.22
25.0	10.0	2.50
30.0	8.0	2.77
35.0	6.5	3.03
40.0	5.3	3.27
45.0	4.3	3.48

For AB / AU type

Indoor heat exchanger thermistor		
Temp (°C)	Resistance(k Ω)	Voltage(V)
-30.0	1131.9	0.21
-25.0	804.5	0.29
-20.0	579.6	0.40
-15.0	422.9	0.53
-10.0	312.3	0.69
-5.0	233.2	0.88
0.0	176.0	1.10
5.0	134.2	1.36
10.0	103.3	1.63
15.0	80.3	1.92
20.0	62.9	2.21
25.0	49.7	2.51
30.0	39.6	2.79
35.0	31.7	3.06
40.0	25.6	3.30
45.0	20.8	3.53
50.0	17.1	3.73
55.0	14.1	3.90
60.0	11.6	4.05
63.0	10.4	4.14

For AR type

Indoor heat exchanger thermistor		
Temp (°C)	Resistance(k Ω)	Voltage(V)
-30.0	1013.1	0.23
-25.0	729.1	0.32
-20.0	531.5	0.43
-15.0	392.3	0.56
-10.0	292.9	0.73
-5.0	221.1	0.92
0.0	168.6	1.14
5.0	129.8	1.39
10.0	100.9	1.65
15.0	79.1	1.93
20.0	62.5	2.22
25.0	49.8	2.50
30.0	40.0	2.77
35.0	32.4	3.03
40.0	26.3	3.27
45.0	21.6	3.49
50.0	17.8	3.69
55.0	14.8	3.86
60.0	12.3	4.01
63.0	11.1	4.09

### 3-2-2 OUTDOOR UNIT

Discharge thermistor  
Comp. temperature thermistor

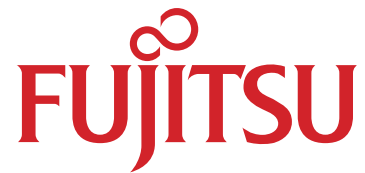
Temp (°C)	Resistance(k Ω)	Voltage(V)
-30.0	1013.1	0.06
-25.0	729.1	0.09
-20.0	531.6	0.12
-15.0	392.3	0.16
-10.0	292.9	0.21
-5.0	221.1	0.28
0.0	168.6	0.36
5.0	129.8	0.46
10.0	100.9	0.57
15.0	79.1	0.71
20.0	62.5	0.86
25.0	49.8	1.03
30.0	40.0	1.23
35.0	32.4	1.43
40.0	26.3	1.65
45.0	21.6	1.88
50.0	17.8	2.11
55.0	14.8	2.34
60.0	12.3	2.57
65.0	10.3	2.79
70.0	8.7	3.00
75.0	7.4	3.19
80.0	6.3	3.37
85.0	5.4	3.54
90.0	4.6	3.69
95.0	4.0	3.83
100.0	3.4	3.96
105.0	3.0	4.07
110.0	2.6	4.17
115.0	2.3	4.26
120.0	2.0	4.33

Outdoor heat ex.(middle) thermistor  
Outdoor heat ex.(outlet) thermistor

Temp (°C)	Resistance(k Ω)	Voltage(V)
-30.0	95.6	0.24
-25.0	68.9	0.32
-20.0	50.3	0.43
-15.0	37.2	0.57
-10.0	27.8	0.73
-5.0	21.0	0.92
0.0	16.1	1.14
5.0	12.4	1.39
10.0	9.6	1.65
15.0	7.6	1.93
20.0	6.0	2.21
25.0	4.8	2.49
30.0	3.8	2.77
35.0	3.1	3.02
40.0	2.5	3.26
45.0	2.1	3.48
50.0	1.7	3.67
55.0	1.4	3.85
60.0	1.2	4.00
65.0	1.0	4.13
70.0	0.8	4.25
75.0	0.7	4.35
80.0	0.6	4.43

Outdoor temperature thermistor

Temp (°C)	Resistance(k Ω)	Voltage(V)
-30.0	224.3	0.73
-25.0	159.7	0.97
-20.0	115.2	1.25
-15.0	84.2	1.56
-10.0	62.3	1.90
-5.0	46.6	2.26
0.0	35.2	2.61
5.0	26.9	2.94
10.0	20.7	3.24
15.0	16.1	3.52
20.0	12.6	3.76
25.0	10.0	3.96
30.0	8.0	4.14
35.0	6.4	4.28
40.0	5.2	4.40
45.0	4.2	4.50
50.0	3.5	4.59
55.0	2.8	4.65
60.0	2.4	4.71
65.0	2.0	4.76
70.0	1.6	4.79
75.0	1.4	4.83
80.0	1.2	4.85



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